

**ASCEND**  
Price and Specification Guide  
**CANADA**



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## **GENERAL INFORMATION**

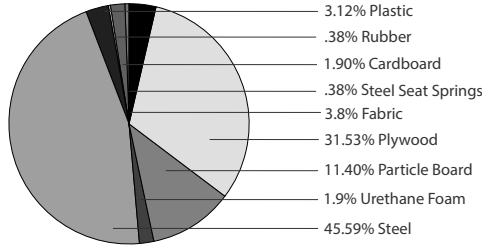
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# ASCEND EXAM RECLINER | ENVIRONMENTAL SUMMARY

## LEED CI CREDITS



MATERIAL CONTENT:



PRE-CONSUMER RECYCLED CONTENT = 22.89%

POST-CONSUMER RECYCLED CONTENT = 11.25%

Up to 47.49% of this Ascend Exam Recliner product is recyclable at the end of its useful life.

CONTRIBUTES TO

CREDIT	CONTRIBUTES TO	POINTS
CREDIT 2.1 - 2.2	Construction Waste Management	1-2 point(s)
CREDIT 3.3	Resource Reuse	1 point
CREDIT 4.1	Recycled Content	1 point
CREDIT 4.2	Recycled Content	1 point
CREDIT 4.5	Low Emitting Materials, Systems & Seating	1 point
CREDIT 5.1	Regional Materials*	1 point
CREDIT 7	Certified Wood (MUST BE REQUESTED)	1 point(s)

\*This credit is only applicable if in total 20% of the combined value of the procurement of construction materials and in the furniture are manufactured within a radius of 500 miles. This credit will apply if the installation of the finished product occurs within 500 miles of Kitchener, Ontario.

## level® CERTIFICATION, AIR EMISSIONS AND FSC® CERTIFICATION



**level® CERTIFICATION**

BIFMA's e3 Furniture Sustainability Standard is a voluntary, multi-attribute standard that measures the degree of sustainability of furniture. This standard evaluates product and company environmental attributes and compliance systems in a wide range of elements which include Materials, Energy & Atmosphere, Human & Ecosystem Health and Social Responsibility. Ascend products have earned level®, BIFMA's sustainability certification program for furniture, certification through third-party verification against the e3 standard.

**AIR-EMISSIONS**

All Ascend products are supplied with air-emissions certified. Contact customer service for information.



**FSC®**

In 2005, Krug received Forest Stewardship Council® (FSC®) Chain-of-Custody certification for our manufacturing facilities. The FSC® Chain-of-Custody tracks certified wood from seedling to final sale. It verifies that the material for our FSC® certified products only come from well-managed, FSC®-certified forests and other controlled sources. FSC® is dedicated to the promotion of responsible forest management worldwide helping to take care of forests for future generations. Ascend and other Krug products can be specified with FSC® Certification. Contact customer service for further information, pricing and lead times.



Architects, designers, and building professionals can specify FSC®-certified products in order to achieve a point from the US Green Building Council's Leadership in Energy and Environmental Design (LEED) Rating System.

# ASCEND EXAM RECLINER | FEATURES & OPTIONS

## FEATURES



### UPHOLSTERED ARM & ARM CAPS

Ascend Upholstered Arms are available fully upholstered with the option of being trimmed with flat Polymer Arm Caps, Urethane Arm Caps or Solid Surface Arm Caps.



### LIFT CONTROLS

Lift Control button provides height adjustment with a range of a 19" seat height up to a 32" exam height. Buttons are located in a fixed location at the back left of the side arm (facing). Exception: when the Swing Away Tablet option is specified the Lift Control buttons will be located on back right of the side arm (facing).



### RECLINE CONTROL

The corded Recline Control can operate the back recline and footrest independently or simultaneously. The Control is housed in a holder at the back left of the side arm (facing) and can be accessed by the patient for position adjustment.



### PUSH BAR

This is a standard feature on the Ascend Exam Recliner. Ergonomically designed to assist care-giving staff in the movement and operation of the recliner, as well as promote reduced back strain on the care-giver.



### HIGH DURABILITY MECHANISM

Ascend mechanisms are designed for high-traffic, intensive use in caregiving environments. They are built with high-strength steel and the electronics are IEC 60601-1 compliant.



### CONTINUOUS FOOTREST COVER

The Continuous Footrest Cover provides an easily cleanable surface. It also provides additional safety when in the upright position. Seat and cover can be replaced if worn or degraded.



### CASTERS

4" twin wheel locking swivel casters provide quiet and smooth motion when moving Ascend. The lock feature locks both the wheel and swivel.



### SPRING SEAT CONSTRUCTION

Spring seat construction combined with dual density foam offers exceptional comfort, durability and increased longevity.

## OPTIONS



### ARM CAPS

Arm Caps provide enhanced durability and protection and are field replaceable if damaged or degraded. Polymer & Urethane Arm Caps are Grey. Solid Surface is available in 8 finishes. Please see [page 12](#) for color selections.



### PROFILE ARM

Profile Arm features a recess under the armrest and inset profile to aid in ingress/egress and serve as a grab rail to assist the patient during transfer. The Profile Arm provides enhanced durability and protection and is field replaceable if damaged or degraded. Polymer Profile Arm are Grey. Solid Surface is available in 8 finishes. Please see [page 12](#) for color selections.



### PATIENT TRANSFER ARM

Patient Transfer Arms are designed to fold down where the arm is level with the chair seat. This design allows the caregiver to move the patient from the recliner to a bed, or other transport.



### CENTRAL CASTER LOCKING SYSTEM

Allows for single action locking of all four casters at one time. Casters are locked both directionally and rotationally, keeping the recliner in place when locked. The color-coded external foot pedal indicates Red for the locked position (when lowered) and Green for the unlocked position (when unlowered). The standard position for the foot pedal is located at the rear outside of the left (facing) arm panel. It can optionally be located at the front outside of the arm panel (either side) or at rear of right (facing) arm panel. Casters are 4" diameter with soft wheel treads. Purchase orders must indicate Central Caster Locking System option, note the requested position, and include the upcharge.



### SWING AWAY TABLET

The tablet has the ability to slide up and fold over and rotate 180°. The break-away design allows for the tablet to be pushed away from the patient quickly in case of an emergency. Tablets cannot mount to Patient Transfer Arms.



### FLIP UP TABLET

The tablet is 18" x 14" x 3/4", and it can be located on either side of the recliner. Please clearly specify whether a right-handed or left-handed position (facing) is needed when ordering. It is available Laminate with a Polymer edge. It folds flat (protruding 3" from the side of the recliner when flat). Tablets cannot mount to Patient Transfer Arms.



### POWER DOC

The pop-up Power Doc offers convenient power and USB charging access on demand. Flush with the arm when closed and pops open with a simple touch to the cover. Located at the rear of the arm, opposite side of recliner controls. Includes a Hospital grade electrical outlet rated 15A/125VAC and a dual USB charger for USB powered devices.



