C5
Price and Specification Guide
CANADA



krug

Advancing Design Through Innovation

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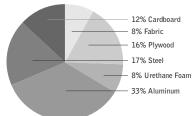
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C5 | ENVIRONMENTAL SUMMARY

LEED CI CREDITS



MATERIAL CONTENT:



PRE-CONSUMER RECYCLED CONTENT = 24.5%

POST-CONSUMER RECYCLED CONTENT = 19.4%

Up to 60.1% of this C5 product is recyclable at the end of its useful life.

CONTRIBUTES TO

CREDIT 2.1 - 2.2	Construction Waste Management	1-2 point(s)
CREDIT 3.3	Resource Reuse	1 point
CREDIT 4.1	Recycled Content	1 point
CREDIT 4.2	Recycled Content	1 point
CREDIT 4.5	Low Emitting Materials,	
	Systems & Seating	1 point
CREDIT 5.1	Regional Materials*	1 point
CREDIT 7	Certified Wood (MUST BE REQUESTED)	1 point(s)

^{*}This credit is only applicable if in total 20% of the combined value of the procurement of construction materials and in the furniture are manufactured within a radius of 500 miles. This credit will apply if the installation of the finished product occurs within 500 miles of Kitchener, Ontario.

level® CERTIFICATION, AIR EMISSIONS AND FSC® CERTIFICATION



level® CERTIFICATION

BIFMA's e3 Furniture Sustainability Standard is a voluntary, multi-attribute standard that measures the degree of sustainability of furniture. This standard evaluates product and company environmental attributes and compliance systems in a wide range of elements which include Materials, Energy & Atmosphere, Human & Ecosystem Health and Social Responsibility. C5 products have earned level®, BIFMA's sustainability certification program for furniture, certification through third-party verification against the e3 standard.



All C5 products are supplied with air-emissions certified. Contact customer service for information.

FSC®

In 2005, Krug received Forest Stewardship Council® (FSC®) Chain-of-Custody certification for our manufacturing facilities. The FSC® Chain-of-Custody tracks certified wood from seedling to final sale. It verifies that the material for our FSC® certified products only come from well-managed, FSC®-certified forests and other controlled sources. FSC® is dedicated to the promotion of responsible forest management worldwide helping to take care of forests for future generations. C5 and other Krug products can be specified with FSC® Certification. Contact customer service for further information, pricing and lead times.

Architects, designers, and building professionals can specify FSC®-certified products in order to achieve a point from the US. Green Building Council's Leadership in Energy and Environmental Design (LEED) Rating System.

C5 | FEATURES & OPTIONS

ARM STYLES

C5 features four styles of fixed arms; polished aluminum with polymer pad, polished aluminum with upholstered pad, full black polymer arm, and fully upholstered arm.



Polished Aluminum Arm with Polymer Pad



Polished Aluminum Arm with Upholstered Pad



Black Polymer Arm



Fully Upholstered - Leather or Fabric wrapped upholstered arm with detailed top stitching.



MECHANISM OPTIONS

Swivel-Tilt - Provides excellent value, durability and simplicity: forward and backward tilt, tilt lock, and 360 degree swivel, as well as vertical adjustment. Right side activated tension control. Available in Black only.



Knee Tilt - Right side activated tension control and vertical adjustment. Left side 4 position activated tilt lock. Available in Black powdercoat or Polished Aluminum.

BASE STYLES

C5 seating is available in two base options. Choose from a black nylon, or a polished aluminum.



Polished Aluminum



Black Glass Reinforced Nylon



Jury Base

The C5 series is available with a jury base. Jury base assembly consists of a black 9" diameter conical/cast base for permanently mounting a chair to the floor. Into the base is inserted a black pneumatic gas cylinder with self returning action from rotation, and self returning height feature when exiting the chair. Allows for full 360 degree rotation. Limited degrees of rotation are not available.

SEAT

The seat has been carefully researched and shaped to provide extended sitting comfort, with a foam density that provides an optimal combination of softness and firmness.

REPLACEABLE COMPONENTS

C5 chairs are uniquely designed to allow virtually all major components to be field replaced, providing a very cost effective means to significantly extend the life of the product. Seats, backs, mechanisms, arms, base and casters are field replaceable.

