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## **AVATAR PRICING & SPECIFICATIONS**

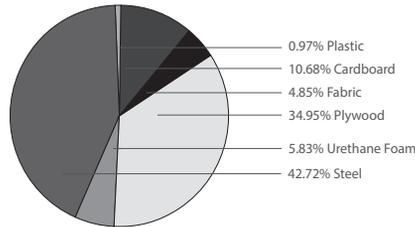
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# LEED CI CREDIT SUMMARY

## AVATAR



### MATERIAL CONTENT:



PRE-CONSUMER  
RECYCLED CONTENT = 11.21%

POST-CONSUMER  
RECYCLED CONTENT = 18.77%

Up to 45.10% of this Avatar product is recyclable at the end of its useful life.

### CONTRIBUTES TO

CREDIT 2.1 - 2.2	Construction Waste Management	1-2 point(s)
CREDIT 3.3	Resource Reuse	1 point
CREDIT 4.1	Recycled Content	1 point
CREDIT 4.2	Recycled Content	1 point
CREDIT 4.5	Low Emitting Materials, Systems & Seating	1 point
CREDIT 5.1	Regional Materials*	1 point
CREDIT 7	Certified Wood (MUST BE REQUESTED)	1 point(s)

\*This credit is only applicable if in total 20% of the combined value of the procurement of construction materials and in the furniture are manufactured within a radius of 500 miles. This credit will apply if the installation of the finished product occurs within 500 miles of Kitchener, Ontario.

## level® CERTIFICATION, AIR EMISSIONS AND FSC® CERTIFICATION



### level® CERTIFICATION

BIFMA's e3 Furniture Sustainability Standard is a voluntary, multi-attribute standard that measures the degree of sustainability of furniture. This standard evaluates product and company environmental attributes and compliance systems in a wide range of elements which include Materials, Energy & Atmosphere, Human & Ecosystem Health and Social Responsibility. Avatar products have earned level®, BIFMA's sustainability certification program for furniture, certification through third-party verification against the e3 standard.



The mark of responsible forestry

### AIR EMISSIONS

All Avatar products are supplied with air emissions-certified materials. Contact customer service for specific test results.

### FSC®

In 2005, Krug received Forest Stewardship Council® (FSC®) Chain-of-Custody certification for our manufacturing facilities. The FSC® Chain-of-Custody tracks certified wood from seedling to final sale. It signifies that the growth, harvesting and production of goods are entirely achieved through responsible forestry, which guarantees a healthy supply of forest resources for generations to come. Avatar and other Krug products can be specified with one of two types of FSC® Certification:

- (a) FSC®-certified (which includes FSC®-certified lumber, veneer and substrate material)
- (b) FSC®-mix certified (which includes substrate material only, and is a lower cost option certification)

Contact customer service for further information, pricing and leadtimes.



Architects, designers, and building professionals can specify FSC®-certified products in order to achieve a point from the U.S. Green Building Council's Leadership in Energy and Environmental Design (LEED) Rating System.

## Terms and Conditions

Net 30 days on approved credit. A late payment charge of 1% per month will be applied on overdue invoices. This charge will be pro-rated to the number of days past 30 days that the invoice is overdue. All applicable sales taxes are extra. Distribution of this price list does not in itself constitute an offer to sell. Orders can be received only from authorized Krug dealers. Acceptance of any order and terms of sale may be established at the discretion of Krug. Deposits are required on orders received from new accounts as well as on large or special orders. Krug reserves the right to discontinue designs, or to change designs, construction, prices, or materials without notice.

## Customer Service Hours

Please note customer service hours are:  
8:30 am to 5:00 pm est  
1.888.578.KRUG  
1.519.748.5177 fax

## Order Acknowledgements

Each order will be acknowledged via e-mail or fax. This acknowledgement is the final agreement between Krug and the customer, superseding all previous communications regarding the purchase order. Where there is a discrepancy on a purchase order between a product code and a description, Krug will make every effort to resolve the discrepancy, but will be ruled by the product code ordered. Please check all acknowledgements for accuracy, and advise Krug of any discrepancies with a purchase order.

## Cancellation

A cancellation can be made only by expressed agreement with Krug. A cancellation fee may be incurred for restocking.

## Dimensions

Dimensions are in inches and approximate, and subject to change without notice. Contact Customer Service if dimensions are critical.