# ASCEND EXAM RECLINER | OPTIONS CONTINUED, DIMENSIONS & C.O.M.



### IV POLE & HOLDER

The Ascend IV pole is height adjustable and can be added in the field. It can be located on either the left or right side (facing) at the back of the recliner. The location must be specified at time of order.



### COMBINATION UPHOLSTERY OPTION

When combination upholstery is required with upholstery of the same grade or COM, an upcharge for dual fabrics is **\$32 list** per unit and **\$61 list** per unit for three fabrics. When graded-in combination upholstery is selected, use the highest grade upholstery selected or contact Customer Service for a quote - please provide the fabrics specified and a description of where each fabric is to be applied on the product in order to obtain a quote.



### FOLEY HOOK

This recessed, retractable hook system provides a mounting system for catheter bags. It is spring-loaded to automatically retract when not in use, to eliminate any hazard. It can be located on either the left or right side (facing) at the front of the recliner. Opposite to Flip up Tablet or Patient Transfer Arm.



### TRENDELENBURG OPTION

The Ascend Trendelenburg option offers full recline with footrest fully extended. While in Trendelenburg mode the seat-back angle remains at 180 degrees but the back goes from 0 degrees to -10 from vertical - resulting in the feet being above the head. It is activated by a foot-release lever that is accessible from either side of the chair.



### STIRRUPS

Stirrups attach to extending rails accessible when the seat is in the exam position and can be positioned at different settings according to leg length.



### STIRRUP STORAGE

When not in use, the stirrups are conveniently stored on the back of the recliner arm.



### PAPER ROLL HOLDER

The Paper Roll is located on the back side of the recliner and will accept 18" standard width rolls.

### MOISTURE BARRIER & CAL 133 OPTION

California Technical Bulletin 133 is a flammability test for seating. Krug offers a compliance method, in combination with non-flammable upholstery covers, may enable products to meet certification requirements for this test. This process at the same time also provides the products with a Moisture Barrier - a treatment that helps to prevent the passage of liquids and moisture to inside of the upholstered components - thereby conferring sanitary and anti-infection benefits. So when CAL 133 is specified, the product also automatically has a Moisture Barrier, and when a Moisture Barrier is specified, the product also features the compliance method and low flammability features of CAL 133. The application of this up-charge and the compliance method does not mean that the specific configuration of product and upholstery cover are tested and officially certified as being CAL133 compliant. If the official certification is required, Krug will provide this (through an independent certified testing laboratory) at a charge of \$874 per item, plus the cost of the product to be tested. Lead time for certification testing is typically 4-8 weeks.

## DIMENSIONS

	Overall Width	Overall Depth	Overall Depth Reclined	Overall Seated Height (Min Lift)	Overall Height Seated (Max Lift)	Overall Height Exam (Max Lift)	Seat Height (Min Lift)	Seat Height (Max Lift)	Seat Width	Seat Depth	Arm Height	Shipping Weight	Cubes
Recliner	33	39.7	71.7	49	62.7	32	19.3	32	24	20	27.8	281	38

## COM YARDAGES

	COM Yardage for Complete Unit	COM Yardage Seat Only	COM Yardage Back Only	COM Yardage Standard Arm Only	Transfer Arm Only
Recliner without transfer arms	6.3	1.4	2.4	2.8	-
Recliner with one transfer arm	6.9	1.4	2.4	2.8	3.75
Recliner with dual transfer arms	7.5	1.4	2.4	-	3.75

## WEIGHT CAPACITIES

Ascend Exam Recliner is load rated to 400 lbs

# ASCEND EXAM RECLINER | INSTRUCTION



## RECLINE CONTROLS

Located on the side of the arm, the Ascend hand wand is used to control both the back recline and the footrest. The top two buttons control the back, the middle two buttons control the ottoman and the lower two buttons control the back and ottoman simultaneously.



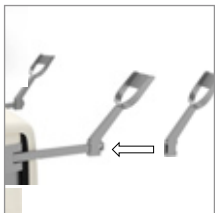
## LIFT CONTROLS

Located on the side of the arm, the Ascend lift control is used to move the unit up and down. Simply press on the up or down button until you reach your desired height. Do not operate the lift while the unit is in Trendelenburg mode. If applicable stow the swing tablet before use.



## POWERDOC (Optional)

Press down on the inner front edge to pop the unit out. Once you are done using it press back down until an audible click is heard.



## STIRRUPS (Optional Feature)

The stirrup bars are located just below the seat. Using one finger, pull them out to the desired length. Remove the stirrups from the holder on the side of the arm and slide the stirrup onto the stirrup bar.



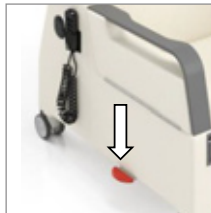
## SWING AWAY TABLET (Optional Feature)

To use, rotate the tablet up to a minimum of 90 from its resting position and lower it in front of the patient so it is sitting parallel to the floor. To stow the tablet flip it up so the tablet surface is parallel to the side of the arm and rotate it back to its resting position. Care should be taken when stowing the tablet. Do not allow it to fall freely as this may cause damage to both the unit and the tablet.



## FLIP TABLET (Optional Feature)

To raise the tablet, pull up on it until it is horizontal and "clicks" into place. To lower, depress both safety latches located on the tablet bracket and slowly lower the tablet into its resting position.



## TRENDELENBURG LEVER (Optional Feature)

Ensure the unit is in its lowest position before operating the Trendelenburg feature. To convert the unit into Trendelenburg mode press down on the red foot activated pedal below the arms. Once the pedal is pressed gently push down on the back. Releasing the foot pedal will engage the lock and ensure that the chair stays in place. To get the chair back into the standard position press down on the foot pedal again and gently press down on the seat until it is horizontal.



## PAPER ROLL HOLDER (Optional Feature)

This feature accepts an 18" wide roll of exam paper. To load/unload rolls untighten the black knobs found on either end of the bar. Remove the bar, and slide it thru the roll of paper. Re install the bar ensuring that the thumbscrews are tight.



## PATIENT TRANSFER ARM (Optional Feature)

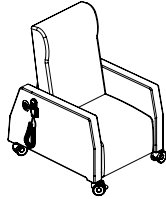
To activate this feature pull down on the lever located at the front of the arm. This will un lock the arm and allow you to swing the upper portion of the arm down and out of the way. Once you are done using it lift the arm back into the upright position and pull up on the locking lever. When the arm has been re locked gently wiggle it back and forth to ensure it is secure. If the transfer arm is excessively loose or is very hard to lock adjust the built in adjustment screw located inside the upper portion of the arm. Loosening the screw will make the arm easier to open while tightening it will make it lock more firmly. Please specify right or left handed (facing) on the purchase order.