OPTIONS

COMBINATION UPHOLSTERY OPTION

When combination upholstery is specified with fabric of the same grade or COM, an upcharge for dual fabrics is \$33 list per unit will be applied. When graded in combination upholstery is selected, use the highest grade upholstery selected or to obtain a quote for blended grading contact Customer Service (please provide the fabrics specified and location of where each fabric is to be applied on the product).

CAL 133 & MOISTURE BARRIER

California Technical Bulletin 133 is a flammability test for seating. Krug offers a compliance method which, in combination with non-flammable upholstery covers, may enable the products to meet certification requirements for this test. This process at the same time also provides the products with a Moisture Barrier - a treatment that helps to prevent the passage of liquids and moisture to inside of upholstered components - thereby conferring sanitary and anti-infection benefits. So when CAL 133 is specified, the product also automatically has a Moisture Barrier, and when a Moisture Barrier is specified, the product also features the compliance method and low flammability features of CAL 133. The application of this upcharge and the compliance method does not mean that the specific configuration of product and upholstery cover are tested and officially certified as being CAL 133 compliant. If official certification is required, Krug will provide this (through an independent certified testing laboratory) at a charge of \$917 per item, plus the cost of the product to be tested. Lead time for certification testing is typically 4-8 weeks. Krug assumes no responsibility for the testing of our products in combination with upholstery covers, or for the

results of any testing conducted. Some specific configurations of product and upholstery have already been tested. Please contact Customer

Service for additional information.

C5 | DIMENSIONS & COM REQUIREMENTS

	Overall Width	Overall Depth	Overall Height	Seat Height min/max	Height of Arms from Floor	Width between Arms	Seat Depth	Shipping Weight		COM Yardage
Mid Back										
Polished Aluminum Arm with Polymer pad	25	23.8	43.9	18.9 - 22.8	26.5 - 30.4	21	17.8	43	17.4	1.7
Polished Aluminum Arm with Uph. Pad	25	23.8	43.9	18.9 - 22.8	26.5 - 30.4	21	17.8	43	17.4	1.9
Black Polymer Arm	25	23.8	43.9	18.9 - 22.8	26.5 - 30.4	21	17.8	43	17.4	1.7
Upholstered Arm	25	23.8	43.9	18.9 - 22.8	26.5 - 30.4	21	17.8	43	17.4	2.5
High Back										
Polished Aluminum Arm with Polymer Pad	25	23.8	49.9	18.9 - 22.8	26.5 - 30.4	21	17.8	46	20.0	2.1
Polished Aluminum Arm with Uph. Pad	25	23.8	49.9	18.9 - 22.8	26.5 - 30.4	21	17.8	46	20.0	2.3
Black Polymer Arm	25	23.8	49.9	18.9 - 22.8	26.5 - 30.4	21	17.8	46	20.0	2.1
Upholstered Arm	25	23.8	49.9	18.9 - 22.8	26.5 - 30.4	21	17.8	46	20.0	2.9

MULTIPLE YARDAGE REQUIREMENTS

	Yardage Seat & Back Rest	Yardage Seat only	Yardage Back rest only	Yardage Upholstered Arm Pad (2)	Yardage Full Upholstered Arm (2)
Mid Back					
1 Chair 2 Chairs 3 Chairs 4 Chairs	1.7 3.3 5 6.6	.9 1.14 2.04 2.28	1.5 2.4 3.2 4	.19 .19 .19 .19	.8 1.06 1.5 2.19
High Back					
1 Chair 2 Chairs 3 Chairs 4 Chairs	2.1 3.4 5.5 7.4	.9 1.14 2.04 2.28	1.95 3.1 4.2 5.8	.19 .19 .19 .19	.8 1.06 1.5 2.19

DIMENSIONS:

Height measurements of C5 tilter are taken with the pneumatic lift in the lowest position and with a standard height range gas lift. All dimensions are in inches and approximate and are subject to change without notice. Contact Customer Service if dimensions are critical.

COM APPROVAL PROCESS:

The approval process is as follows:

- 1. A sample of the COM fabric must be provided to Krug Customer Service prior to or at time of order.
- 2. The sample will be reviewed and the customer advised if the fabric is unsuitable.
- 3. The COM fabric will be inspected when received at the factory to identify any further concerns with its suitability.

WEIGHT CAPACITY:

C5 has been tested to ANSI BIFMA.