## Blanket Wrapping

Krug will blanket wrap larger seating orders at customer's request. Please indicate on your purchase order and contact Customer Service.

## Storage Charges

Krug reserves the right to assess a nominal storage charge if a customer does not accept shipment of an order within a week of the ship date.

## Contact Information

Phone: 1.888.578.KRUG (5784)  
Fax: 1.519.748.5177  
Purchase Order Fax: 1.888.236.4783  
Purchase Order E-mail: orders@krug.ca  
Web: www.krug.ca  
E-mail: solutions@krug.ca

## Installation Support

For assistance please contact Technical Support at 1-888-578-5784 x216 or e-mail installationhelp@krug.ca and you will be directed to the appropriate installation support person.

## Pricing

Krug endeavors to ensure that all prices in this price list reflect accurately our current prices. However, errors do occur and will be rectified through notices to the field. Krug reserves the right to acknowledge pricing that may be different from the price list.

## Warranty

Krug warrants Avatar products to be free from defects in materials and workmanship for a period of 10 years from the date of purchase. This warranty is applicable to products in use by their original purchaser. This warranty does not apply to components and materials not manufactured by Krug: these are subject to the specific warranties of their manufacturers (if any). Repairs or replacement of any defect covered under this warranty by Krug will be made, at our option and method, at no charge to the original purchaser. Krug's judgement is final and binding with respect to the nature or cause of defects or damage, and the necessity or manner of repair or replacement.

This warranty does not apply to defects or damage resulting from:

- normal wear and tear occurring with the use of the product
- negligence, misuse, excessive use, alteration, improper cleaning or repair
- substitution or use of incorrect or unauthorized components or material
- handling or installation that is incorrect, or that causes damage or defect
- damage incurred by a freight carrier other than Krug
- wearing of finishes and fabrics, and normal variations in materials (including dye lot variations)
- properties of natural materials, including wood and leather
- exposure to environments with uncontrolled temperature and humidity (products must be transported, stored and used in climate-controlled conditions)

## Export Packaging

Krug is pleased to provide the option for export packaging on all our products, to provide additional protection from damage.

Export packaging is provided at an upcharge of 5% of the net selling price per item.

Export Packaging is STRONGLY RECOMMENDED for:

- (A) all shipments outside of the lower 48 states and Canada.
- (B) all shipments that will be held in storage for an extended period prior to installation.

**Important:** Please note that Krug will not be responsible for damage claims on product shipped or stored in the above conditions but where export packaging has not been utilized.

Please contact Customer Service for specifications or any other assistance regarding export packaging.

## Freight Terms and Conditions

1. All product is shipped FOB the Krug factory. Freight is either pre-paid to the destination (dealer's dock or territorial warehouse, where available) or not pre-paid, depending on established customer specific freight terms.

2. Docks at the selected delivery location must be equipped to handle a 53' trailer. If a dock is inadequate for delivery by Krug, Krug will re-deliver to another local location and any additional costs will be charged to the customer.

3. When a Krug territorial warehouse (where available) is selected as the default delivery location, it is understood that Krug pays freight cost to the territorial warehouse only, and no further. The Customer is responsible for all charges from this point.

4. For all deliveries, it is understood that Krug or its agent is making a dock delivery only (equipped to handle a 53' trailer), and any further work of truck unloading, delivery beyond the dock, installation, and removal of packaging is not authorized or paid for by Krug.

# GENERAL INFORMATION

## Freight Terms and Conditions, con't.

5. Drop shipments to the installation site, and timed deliveries, are available on larger shipments (full truckloads or slightly less) at no additional charge. Drop shipments or timed deliveries for smaller shipments may not be available, or if available will require a surcharge. Deliveries on an after hours basis, or on weekends, or any other special requirements, may be subject to a surcharge. Location and contact information, and the requested time of delivery, is required at least one week prior to the acknowledged shipment date. If this information is not provided one week in advance, or if the location or time of the drop shipment is changed less than one week in advance, a surcharge may be applied, and/or the drop shipment may not be scheduled. For deliveries requested Monday to Thursday after 5:00 pm, please apply a surcharge of \$250/shipment. For deliveries requested Monday to Friday before 7:00 am, please apply a surcharge of \$250/shipment. For deliveries requested Friday (after 3:00 pm) or weekends, please apply a surcharge of \$500/shipment. (local times).