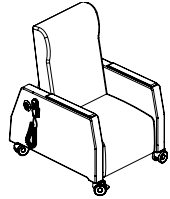
[View Ascend Video](#)

# ASCEND EXAM RECLINER

DESCRIPTION/MODEL	COM		COL	FABRIC GRADES			LEATHER		
	1	2	3	4	5	6	7	8	9

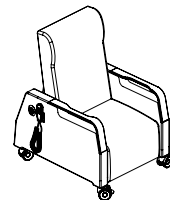


Standard Arm with Upholstered Arm and Standard Seat ASC8RVLSAUPH11	8837	9009	9180	9420	9695	9935	10209	10552	10894
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Standard Arm with Polymer Arm Cap and Standard Seat ASC8RVLSAPAC11	8962	9133	9305	9545	9819	10060	10334	10677	11019
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Standard Arm with Urethane Arm Cap and Standard Seat ASC8RVLSAUAC11	8962	9133	9305	9545	9819	10060	10334	10677	11019
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Standard Arm with Polymer Profile Arm and Standard Seat ASC8RVLSAPPA11	9190	9362	9534	9774	10047	10288	10563	10905	11248
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## Ascend Exam Recliner Option Upcharges

	Grades					\$ List
	A - White	A - Color	B	C		
Solid Surface Arm Cap (pair)	208	217	232	242	Moisture Barrier & CAL 133 (per yard)	61
Solid Surface Profile Arm (pair)	571	605	705	718	Combination Upholstery - Dual	32
					Combination Upholstery - Triple	61
					Patient Transfer Arm - Left (facing unit)	884
					Patient Transfer Arm - Right (facing unit)	884
					Patient Transfer Arm - Dual (both)	1767
Stirrups (2)			1752		IV Pole and Holder	347
Paper Roll Holder			202		Swing Away Tablet	416
PowerPort-1 USB, 1 Receptacle, (Hospital Grade)			588		Flip Up Tablet	378
					Foley Catheter Hook	195
					Central Caster Locking System	1420

**ORDERING NOTES:** To specify Patient Transfer Arm(s) add upcharge above and change "SA" in the model number to the required Arm Type selection in the Product Code Key below. Example for Patient Transfer Arm Left - ASC8RVLPLSSP11.

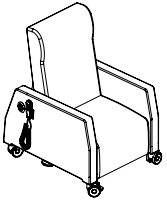
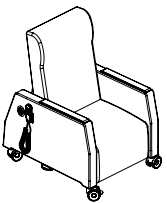
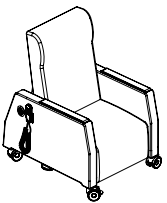
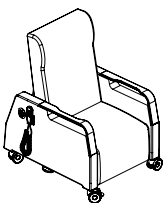
To specify Stirrup Seat Style change the 1 to a 2 and add upcharge above.

To specify Central Caster Locking System, change the base (1) to "3" and add upcharge above.

## PRODUCT CODE KEY

Line	Series	Chair Type	Arm Type	Arm Style	Base	Seat Style
ASC Ascend	8 Motion	RVL Recliner w/Vertical Lift	SA Standard Arm	UPH Upholstered Arm	1 Casters	1 Standard
		RVLT Recliner w/Vertical Lift & Trendelenburg	PL Patient Transfer Arm - Left	PAC Polymer Arm Cap	3 Central Locking Casters	2 Stirrup
			PR Patient Transfer Arm - Right	UAC Urethane Arm Cap		
			PD Patient Transfer Arm - Dual	SSC Solid Surface Arm Cap		
				PPA Polymer Profile Arm		
				SSP Solid Surface Profile Arm		

# ASCEND EXAM RECLINER | WITH TRENDELENBURG

DESCRIPTION/MODEL	COM		COL			FABRIC GRADES			LEATHER	
	1	2	3	4	5	6	7	8	9	
 Standard Arm with Upholstered Arm, Standard Seat and Trendelenburg ASC8RVLTAUPH11	9372	9543	9714	9956	10229	10469	10744	11086	11429	
 Standard Arm with Polymer Arm Cap, Standard Seat and Trendelenburg ASC8RVLTSAPAC11	9497	9668	9840	10081	10354	10594	10868	11210	11555	
 Standard Arm with Urethane Arm Cap, Standard Seat and Trendelenburg ASC8RVLTAUAC11	9497	9668	9840	10081	10354	10594	10868	11210	11555	
 Standard Arm with Polymer Profile Arm, Standard Seat and Trendelenburg ASC8RVLTSAPPA11	9726	9897	10068	10308	10582	10823	11096	11440	11783	

## Ascend Exam Recliner Option Upcharges

	Grades					\$ List
	A - White	A - Color	B	C		
					Moisture Barrier & CAL 133 (per yard)	61
					Combination Upholstery - Dual	32
					Combination Upholstery - Triple	61
Solid Surface Arm Cap (pair)	208	217	232	242	Patient Transfer Arm - Left (facing unit)	884
Solid Surface Profile Arm (pair)	571	605	705	718	Patient Transfer Arm - Right (facing unit)	884
					Patient Transfer Arm - Dual (both)	1767
					IV Pole and Holder	347
Stirrups (2)			1752		Swing Away Tablet	416
Paper Roll Holder			202		Flip Up Tablet	378
PowerPort-1 USB, 1 Receptacle, (Hospital Grade)			588		Foley Catheter Hook	195
					Central Caster Locking System	1420

**ORDERING NOTES:** To specify Patient Transfer Arm(s) add upcharge above and change "SA" in the model number to the required Arm Type selection in the Product Code Key below. Example for Patient Transfer Arm Left - ASC8RVLPLSSP11.  
 To specify Stirrup Seat Style change the 1 to a 2 and add upcharge above.  
 To specify Central Caster Locking System, change the base (1) to "3" and add upcharge above.

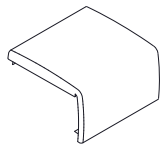
## PRODUCT CODE KEY

Line	Series	Chair Type	Arm Type	Arm Style	Base	Seat Style
ASC Ascend	8 Motion	RVL Recliner w/Vertical Lift	SA Standard Arm	UPH Upholstered Arm	1 Casters	1 Standard
		RVLT Recliner w/Vertical Lift & Trendelenburg	PL Patient Transfer Arm - Left	PAC Polymer Arm Cap	3 Central Locking Casters	2 Stirrup
			PR Patient Transfer Arm - Right	UAC Urethane Arm Cap		
			PD Patient Transfer Arm - Dual	SSC Solid Surface Arm Cap		
				PPA Polymer Profile Arm		
				SSP Solid Surface Profile Arm		



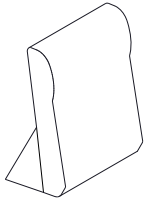
# ASCEND EXAM RECLINER | REPLACEMENT COMPONENTS