C5 is load rated to 300lbs

C5 EXECUTIVE | MID BACK

		COM		COL	FAB	RIC GRA	DES		LEATHER	
DESCRIPTION/MODEL		1	2	3	4	5	6	7	8	9
	FULLY UPHOLSTER	ED ARM								
	C5E1MB41A	1381	1447	1514	1609	1716	1810	1918	2053	2188
	Polished Aluminum k	nee tilt, P	olished A	lluminum b	ase					
	C5E1MB42B	1342	1411	1479	1569	1677	1773	1880	2014	2146
	Black Aluminum knee	e tilt, Blac	k base							
	POLISHED ALUMINU	JM ARM \	WITH PO	LYMER PA	D					
	C5E1MB11A	1205	1265	1320	1404	1499	1581	1673	1792	1909
	Polished Aluminum k	nee tilt, P	olished A	luminum b	ase					
	C5E1MB12B	1168	1227	1285	1367	1461	1540	1636	1752	1870
	Black Aluminum knee	e tilt, Blac	k base							
	BLACK POLYMER A	RM								
	C5E1MB32B	1082	1139	1198	1315	1433	1551	1667	1782	2018
	Black Aluminum knee	e tilt, Blac	k base							
	BLACK POLYMER A	RM								
	C5E1MB33C	1039	1096	1157	1240	1333	1416	1509	1626	1745
	Black Swivel tilt, Poli	shed Alun	ninum ba	se						
	C5E1MB33D	1012	1068	1127	1209	1305	1386	1481	1597	1715
	Black Swivel tilt, Blac	ck base								



ORDERING NOTES:

For jury base, please add a 'J' for the base style at the end of the model number and add \$80 list. Hard casters are the standard and soft wheel casters can be ordered for \$64 list per chair. CAL 133 and Moisture Barrier options are available for an upcharge of \$64 list per yard.
For UPHOLSTERED ARM PAD on polished arm versions only select arm style 2 and add upcharge below.

1	2	3	4	5	6	7	8	9
114	120	126	136	145	155	164	178	190

PRODUCT CODE KEY

Line	Series	Back Style	Arm Style	Mechanism	Base Style
C5E C5 Executive (Horizontal Ribbed)	1 Tilter	MB Mid Back	1 Polished Aluminum Arm with Polymer Pad	1 Polished Aluminum Knee Tilt	A Polished Aluminum Base for Knee Tilt
		HB High Back	2 Polished Aluminum Arm with Uph. Pad	2 Black Aluminum Knee Tilt	B Black Base for Knee Tilt
			3 Black Polymer Arm	3 Black Swivel Tilt	C Polished Aluminum Base
			4 Fully Uph. Arm		for Swivel Tilt D Black Base for Swivel Tilt
			Fully Opn. Arm		J J

C5 EXECUTIVE | HIGH BACK

DESCRIPTION/MODEL		COM 1	2	COL 3	F/ 4	ABRIC GRA	ADES 6	7	LEATHE 8	R 9
	FULLY UPHOLS	TERED ARM								
	C5E1HB41A Polished Aluminu	1433 ım knee tilt,		1584 Aluminum l	1689 base	1809	1915	2035	2188	2339
	C5E1HB42B Black Aluminum	1393 knee tilt, Bla		1545	1651	1772	1878	1998	2147	2299
	POLISHED ALUN	IINUM ARM	WITH PC	DLYMER PA	AD					
	0554110444	1057	1000	1200	1400	1500	1606	1700	1007	2061
	C5E1HB11A Polished Aluminu	1257 ım knee tilt,		1390 Aluminum I	1483 base	1592	1686	1792	1927	2061
	C5E1HB12B Black Aluminum	1218 knee tilt, Bla		1354	1446	1555	1646	1753	1887	2023
	BLACK POLYME	R ARM								
	C5E1HB32B Black Aluminum	1134 knee tilt, Bla		1266	1358	1465	1560	1667	1802	1935
	BLACK POLYME	R ARM								
	C5E1HB33C Black Swivel tilt,	1090 Polished Alu		1226 ase	1318	1425	1519	1629	1764	1896
	C5E1HB33D Black Swivel tilt,	1062 Black base	1127	1197	1289	1396	1492	1597	1732	1866
	ORDERING NOT For jury base, ple Hard casters are Barrier options a For UPHOLSTE	ease add a 'd the standard re available t	d and soft for an upo	t wheel cas charge of \$	iters can b 64 list pe r	e ordered f yard.	for \$64 list	per chair	: CAL 133 a	
)	1 2 114 120	3 126 1	4	5 145	6 155			90		
PRODUCT CODE KEY				170					D	Style
Line C5E	Series 1		MB		Arm Styl	C	Mechani 1]		Style A
C5 Executive (Horizontal Ribbed)	Tilter	١	Mid Back		olished Alun with Polym		Polished Alu Knee T		Polished Alu for Kn	iminum Base nee Tilt
		H	ligh Back		olished Alun m with Uph		Black Alum Knee T		Black for Kn	Base nee Tilt
				ВІ	ack Polyme	er Arm	Black Swiv	_ ∕el Tilt	Polished Alu	commum Base vivel Tilt
					Fully Uph. A	Arm			Black Base f	for Swivel Tilt