6. For all deliveries - whether to the Customer location or drop shipment - any circumstances that result in the delay of our carrier (including unsuitable receiving facilities, or facilities not open or available), service charges will be applied at the rate of \$75/hour. Where re-delivery is necessary because of these circumstances, the full cost of re-delivery will be charged. If Less Than Truck Load is delivering, one hour is allocated to unload. Any additional time required to unload after the first hour is \$75/hour. If a Truck Load is delivering the order, three hours is allocated to unload. Any additional time required to unload is \$75/hour. Direct deliveries to site for large orders are possible, (must exceed \$60,000 net), and accommodate 48 - 53' trailers. Krug is responsible for delivery to the approved delivery address. If an address change is required, this must be authorized by Krug 5 business days prior to ship date. Any additional delivery costs incurred after this time will be charged to the customer.

## Product Strength and Durability Testing

All Avatar products have been thoroughly tested, and exceed the testing requirements of ANSI/BIFMA x5.1-2011. Specific test results and documentation are available on request.

## Customer Satisfaction

It is the primary goal of Krug and our staff to ensure the complete satisfaction of our customers with our products and performance. If a problem arises with a Krug product after the expiration of the limited warranty period, Krug will exercise its best efforts to achieve the satisfaction of the customer in a manner that is fair to all concerned.

## Damaged Shipments

All Krug product is well engineered, carefully inspected, and expertly loaded onto our trucks at our Distribution Center. If you receive any damaged freight, we ask that you do not refuse the shipment. Krug is not responsible for damage to goods that occurs in transit or storage. It is the purchaser and/or receiver's responsibility to examine the goods upon receipt and to notify Krug of any damages, overages or shortages. Any discrepancies should be noted on the Bill of Lading. The delivering carrier will not accept responsibility for shortages or damages if signed "clear". Notification of concealed damage claims must be made to Krug Distribution within 5 days of delivery, along with digital pictures if available. All product and packaging must be available for inspection. Krug liability ceases after 5 business days and Krug will not be responsible for concealed damages if shipments are left unopened. Krug is not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not controlled.

## Field Product Report Authorization

Krug's written authorization, in the form of an FPR number, must be obtained prior to incurring charges of any kind if Krug is expected to pay these charges. This includes authorization for field repairs and replacements, installation and delivery charges. Krug reserves the right to have its representative inspect product related to any request for such authorizations, prior to that authorization being provided. Deductions from invoices paid for any charges to Krug, without prior written authorization in the form of an FPR, will not be accepted. Digital photographs may be required to complete the FPR process.

## Returns

No merchandise may be returned without Krug's prior written consent. In the event of an authorized return, a Field Product Report (FPR) number will be issued, and a restocking charge will apply. Return transportation charges must be prepaid. Unauthorized returns will not be accepted and will be returned freight collect. All merchandise being returned must be properly packaged in its original or comparable replacement packaging to ensure protection of the product during handling and transportation. Returns on orders duplicated by the customer must be received in their original packaging to be accepted. Product being returned where Krug has authorized its liability for replacement or repair will be thoroughly inspected on its return, and the results compared to the reason for the return stated on the FPR. Any discrepancies, such as additional damage, signs of usage, missing parts, etc., will result in an adjustment to the amount of credit issued.

## Custom Capabilities

Over 15% of our orders involve some type of custom work, and we invite our customers to make use of our extensive capabilities.

These include:

- 1) Dimensional customization of standard size products
- 2) Custom finishes
- 3) For larger orders, completely custom-designed products, as well as non-standard wood species can be specified.

Custom orders may require additional production lead times. Contact Engineering at the e-mail address [engquotes@krug.ca](mailto:engquotes@krug.ca).

## Care and Maintenance Leather

Leather is a natural product and requires very little care during use. Most stains can be removed with a clean dry cloth. For stubborn spots and stains, use a mild non-detergent cleaner, rinse well and let air dry naturally. Do not use saddle soap, cleaning solvents, furniture polish, oils, varnish, abrasive cleaners, soaps or ammonia waters.

## Fabric Upholstery

Professional upholstery cleaning is recommended.

## Flammability Standards for Krug In-Stock Fabric Program

- Passes State of California Technical Bulletin 117-Section E

## WOOD FINISHES

Standard wood finishes are:

### Finishes on Rift Oak

Light Oak  
Harvest Oak  
SilverGrey on Oak  
Mahogany Oak  
Medium Cherry on Oak  
Mellow Oak  
Walnut on Oak  
Espresso on Oak

## VENEERS

Avatar veneers are rift cut White Oak, which provides a straight grain appearance.