DESCRIPTION/MODEL	COM		COL	FABRIC GRADES			LEATHER			Weight	Cubes
	1	2	3	4	5	6	7	8	9		



Seat with Continuous Footrest Cover  
ASC8-RVLRFS

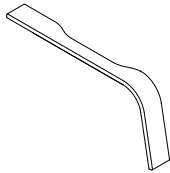
401	428	456	493	538	576	618	674	728	8	1.6
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Back Covers  
ASC8-RVLRBC

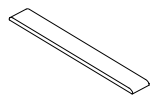
560	626	691	782	887	979	1083	1212	1344	3	0.8
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DESCRIPTION/MODEL	Polymer	Urethane	Solid Surface			Gr C- Color	Weight	Cubes
			Gr A- White	Gr A- Color	Gr B- Color			



Profile Arm  
ASC8-RVLRCP

186	n/a	327	345	393	401	8	1
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Arm Cap  
ASC8-RVLRCP

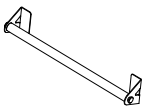
105	105	147	150	158	162	3	0.5
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DESCRIPTION/MODEL	Price	Weight	Cubes
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Recline Control  
ASC8-RVLRRC

103	1	0.3
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Paper Roll Holder  
ASC8-RVLRPH

244	4	0.5
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Stirrup  
ASC8-RVLRSS

267	5	0.5
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Caster  
ASC8-RVLRCS

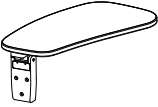

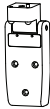
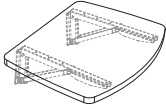
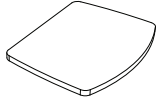
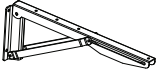
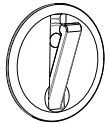


202	2	0.3
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Push Bar  
ASC8-RVLRPB

186	2	0.3
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# ASCEND EXAM RECLINER | REPLACEMENT COMPONENTS

DESCRIPTION/MODEL	Price	Weight	Cubes
 Swing Away Tablet & Mechanism ASC8-RVLRSC	416	20	1
 Swing Away Tablet only ASC8-RVLRSO 24"w x 14.75"d x .75"h	216	7	0.8
 Swing Away Tablet Mechanism only ASC8-RVLRSM	273	13	0.3
 Flip-up Tablet & Bracket ASC8-RVLRFC	378	6.6	1.6
 Flip-up Tablet ASC8-RVLRFO 18"w x 14"d x .75"h	303	5.8	1.4
 Flip-up Tablet Bracket ASC8-RVLRFB	108	0.8	0.3
 Foley Hook ASC8-RVLRFH	195	1	0.8
 IV Pole ASC8-RVLRIP	265	3.8	1.4
 IV Pole Holder ASC8-RVLRIPH	81	2	0.3

# GENERAL INFORMATION

## Terms and Conditions

Net 30 days on approved credit. A late payment charge of 1% per month will be applied on overdue invoices. This charge will be pro-rated to the number of days past 30 days that the invoice is overdue. All applicable sales taxes are extra. Distribution of this price list does not in itself constitute an offer to sell. Orders can be received only from authorized Krug dealers. Acceptance of any order and terms of sale may be established at the discretion of Krug. Deposits are required on orders received from new accounts as well as on large or special orders. Krug reserves the right to discontinue designs, or to change designs, construction, prices, or materials without notice.

## Contact Information

Phone: 1.888.578.KRUG (5784) | Fax: 1.519.748.5177

Purchase Order Fax: 1.888.236.4783

Purchase Order E-mail: orders@krug.ca

Web: www.krug.ca E-mail: solutions@krug.ca

## Customer Service Hours

Please note customer service hours are:

8:30 am to 5:00 pm est

## Customer Satisfaction

It is the primary goal of Krug and our staff to ensure the complete satisfaction of our customers with our products and performance. If a problem arises with a Krug product after the expiration of the limited warranty period, Krug will exercise its best efforts to achieve the satisfaction of the customer in a manner that is fair to all concerned.

## Order Acknowledgments

Each order will be acknowledged via e-mail or fax. This acknowledgment is the final agreement between Krug and the customer, superseding all previous communications regarding the purchase order. Where there is a discrepancy on a purchase order between a product code and a description, Krug will make every effort to resolve the discrepancy, but will be ruled by the product code ordered. Please check all acknowledgments for accuracy, and advise Krug of any discrepancies with a purchase order.

## Order Cancellation

Krug reserves the right to not accept or allow cancellation of orders. All products are manufactured on a custom-made, make-to-order basis, and the purchasing, engineering and production of orders begins shortly after order placement - and the customer purchase order is a contract that authorizes Krug to manufacture the products. Acceptance of order cancellation (or partial cancellation) is solely at the discretion of Krug, and is dependent on the extent to which engineering, purchasing and manufacturing has been initiated by the time cancellation is requested. No order cancellations (partial or otherwise) are allowable more than 4 weeks from date of order placement (as order production is unable to be terminated by that point), and full payment of the acknowledged order value is required for any orders cancelled after 4 weeks. Cancellations may be allowable in less than 4 weeks after order placement, depending on the extent to which manufacturing has been initiated. An acceptance of order cancellation requires that the purchaser agrees to make payment for all costs incurred to the point of acceptance of cancellation. Cancellation charges include all costs for purchase of dedicated material and components, engineering costs for non-standard products, and all costs for manufacturing completed to that point, as well as a \$367 net charge for processing of the original order and for processing of cancellation invoicing.

## Pricing

Krug endeavors to ensure that all prices in this price list reflect accurately our current prices. However, errors do occur and will be rectified through notices to the field. Krug reserves the right to acknowledge pricing that may be different from the price list.

## Storage Charges

Krug reserves the right to assess a nominal storage charge if a customer does not accept shipment of an order within a week of the ship date.

## Warranty

Krug warrants the construction and the finish of all our products to be free from defects in materials and workmanship for the lifetime of their use. This warranty is applicable to products in use by their original purchaser. This warranty does not apply to components not manufactured by Krug including textiles, which are subject to the specific warranties of those manufacturers, if any. Textiles (fabric, leather, vinyl, or any other covering material) suppliers do not guarantee their products for durability and color fastness, and nor does Krug. Casters, mechanical and electrical components have a warranty of five years from the date of purchase. The Krug warranty does not apply to COM-specified materials, damage caused by a carrier other than Krug, or variation in wood finishes due to natural wood color variation. Krug cannot be held responsible for variations in fabric dye lots from order to order. All fabric is carefully inspected when it is received, but a degree of variation in color should be expected. Repairs or replacement of any defect covered under this warranty by Krug will be made, at our option and method, at no charge to the original purchaser during the warranty period. Krug's judgement is final and binding with respect to the nature or cause of defects or damage, and the necessity or manner of repair or replacement.