J Jury Base

C5 CONTEMPORARY | MID BACK

		COM COL		FAE	BRIC GRAI	DES		LEATHER	ł	
DESCRIPTION/MODEL		1	2	3	4	5	6	7	8	9
	FULLY UPHOLSTERE	D ARM								
	C5C1MB41A Polished Aluminum kr	1245 nee tilt, Po	1314 olished Al	1380 uminum ba	1477 ase	1583	1673	1781	1918	2053
	C5C1MB42B Black Aluminum knee	1216 tilt, Black	1284 k base	1351	1445	1555	1645	1752	1886	2020
	POLISHED ALUMINU	M ARM V	WITH POL	YMER PAI)					
	C5C1MB11A Polished Aluminum kr	1068 nee tilt, Po	1127 olished Al	1187 uminum ba	1270 ase	1361	1446	1538	1659	1774
	C5C1MB12B Black Aluminum knee	1042 tilt, Black	1098 k base	1158	1240	1334	1416	1510	1629	1746
	BLACK POLYMER AR	RM.								
	C5C1MB32B Black Aluminum knee	943 tilt, Black	1003 k base	1062	1143	1239	1319	1415	1533	1647
	BLACK POLYMER AR	IM								
	C5C1MB33C Black Swivel tilt, Polis	906 hed Alum	962 ninum bas	1022 e	1106	1199	1282	1376	1493	1610
	C5C1MB33D	875	934	992	1074	1169	1252	1346	1463	1581
	Black Swivel tilt, Black	k base								
	ORDERING NOTES: For jury base, please Hard casters are the Barrier options are av	add a 'J' standard	and soft v	wheel cast	ers can be	ordered fo				nd Moistu



For **UPHOLSTERED ARM PAD** on polished arm versions only select arm style 2 and add upcharge below.

1	2	3	4	5	6	7	8	9
114	120	126	136	145	155	164	178	190

PRODUCT CODE KEY

Line	Series	Back Style	Arm Style	Mechanism	Base Style
C5C C5 Contemporary	1 Tilter	MB Mid Back	1 Polished Aluminum Arm with Polymer Pad	1 Polished Aluminum Knee Tilt	A Polished Aluminum Base for Knee Tilt
		HB High Back	2 Polished Aluminum Arm with Uph. Pad	2 Black Aluminum Knee Tilt	B Black Base for Knee Tilt
			3 Black Polymer Arm	3 Black Swivel Tilt	C Polished Aluminum Base for Swivel Tilt
			4 Fully Uph. Arm		D Black Base for Swivel Tilt

Jury Base

C5 CONTEMPORARY | HIGH BACK

		COM		COL	FAB	RIC GRAD	ES		LEATHER	
DESCRIPTION/MODEL		1	2	3	4	5	6	7	8	9
	FULLY UPHOLSTERED C5C1HB41A	1292	1369	1443	1548	1669	1776	1896	2046	2196
	Polished Aluminum kne	ee tilt, Po	olished Alu	ımınum ba	se					
	C5C1HB42B Black Aluminum knee t	1263 tilt, Black	1336 base	1415	1519	1640	1746	1866	2018	2168
	POLISHED ALUMINUM	Л ARM W	/ITH POL	YMER PAD	ı					
	C5C1HB11A		1183	1251	1346	1452	1545	1653	1788	1922
	Polished Aluminum kno					1.101	4545	1000	1750	1000
	C5C1HB12B Black Aluminum knee t	1087 tilt. Black	1153 base	1223	1315	1421	1515	1623	1756	1892
	BLACK POLYMER ARM	M								
	C5C1HB32B Black Aluminum knee t	990 tilt, Black	1059 base	1124	1218	1328	1420	1528	1662	1796
	BLACK POLYMER ARM	M								
	C5C1HB33C	953	1018	1087	1179	1286	1381	1487	1622	1755
	Black Swivel tilt, Polish									
	C5C1HB33D Black Swivel tilt, Black	922 base	988	1058	1149	1258	1351	1458	1592	1728
	ORDERING NOTES:									





For jury base, please add a 'J' for the base style at the end of the model number and add \$80 list. Hard casters are the standard and soft wheel casters can be ordered for \$64 list per chair. CAL 133 and Moisture Barrier options are available for an upcharge of \$64 list per yard.