### NON-STANDARD VENEER SPECIES

In addition to range of standard wood species, Avatar can be made with virtually any commercially available veneers. Please contact customer service for information and pricing on wood species not included in Avatar's standard offering.

### NATURAL CHARACTERISTICS OF WOOD

Wood is a natural product with inherent color variations that will never be fully mitigated by the finishing process. Please anticipate variation in colors within a single unit, from piece to piece, and from Krug wood finish samples. If a very close match is required, a sample must be provided with the order and an upcharge will apply. Exact color matches are not possible.

### CUSTOM WOOD FINISHES

Add 10% list to your order for special finishes, minimum upcharge is \$500 list per finish per order. (For example, on all orders up to \$5000 list, an upcharge of \$500 will apply, on orders \$5000 and up add 10% list to your order.)

For orders with special finishes, a sample that is a minimum 3" by 3" must be received with the order. Special finishes may add additional lead time to production schedules. Since wood is a natural product, some variations in grain, color and stain acceptance will occur. In our finishing processes, we try to minimize variations, but some variation between samples and finished goods should be anticipated.

### FINISH

Avatar features the Krug's finish, a proprietary catalyzed varnish formulation, that has repeatedly shown through independent laboratory testing to be the industry leader in durability and abrasion resistance. The Krug finish looks better longer than competitors and is uniquely suited to the demands of high traffic environments.

## Krug Textiles - Fabric Program

Krug Grade 1, 2 and 3 fabrics are also available on a cut yardage basis.

### Grade 1

Perk	Vox	Fuse	Expo
Auburn	Bark	Azurean	Festive
Cabana	Black	Carmine	Fog
Cedar	Cocoa	Cress	Latte
Crimson	Downpour	Ginger	Leaf
Dijon	Eco	Iris	Lemon
Ebony	Frothe	Lunar	Oasis
Flint	Goldenrod	Malted	Raspberry
Patriot	Honest	Morel	Sky
Pewter	Hot	Pepper	Spirit
Regal	Limelight	Pimento	Sprout
Sesame	Morel	Pristine	Tuxedo
Walnut	Mystic	Saffron	Viola
	Navy	Walnut	Zest
	Oat		
	Par		
	Ruby		
	Snap		
	Turquoise		

### Grade 2

Epic	Knack	Bangle	Lineup
Azure	Berry	Baltic	Baltic
Capri	Brisk	Cork	Fern
Espresso	Carbon	Granite	Pewter
Flare	Dark Roast	Orchid	Sandstone
Granite	Filament	Sable	Shadow
Jute	Fresco	Suede	Spice
Kiwi	Glaze	Teak	Tranquil
Limestone	Reed		
Pearl	Sax		
Porcini	Teak		
Regal	Wave		
Slice	Zest		
Steel	Zing		

### Grade 3

Solace	Current	Clang	Kinney
Almond	Birch	Amber	Coffee
Azul	Cadet	Claret	Frappe
Blaze	Eclipse	Clove	Glacier
Carmine	Espresso	Cress	Mineral
Celadon	Moss	Flint	Nectar
Cinder	Pecan	Malt	Steel
Earth	Plum	Raven	Valentine
Ebony			
Fossil			
Gilded			
Indigo			
Ivory			
Mineral			
Pear			
Peony			

## Krug Textiles - Leather Program

### Grade 8

Black	K13.1000	Graphite	K13.4000
Stone	K13.3000	Espresso	K13.8000
Sand	K13.5000	White	K13.9000

Please contact Customer Service for specific information on leathers, available colors and lead times.

**Krug Textiles - Faux Leather Program**

**Grade 2**

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White	Bisque	Sprig
Cream	Chocolate	Chinchilla
Parchment	Black	Steel
Sandstone	Earth	Grey
Vanilla	Brick	Lagoon
Taupe	Wine	Pacific Blue
Mocha	Garnet	Navy
Tan	Rust	Plum
Chestnut	Citron	

## GRADED-IN UPHOLSTERY PROGRAMS

Krug has partnered with several textile brands to grade in their offerings, designed to provide a wide range of upholstery selections for our seating products.

Upholstery pricing and availability is subject to change without notice. We grade this upholstery according to the pricing of the fabric suppliers - when their pricing changes, the Krug grade may change.