This warranty does not apply to defects or damage resulting from:

- normal wear and tear occurring with the use of the product
- negligence, misuse, excessive use, alteration, improper cleaning or repair
- substitution or use of incorrect or unauthorized components or material
- handling or installation that is incorrect, or that causes damage or defect
- damage incurred by a freight carrier other than Krug
- wearing of finishes and fabrics, and normal variations in materials (including dye lot variations)
- properties of natural materials, including wood and leather
- exposure to environments with uncontrolled temperature and humidity (products must be transported, stored and used in climate-controlled conditions)

Note, specific warranties for components and materials not manufactured by Krug:

**Jordan Sleepers Heavy-Duty Mechanism**, made with heavy gauge steel and minimal moving parts - is backed by a 5-year warranty on the mechanism itself, in addition to the lifetime warranty on the rest of the product. If it does become damaged or degraded, the mechanism can be field-replaced.

**Juno and Trevisa Overbed Tables** have a 2-year warranty.

## Blanket Wrapping

Krug will blanket wrap larger seating orders at customer's request. Please indicate on your purchase order and contact Customer Service.

## Export Packaging

Krug is pleased to provide the option for export packaging on all our products, to provide additional protection from damage. For shipments overseas, a quote for export packaging can be provided, based on the products to be ordered and the delivery destination - please contact Customer Service or Bids & Specification Support for more information and a quotation. KRUG is not responsible for shipment damage occurring on overseas shipments

Export Packaging is STRONGLY RECOMMENDED for:

- (A) all shipments outside of the lower 48 states and Canada.
- (B) all shipments that will be held in storage for an extended period prior to installation.

**Important:** Please note that Krug will not be responsible for damage claims on product shipped or stored in the above conditions but where export packaging has not been utilized.

## Dimensions

Dimensions are in inches and approximate, and subject to change without notice. Contact Customer Service if dimensions are critical.

# GENERAL INFORMATION

## Freight Terms and Conditions

1. All product is shipped FOB the Krug factory. Freight is either pre-paid to the destination or not pre-paid, depending on established customer specific freight terms.

2. Docks at the selected delivery location must be equipped to handle a 53' trailer. If a dock is inadequate for delivery by Krug, Krug will re-deliver to another local location and any additional costs will be charged to the customer.

3. For all deliveries, it is understood that Krug or its agent is making a dock delivery only (equipped to handle a 53' trailer), and any further work of truck unloading, delivery beyond the dock, installation, and removal of packaging is not authorized or paid for by Krug.

4. Drop shipments to the installation site, and timed deliveries, are available on larger shipments (full truckloads or slightly less) at no additional charge. Drop shipments or timed deliveries for smaller shipments may not be available, or if available will require a surcharge. Deliveries on an after hours basis, or on weekends, or any other special requirements, may be subject to a surcharge. Location and contact information, and the requested time of delivery, is required at least one week prior to the acknowledged shipment date. If this information is not provided one week in advance, or if the location or time of the drop shipment is changed less than one week in advance, a surcharge may be applied, and/or the drop shipment may not be scheduled. For deliveries requested Monday to Thursday after 5:00 pm, please apply a surcharge of \$262/shipment. For deliveries requested Monday to Friday before 7:00 am, please apply a surcharge of \$262/shipment. For deliveries requested Friday (after 3:00 pm) or weekends, please apply a surcharge of \$525/shipment. (local times).

5. For all deliveries - whether to the Customer location or drop shipment - any circumstances that result in the delay of our carrier (including unsuitable receiving facilities, or facilities not open or available), service charges will be applied at the rate of \$78/hour. Where re-delivery is necessary because of these circumstances, the full cost of re-delivery will be charged. If Less Than Truck Load is delivering, one hour is allocated to unload. Any additional time required to unload after the first hour is \$78/hour. If a Truck Load is delivering the order, three hours is allocated to unload. Any additional time required to unload is \$78/hour. Direct deliveries to site for large orders are possible, (must exceed \$60,000 net), and accommodate 48 - 53' trailers. Krug is responsible for delivery to the approved delivery address. If an address change is required, this must be authorized by Krug 5 business days prior to ship date. Any additional delivery costs incurred after this time will be charged to the customer.

## Product Strength and Durability Testing

All Krug products have been thoroughly tested, and exceed the testing requirements of ANSI/BIFMA seating standard. Specific test results and documentation are available on request.



## Installation Support

For assistance please contact Technical Support at 1-888-578-5784 x216 or e-mail [installationhelp@krug.ca](mailto:installationhelp@krug.ca) and you will be directed to the appropriate installation support person.

## Damaged Shipments

All Krug product is well engineered, carefully inspected, and expertly loaded onto our trucks at our Distribution Center. If you receive any damaged freight, we ask that you do not refuse the shipment. Krug is not responsible for damage to goods that occurs in transit or

storage. It is the purchaser and/or receiver's responsibility to examine the goods upon receipt and to notify Krug of any damages, overages or shortages. Any discrepancies should be noted on the Bill of Lading. The delivering carrier will not accept responsibility for shortages or damages if signed "clear". Notification of concealed damage claims must be made to Krug Distribution within 5 days of delivery, along with digital pictures if available. All product and packaging must be available for inspection. Krug liability ceases after 5 business days and Krug will not be responsible for concealed damages if shipments are left unopened. Krug is not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not controlled.

## Field Product Report Authorization

Krug's written authorization, in the form of an FPR number, must be obtained prior to incurring charges of any kind if Krug is expected to pay these charges. This includes authorization for returns, field repairs and replacements, post field repairs, installation and delivery charges. Krug reserves the right to have its representative inspect product related to any request for such authorizations, prior to that authorization being provided. Deductions from invoices paid for any charges to Krug, without prior written authorization in the form of an FPR, will not be accepted. Digital photographs may be required to complete the FPR process.

## Returns

No merchandise may be returned without Krug's prior written consent. In the event of an authorized return, a Field Product Report (FPR) number will be issued, and a restocking charge will apply. Return transportation charges must be prepaid. Unauthorized returns will not be accepted and will be returned freight collect. All merchandise being returned must be properly packaged in its original or comparable replacement packaging to ensure protection of the product during handling and transportation. Returns on orders duplicated by the customer must be received in their original packaging to be accepted. Product being returned where Krug has authorized its liability for replacement or repair will be thoroughly inspected on its return, and the results compared to the reason for the return stated on the FPR. Any discrepancies, such as additional damage, signs of usage, missing parts, etc., will result in an adjustment to the amount of credit issued.

## Custom Capabilities

Over 15% of our orders involve some type of custom work, and we invite our customers to make use of our extensive capabilities.

These include:

- 1) Dimensional customization of standard size products
- 2) Custom finishes
- 3) For larger orders, completely custom-designed products, as well as non-standard wood species can be specified.

Custom orders may require additional production lead times. Contact Engineering at the e-mail address [engquotes@krug.ca](mailto:engquotes@krug.ca).

## Care and Maintenance Leather

Leather is a natural product and requires very little care during use. Most stains can be removed with a clean dry cloth. For stubborn spots and stains, use a mild non-detergent cleaner, rinse well and let air dry naturally. Do not use saddle soap, cleaning solvents, furniture polish, oils, varnish, abrasive cleaners, soaps or ammonia waters.

## Fabric Upholstery

Professional upholstery cleaning is recommended.

## Flammability Standards for Krug Textiles - Upholstery Program

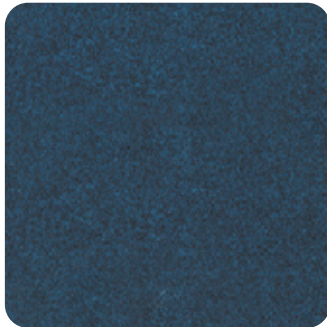
- Passes State of California Technical Bulletin CAL 117-2013



Krug Textiles - Stocked Fabric Program

Grade 1

**ARLO**



308 MIDNIGHT



306 PETROL



908 CHARCOAL



93 SEAL



601 PEARL



84 NUTMEG



62 OATMEAL



90 LIMESTONE

**FRANKLIN**



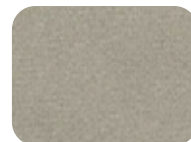
47 CAMEL



3009 MIDNIGHT



67 FAWN



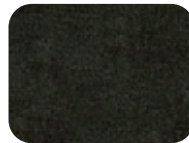
97 CINDER



94 METAL



909 BLACK



9004 CHARCOAL

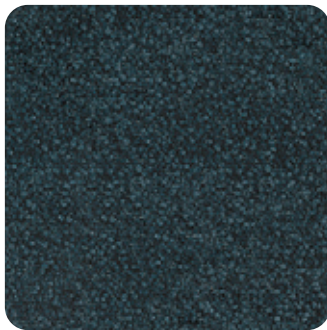


308 PETROL



108 ORCHID

**COMRADE**



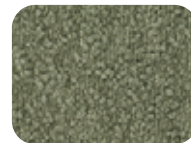
309 MIDNIGHT



84 TEAK



63 LINEN



24 ALPINE



905 IRON



601 SNOW



57 MARIGOLD



31 DUCK EGG

**FELICITY**



601 IVORY



305 SKY



603 TAUPE



93 COAL



405 HENNA



64 PUTTY



62 FAWN



36 BLUEBERRY



KRUG TEXTILES - UPHOLSTERY FABRICS

Krug Textiles - Stocked Fabric Program

Grade 2

**GRADY**



25 CAPER



31 SKY



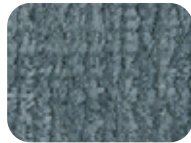
604 FLAX



901 CHAR



93 GRAY



34 SLATE



84 TEAK



98 NICKLE

**YATES**



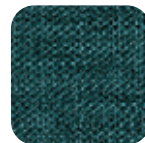
84 BIRCH



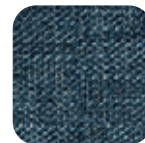
44 CLAY



87 TAUPE



25 JUNIPER



305 INDIGO



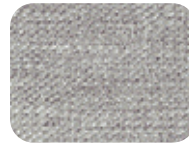
109 CRANBERRY



803 TOAST



92 ZINC



91 SILVER



908 CHARCOAL

**MCCOY**



608 TUNDRA



601 CREME



908 CHARCOAL



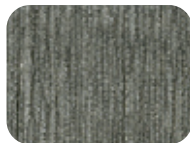
62 COPPER



108 CORDOVAN



32 ROBIN'S EGG

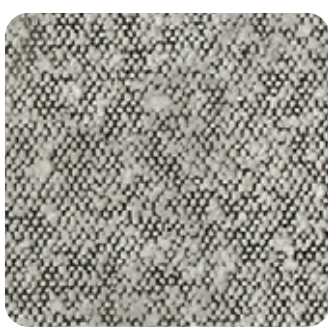


94 MERCURY



84 BARK

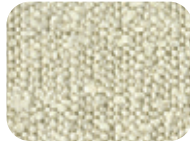
**ORIS**



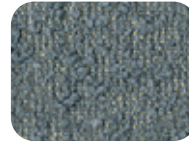
908 DOMINO



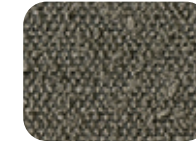
604 BARK



601 CREAM



306 DELFT



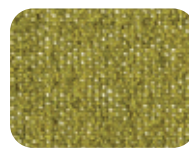
902 ZINC



305 MIDNIGHT



64 PUTTY

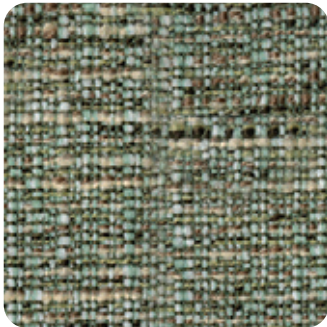


205 CHARTREUSE

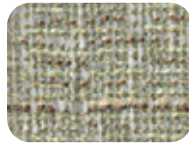
Krug Textiles - Stocked Fabric Program

Grade 3

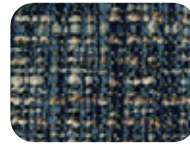
**MORITZ**



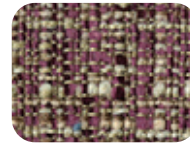
205 SPEARMINT



61 OYSTER



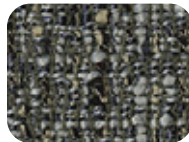
306 CADET



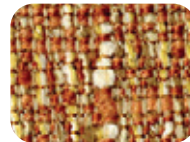
104 MULBERRY



31 AEGEAN



9008 CHARCOAL



82 CLAY



304 CAPRI

**LORENZO**



306 INDIGO



24 ALPINE



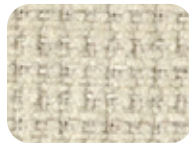
64 LINEN



91 FLANNEL



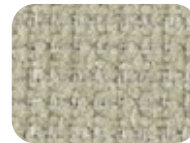
32 MIST



601 CREAM



106 HENNA



604 STUCCO

**BISCOTTI**



302 CAPRI



45 SPICE



61 DESERT



91 GRANITE

**INTRIGUE**



601 OYSTER



27 OLIVE



4003 OCHRE



908 CHARCOAL



3009 MIDNIGHT



805 PECAN



608 STUCCO



605 STRAW



# KRUG TEXTILES - UPHOLSTERY FABRICS

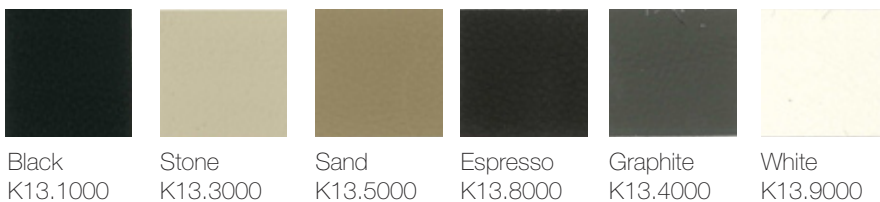


## Krug Textiles - Faux Leather Program - Grade 2



## Krug Textiles - Leather Program - Grade 8

Please contact Customer Service for specific information on leathers, available colors and lead times.