When placing an order, a Krug customer must specify the complete upholstery number, along with the appropriate Krug model number and finish. Krug will supply the complete product at the prices listed. Orders specifying graded-in upholstery cannot be cancelled once the upholstery has been ordered.

### **Upholstery Grades**

To determine the price of a product for graded-in upholstery, use the reference lists located on Krug's website under - Products - Textiles, to view the upholstery grade (1-9). Krug is not responsible for the discontinuation of this upholstery. Please contact Customer Service for information on upholstery not listed.

When two upholstery selections are specified for use on seating, the higher grade upholstery price will apply to the order.

High Performance upholstery; Polyurethane, Vinyl or Crypton, is particularly suitable for healthcare and other intensive-use environments.

### **Upholstery Samples**

If you require additional samples or memos for presentation, please contact fabric supplier directly.

### **Flammability Standards**

- Tunnel Test Surface Ratings Class A rating
- Class 1 UFAC
- Passes State of California Technical Bulletin 117-Section E

Please contact fabric supplier directly for further flammability information pertaining to specific upholstery.

### **Special Conditions**

Acknowledgements will give the estimated delivery date of the finished product. Some upholstery is imported, and availability may affect estimated delivery time. For large projects, please contact fabric supplier directly for availability of yardage.

# CUSTOMER'S OWN MATERIAL - C.O.M.

## Customer's Own Material (COM/COL)

COM/COL must be received three weeks prior to the acknowledged ship date. Orders with COM/COL not received by the required deadline will be delayed.

A description of the upholstery cover, including supplier name, pattern name, upholstery cover name and color number must be included with the purchase order.

COM/COL testing requires 3 business days and samples are to be directed to Customer Service. The customer has the option of providing the sample COM/COL before, at time of order, or once the sample COM/COL is received. If the customer does not send a sample for approval in advance of sending actual material, Krug will not be responsible for the cost of any upholstery cover or other material that it determines to be unsuitable for the product or our process.

When the COM/COL upholstery cover is received at Krug, it must be clearly identified with the upholstery cover name and color, and tagged with name of the Krug customer and purchase order number. Krug will inspect all COM/COL upholstery covers when received to determine if it will be suitable for upholstery. Where Krug feels that the upholstery cover or leather specified will compromise the quality or integrity of our products, customers will be contacted to direct these concerns. Further, Krug reserves the right to refuse to accept and use any COM upholstery covers or leathers that will compromise our products in any way that is unacceptable to Krug. Krug cannot assume responsibility for the durability or tailoring quality of customer's own material.

Yardage specified in this price guide is approximate. In the case of multiple product orders, multiply the number of items by the COM yardage specified to determine upholstery cover required, unless otherwise indicated. Additional yardage may be needed if the material is less than 54" wide, or patterned or striped and requires matching. All COMs are cut "up the roll" unless otherwise stated by the customer. All striped upholstery covers will be applied vertically unless otherwise stated by the customer and after approval by Krug. Krug will not be responsible for directional or positional problems with its application of COM material, unless it has been provided with explicit instructions by the customer. Special instructions should be sent to Krug Customer Service, including a sample (or photocopy) of the upholstery cover. Krug is not responsible for instructions sent with the upholstery cover rolls, or for the method of upholstery if no instructions have been provided.

Price increases and freight charges to COM/COL acquired on the customer's behalf will be passed onto the customer.

## Application of Directional Upholstery cover

Some COM upholstery covers will be considered directional by Krug even though they are not considered directional by the supplier. All COMs are automatically cut "up the roll" unless otherwise stated by the customer (please see below).



Standard-Cut  
"up the roll"



Non-Standard-Cut  
across the roll "railroad"

## COM/COL Shipping Procedures

For seating COM/COL upholstery covers, please send upholstery covers to:

Krug Inc.  
111 Ahrens Street  
Kitchener, Ontario  
Canada N2H 4C2  
**Attention: RECEIVER**

COM/COL orders cannot be scheduled into production until the upholstery cover has arrived and inspection is complete.

All packages must be clearly marked "**For Customs Clearance by Russell A. Farrow Custom Brokers**".

According to the North American Free Trade Agreement (NAFTA), goods shipped between the United States and Canada can qualify for exemption from all duties, or for a reduction in duties, if the goods can be proven to originate in either the United States, Canada or Mexico.