## Krug Textiles - Cut fabric NET price per yard

Grade 1	\$21
Grade 2	\$33
Grade 3	\$44

### LATEX FREE

Krug products are made with latex-free materials to prevent the allergic reaction that latex causes in some people.

# CUSTOMER'S OWN MATERIAL - C.O.M.

## Customer's Own Material (COM/COL)

COM/COL must be received three weeks prior to the acknowledged ship date. Orders with COM/COL not received by the required deadline will be delayed. A description of the upholstery cover, including supplier name, pattern name, upholstery cover name and color number must be included with the purchase order.

COM/COL testing requires 3 business days and samples are to be directed to Customer Service. The customer has the option of providing the sample COM/COL before, at time of order, or once the sample COM/COL is received. If the customer does not send a sample for approval in advance of sending actual material, Krug will not be responsible for the cost of any upholstery cover or other material that it determines to be unsuitable for the product or our process.

When the COM/COL upholstery cover is received at Krug, it must be clearly identified with the upholstery cover name and color, and tagged with name of the Krug customer and purchase order number. Krug will inspect all COM/COL upholstery covers when received to determine if it will be suitable for upholstery. Where Krug feels that the upholstery cover or leather specified will compromise the quality or integrity of our products, customers will be contacted to direct these concerns. Further, Krug reserves the right to refuse to accept and use any COM upholstery covers or leathers that will compromise our products in any way that is unacceptable to Krug. Krug cannot assume responsibility for the durability or tailoring quality of customer's own material.

Yardage specified in this price guide is approximate. In the case of multiple product orders, multiply the number of items by the COM yardage specified to determine upholstery cover required, unless otherwise indicated. Additional yardage may be needed if the material is less than 54" wide, or patterned or striped and requires matching. All COMs are cut "up the roll" unless otherwise stated by the customer. All striped upholstery covers will be applied vertically unless otherwise stated by the customer and after approval by Krug. Krug will not be responsible for directional or positional problems with its application of COM material, unless it has been provided with explicit instructions by the customer. Special instructions should be sent to Krug Customer Service, including a sample (or photocopy) of the upholstery cover. Krug is not responsible for instructions sent with the upholstery cover rolls, or for the method of upholstery if no instructions have been provided.

Price increases and freight charges to COM/COL acquired on the customer's behalf will be passed onto the customer.

## Application of Directional Upholstery cover

Some COM upholstery covers will be considered directional by Krug even though they are not considered directional by the supplier. All COMs are automatically cut "up the roll" unless otherwise stated by the customer (please see below).



Standard-Cut  
"up the roll"



Non-Standard-Cut  
across the roll "railroad"

## COM/COL Shipping Procedures

For seating COM/COL upholstery covers, please send upholstery covers to:

Krug Inc.  
111 Ahrens Street  
Kitchener, Ontario  
Canada N2H 4C2

**Attention: RECEIVER**

COM/COL orders cannot be scheduled into production until the upholstery cover has arrived and inspection is complete.

All packages must be clearly marked

**"For Customs Clearance by Willson International Custom Brokers".**

According to the North American Free Trade Agreement (NAFTA), goods shipped between the United States and Canada can qualify for exemption from all duties, or for a reduction in duties, if the goods can be proven to originate in either the United States, Canada or Mexico.

Canada Customs requires that a [NAFTA Certificate of Origin](#) and a [Commercial Invoice](#) be completed and sent with the upholstery cover shipment. The Commercial Invoice must clearly state the description of the upholstery cover, the selling price, the make-up or content, and the purchaser. The absence of these two documents will delay the shipments at the U.S./Canada border, thereby potentially delaying the customer order. If the total value of the shipment is less than \$1200 U.S., Customs will accept a Low Value Statement of Origin in place of the NAFTA Certificate of Origin. The Low Value Statement must be signed by a representative of the exporting company. This statement may either be included on the commercial invoice or attached to the invoice. Krug is happy to answer any questions or concerns about COM/COL shipping procedures and the required documents.

## CAL 133 & Moisture Barrier

California Technical Bulletin 133 is a flammability test for seating. Krug offers a compliance method which, in combination with non-flammable upholstery covers, may enable the products to meet certification requirements for this test. This process at the same time also provides the products with a Moisture Barrier - a treatment that helps to prevent the passage of liquids and moisture to inside of upholstered components - thereby conferring sanitary and anti-infection benefits. So when CAL 133 is specified, the product also automatically has a Moisture Barrier, and when a Moisture Barrier is specified, the product also features the compliance method and low flammability features of CAL 133.

The application of this upcharge and the compliance method does not mean that the specific configuration of product and upholstery cover are tested and officially certified as being CAL 133 compliant. If official certification is required, Krug will provide this (through an independent certified testing laboratory) at a charge of \$874 per item, plus the cost of the product to be tested. Lead time for certification testing is typically 4-8 weeks. Krug assumes no responsibility for the testing of our products in combination with upholstery covers, or for the results of any testing conducted. Some specific configurations of product and upholstery have already been tested. Please contact Customer Service for additional information.

## C.O.L. Yardage

To calculate C.O.L. yardage required, please use the following conversions based on COM yardage: Leather must be ordered in square footage.

- 17 square feet in a yard
- Approx. 3 yards in a hide
- Approx. 51 square feet in a hide
- Please use grade 3 pricing for COL

## Upholstery Cover Yardage Calculation

To calculate yardage required for COM and other non-standard upholstery cover orders, please contact Krug Customer Service at 1.888.578.5784. Unless otherwise stated, upholstery cover rolls are assumed to be a minimum 54" wide. Please use the guide below to calculate the percentage of extra upholstery cover required to cover large repeats. The repeat is calculated by adding both the vertical and horizontal measurements together and then referring to the chart below for extra yardage required.

		2"-14"	15"-19"	20"-27"	28"-36"
FABRIC	Plain	Repeat	Repeat	Repeat	Repeat
54	0%	10%	15%	20%	25%
53-50	16%	20%	25%	30%	35%
48	16%	25%	30%	35%	40%
45	40%	50%	55%	60%	65%
36	50%	60%	65%	70%	75%

# GRADED-IN UPHOLSTERY PROGRAMS

Krug has partnered with several textile brands to grade in their offerings, designed to provide a wide range of upholstery selections for our seating products.

Upholstery pricing and availability is subject to change without notice. We grade this upholstery according to the pricing of the fabric suppliers - when their pricing changes, the Krug grade may change.