Canada Customs requires that a NAFTA Certificate of Origin and a Commercial Invoice be completed and sent with the upholstery cover shipment. The Commercial Invoice must clearly state the description of the upholstery cover, the selling price, the make-up or content, and the purchaser. The absence of these two documents will delay the shipments at the U.S./Canada border, thereby potentially delaying the customer order. If the total value of the shipment is less than \$1200 U.S., Customs will accept a Low Value Statement of Origin in place of the NAFTA Certificate of Origin. The Low Value Statement must be signed by a representative of the exporting company. This statement may either be included on the commercial invoice or attached to the invoice.

Krug is happy to answer any questions or concerns about COM/COL shipping procedures and the required documents. Please contact our Customs Specialist at 1.888.578.5784.

## CAL 133 & Moisture Barrier

California Technical Bulletin 133 is a flammability test for seating. Krug offers a compliance method which, in combination with non-flammable upholstery covers, may enable the products to meet certification requirements for this test. This process at the same time also provides the products with a Moisture Barrier - a treatment that helps to prevent the passage of liquids and moisture to inside of upholstered components - thereby conferring sanitary and anti-infection benefits. So when CAL 133 is specified, the product also automatically has a Moisture Barrier, and when a Moisture Barrier is specified, the product also features the compliance method and low flammability features of CAL 133.

The application of this upcharge and the compliance method does not mean that the specific configuration of product and upholstery cover are tested and officially certified as being CAL 133 compliant. If official certification is required, Krug will provide this (through an independent certified testing laboratory) at a charge of \$700 per item, plus the cost of the product to be tested. Lead time for certification testing is typically 4-8 weeks. Krug assumes no responsibility for the testing of our products in combination with upholstery covers, or for the results of any testing conducted. Some specific configurations of product and upholstery have already been tested. Please contact Customer Service for additional information.

## C.O.L. Yardage

To calculate C.O.L. yardage required, please use the following conversions based on COM yardage: Leather must be ordered in square footage.

- 17 square feet in a yard
- Approx. 3 yards in a hide
- Approx. 51 square feet in a hide
- Please use grade 3 pricing for COL

## COM APPROVAL PROCESS:

The approval process is as follows:

1. A sample of the COM fabric must be provided to Krug Customer Service prior to or at time of order.
2. The sample will be reviewed and the customer advised if the fabric is unsuitable.
3. The COM fabric will be inspected when received at the factory to identify any further concerns with its suitability.

## CUSTOMER'S OWN MATERIAL - C.O.M.

### Upholstery Cover Yardage Calculation

To calculate yardage required for COM and other non-standard upholstery cover orders, please contact Krug Customer Service at 1.888.578.5784.

Unless otherwise stated, upholstery cover rolls are assumed to be a minimum 54" wide. Please use the guide below to calculate the percentage of extra upholstery cover required to cover large repeats. The repeat is calculated by adding both the vertical and horizontal measurements together and then referring to the chart below for extra yardage required.

FABRIC	Plain	2"-14"	15"-19"	20"-27"	28"-36"
		Repeat	Repeat	Repeat	Repeat
54	0%	10%	15%	20%	25%
53-50	16%	20%	25%	30%	35%
48	16%	25%	30%	35%	40%
45	40%	50%	55%	60%	65%
36	50%	60%	65%	70%	75%

## KRUGEXPRESS PROGRAM

### PROGRAM DETAILS

*KrugExpress* orders are ready to ship by the date acknowledged. Delivery and shipping schedules may result in actual shipping of orders at a later date. Statutory holidays and scheduled factory vacations may add to acknowledged lead times of *KrugExpress* orders. Unless otherwise specified on the order, the customer's standard method of shipping Krug products will be utilized.

Available factory capacity for *KrugExpress* is filled by orders received on a "first come, first serve" basis. If the normal *KrugExpress* lead time is not available for your order because available capacity has been filled, you will be immediately advised of the earliest available ready-to-ship date. Please consult your Customer Service representative in advance if you wish to confirm the specific lead time availability for a *KrugExpress* order.

Orders must be received by midnight of a given day for that day to be considered the official day the order is received. Order lead times are acknowledged from the date the order is received, but not including the date the order is received.

*KrugExpress* orders must be "clean" when received in order to be considered officially received on a given day, and lead times will be acknowledged from the date orders are determined to be "clean". Changes to *KrugExpress* orders are not allowed under any circumstances.