When placing an order, a Krug customer must specify the complete upholstery number, along with the appropriate Krug model number and finish. Krug will supply the complete product at the prices listed. Orders specifying graded-in upholstery cannot be cancelled once the upholstery has been ordered.

## Upholstery Grades

To determine the price of a product for graded-in upholstery, use the reference lists located on Krug's website under - Products - Textiles, to view the upholstery grade (1-9). Krug is not responsible for the discontinuation of this upholstery. Please contact Customer Service for information on upholstery not listed.

When two upholstery selections are specified for use on seating, the higher grade upholstery price will apply to the order.

High Performance upholstery; Polyurethane, Vinyl or Crypton, is particularly suitable for healthcare and other intensive-use environments.

## Upholstery Samples

If you require additional samples or memos for presentation, please contact fabric supplier directly.

## Flammability Standards

- Tunnel Test Surface Ratings Class A rating
- Class 1 UFAC
- Passes State of California Technical Bulletin 117-Section E

Please contact fabric supplier directly for further flammability information pertaining to specific upholstery.

## Special Conditions

Acknowledgments will give the estimated delivery date of the finished product. Some upholstery is imported, and availability may affect estimated delivery time. For large projects, please contact fabric supplier directly for availability of yardage.

# KRUGEXPRESS PROGRAM

## PROGRAM DETAILS

*KrugExpress* orders are ready to ship by the date acknowledged. Delivery and shipping schedules may result in actual shipping of orders at a later date. Statutory holidays and scheduled factory vacations may add to acknowledged lead times of *KrugExpress* orders. Unless otherwise specified on the order, the customer's standard method of shipping Krug products will be utilized.

Available factory capacity for *KrugExpress* is filled by orders received on a "first come, first serve" basis. If the normal *KrugExpress* lead time is not available for your order because available capacity has been filled, you will be immediately advised of the earliest available ready-to-ship date. Please consult your Customer Service representative in advance if you wish to confirm the specific lead time availability for a *KrugExpress* order.

Orders must be received by midnight of a given day for that day to be considered the official day the order is received. Order lead times are acknowledged from the date the order is received, but not including the date the order is received.

*KrugExpress* orders must be "clean" when received in order to be considered officially received on a given day, and lead times will be acknowledged from the date orders are determined to be "clean". Changes to *KrugExpress* orders are not allowed under any circumstances.

Orders for product on *KrugExpress* must clearly state: "*KrugExpress*".

COM and graded-in upholstery is available on Krug Express. Orders are scheduled on Krug Express, and given the best available date, when the upholstery is received at Krug. Some conditions apply.

## SEATING PROGRAM

Orders for seating products on the *KrugExpress* program may be subject to quantity maximums. Please contact Krug Customer Service for more information.

Quantity maximums are dependent upon available capacity, in order to insure that we ship all orders on time.

Please note that the CAL 133 option is not available on *KrugExpress*.



**LAMINATES**

Krug's in-stock Laminates are available in 17 different laminate selections. Please note that 4 of the colors (Gingerbread, Portobello, Ash and Willow) have textured finishes and may not be appropriate for use in patient areas due to infection control concerns. Minimum order quantities and extended lead times may apply for exotic laminate colors, please check with customer service. Polymer Edge will be selected to match the worksurface. Krug's previous laminate in-stock program will be phased out as in-stock supply depletes. Please contact customer service for availability.

**IN-STOCK LAMINATES**

Wood Grain Laminates	High Pressure Laminate Supplier	Textured Wood Grain Laminates	High Pressure Laminate Supplier
Champagne	Tafisa T492CR	Gingerbread	Tafisa T556UR
Hardrock Maple	Formica 86992-58	Portobello	Tafisa T557UR
Dune	Tafisa T491CR	Ash	Tafisa T535AT
Copper	Tafisa T521CR	Willow	Tafisa T543AT
Shiraz Cherry	Tafisa T472CR		
Park Avenue Walnut	Wilsonart 7984-38		
Chocolate	Tafisa T498CR		
Nutmeg	Tafisa T477CR		
Dark Walnut	Tafisa T469CR		
		<b>Solid Laminates</b>	
		Designer White	Wilsonart D354-60
		Platinum	Tafisa T202CR
		Earth	Tafisa T767CR
		Charcoal	Tafisa T228CR

**PHASE OUT LAMINATES**

Almond - Black- Shadows - Edgewood Sycamore - Gunstock Walnut

**Non-Stocked Laminates**

For specific lead time and application questions, please contact Krug Customer Service for your requirement. Upcharges will be applicable for non-stocked laminates, depending on their cost. Non-stock laminates may require a minimum order quantity, please contact customer service. Stocked polymer edges only can be specified for use with non-stocked laminates or tops will be self-edged.

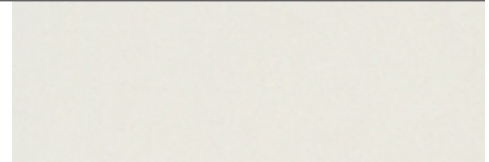
**SOLID SURFACE PROGRAM**

The Solid Surface option provides an enhanced durability, protection and cleanability. It is available in 8 standard colors and is replaceable if it becomes damaged or degraded. See individual products for list upcharge chart.

**GROUP GRADE A - WHITE**

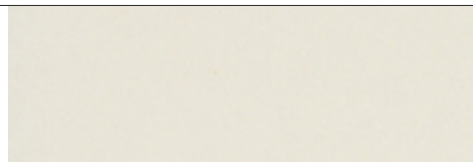


Glacier White



Cameo White

**GROUP GRADE A - COLOR**

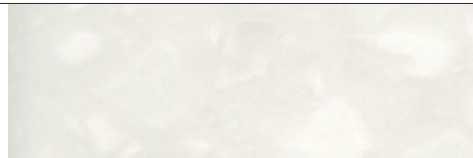


Bisque

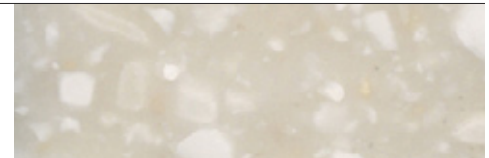


Linen

**GROUP GRADE B**

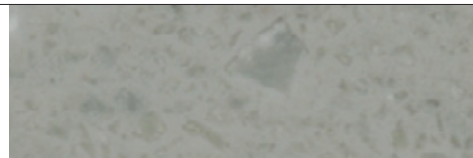


Antarctica

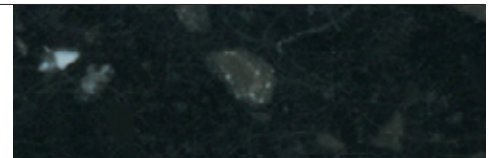


Savannah

**GROUP GRADE C**



Dove



Deep Night Sky

**POLYMER & URETHANE COLOR**

Grey





The mark of responsible forestry



All products are air emissions certified and are available as FSC® certified

# krug

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