Orders for product on *KrugExpress* must clearly state: "*KrugExpress*".

COM and graded-in upholstery is available on *Krug Express*. Orders are scheduled on *Krug Express*, and given the best available date, when the upholstery is received at Krug. Some conditions apply.

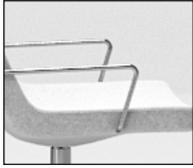
### SEATING PROGRAM

Orders for seating products on the *KrugExpress* program may be subject to quantity maximums. Please contact Krug Customer Service for more information.

Quantity maximums are dependent upon available capacity, in order to insure that we ship all orders on time.

Please note that the CAL 133 option is not available on *KrugExpress*.

## AVATAR | FEATURES



**STYLE**  
FIXED ARM



ARMLESS



**LEGS**  
Avatar legs feature Polished Chrome aluminum foot with nylon glides.

### REPLACEABLE COMPONENTS

Avatar is uniquely designed to allow major components to be field replaced, providing a very cost effective means to significantly extend the life of the product. Chair legs, arms, table tops and bases are field replaceable.

### FINISH DURABILITY

The Krug's finish, a proprietary catalyzed varnish formulation, has been repeatedly shown, through independent laboratory testing, to be the industry leader in durability and abrasion resistance. The Krug finish looks better longer than competitors, and is uniquely suited to the demands of high traffic environments.

### WEIGHT CAPACITIES

Avatar complies with ANSI/BIFMA x5.1-2011 test standards. Avatar has a load tested up to 300lbs.

## OPTIONS

### CAL 133 & MOISTURE BARRIER

California Technical Bulletin 133 is a flammability test for seating. Krug offers a compliance method which, in combination with non-flammable upholstery covers, may enable the products to meet certification requirements for this test. This process at the same time also provides the products with a Moisture Barrier - a treatment that helps to prevent the passage of liquids and moisture to inside of upholstered components - thereby conferring sanitary and anti-infection benefits. So when CAL 133 is specified, the product also automatically has a Moisture Barrier, and when a Moisture Barrier is specified, the product also features the compliance method and low flammability features of CAL 133. CAL 133 and Moisture Barrier are available for an upcharge of \$44 list per yard.

The application of this upcharge and the compliance method does not mean that the specific configuration of product and upholstery cover are tested and officially certified as being CAL 133 compliant. If official certification is required, Krug will provide this (through an independent certified testing laboratory) at a charge of \$700 per item, plus the cost of the product to be tested. Lead time for certification testing is typically 4-8 weeks. Krug assumes no responsibility for the testing of our products in combination with upholstery covers, or for the results of any testing conducted. Some specific configurations of product and upholstery have already been tested. Please contact Customer Service for additional information.

## AVATAR | DIMENSIONS & COM REQUIREMENTS

	Overall Width	Overall Depth	Overall Height	Seat Height	Seat Depth	Width Between Arms	Arm Height	Shipping Weight	Cube	COM Yardage
AVA3-1	29	28	30.5	16	18.5	27.5	22	49	17.5	2.65
AVA3-0	26.5	28	30.5	16	18.5	n/a	n/a	46	17.5	2.65

### DIMENSIONS:

All dimensions are in inches and approximate and are subject to change without notice. Contact Customer Service if dimensions are critical.

# AVATAR | LOUNGE

Description	Model	COM		COL	FABRIC GRADES			LEATHER		
		1	2	3	4	5	6	7	8	9
	Armless AVA3-0	1366	1417	1469	1542	1624	1697	1780	1883	1986
	Fixed Arm AVA3-1	1523	1575	1626	1699	1782	1854	1937	2040	2144

## Avatar Option Upcharges

## \$ List

CAL 133 & Moisture Barrier (per yard)	44
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## PRODUCT CODE KEY

Line	Series	Arm Style
AVA Avatar	3 Soft Seating	1 Fixed Arm
		0 Armless

# AVATAR | TABLES

Description	Model	Rift Oak	W	D	H	WEIGHT	CUBE
	Square AVA4-S181817	833	18	18	17	24	6.6
	AVA4-S222217	899	22	22	17	29	9
	Rectangular AVA4-R442217	1459	44	22	17	53	16
	Round AVA4-R18D17	831	18	18	17	23	6.6
	AVA4-R22D17	895	22	22	17	27	9
	Elliptical AVA4-E442217	1455	44	22	17	53	16