For **UPHOLSTERED ARM PAD** on polished arm versions only select arm style 2 and add upcharge below.

1	2	3	4	5	6	7	8	9
114	120	126	136	145	155	164	178	190

PRODUCT CODE KEY

C5 Contemporary Tilter Mid Back Polished Aluminum Polished Aluminum Polished Aluminum Polished Aluminum Polish	Base Style
7 till Wall Gymor ad Taleo Inc	A ed Aluminum Base for Knee Tilt
HB 2 2 High Back Polished Aluminum Black Aluminum Arm with Uph. Pad Knee Tilt	Black Base for Knee Tilt
3	С
	ed Aluminum Base for Swivel Tilt
4	D
Fully Uph. Arm Black	Base for Swivel Tilt

C5 PULLS | MID BACK

DESCRIPTION/MODEL		COM 1	2	COL 3	FABI 4	RIC GRAD	DES 6	7	LEATHER 8	9
DESCRIPTION/WODEL	FULLY UPHOLSTERE	-			4		0			
	C5P1MB41A Polished Aluminum kr	1267	1334 Ilished Alu	1402 minum ba	1495 se	1603	1695	1804	1938	2072
	C5P1MB42B Black Aluminum knee	1229 tilt, Black	1295 base	1361	1456	1565	1660	1767	1899	2034
	POLISHED ALUMINU	M ARM W	/ITH POLY	MER PAD						
	C5P1MB11A Polished Aluminum kr	1090 nee tilt, Po	1149 lished Alu	1207 minum ba	1290 se	1384	1466	1560	1677	1796
	C5P1MB12B Black Aluminum knee	1054 tilt, Black	1111 base	1170	1253	1347	1429	1524	1640	1756
	BLACK POLYMER AF	RM								
	C5P1MB32B Black Aluminum knee	963 tilt, Black	1026 base	1084	1166	1260	1342	1437	1555	1669
8 "	BLACK POLYMER AF	RM								
	C5P1MB33C Black Swivel tilt, Polis	928 hed Alumi	985 inum base	1044	1124	1222	1303	1395	1513	1632
	C5P1MB33D Black Swivel tilt, Black	896 k base	956	1015	1095	1192	1272	1367	1483	1601
	ORDERING NOTES: For jury base, please Hard casters are the Barrier options are av For UPHOLSTERED	add a 'J' standard a railable for	and soft w an upcha	heel caste arge of \$6 4	ers can be o	ordered fo ard.	r \$64 list p	er chair. C	AL 133 ar	
3	1 2 3 114 120 126	4 5 136	5 6 14			8 I 178	9 3 190	_		
PRODUCT CODE KEY	114 120 126	ادا ر	14:	J 15	J 104	r 1/6	. 190			
Line	Series	Bac	k Style		Arm Style		Mechanisn	n	Base S	Style
C5P C5 Pulls	1 Tilter	Mic	MB I Back HB h Back	Arm w	1 hed Aluminuith Polymer 2 hed Aluminuwith Uph. Polymen	Pad um E	1 Dilished Alum Knee Tilt 2 Black Alumin Knee Tilt		A lished Alum for Kne B Black E for Kne	ninum Base e Tilt Base

3

Black Polymer Arm

4 Fully Uph. Arm

3

Black Swivel Tilt

J Jury Base

Polished Aluminum Base for Swivel Tilt

D

Black Base for Swivel Tilt

C5 PULLS | HIGH BACK

DESCRIPTION/MODEL		COM 1	2	COL 3	FAI 4	BRIC GRA 5	DES 6	7	LEATHEF 8	R 9
	FULLY UPHOLSTER	ED ARM								
	C5P1HB41A Polished Aluminum k	1323 nee tilt, Po	1398 olished Alı	1477 uminum ba	1581 ase	1703	1808	1927	2079	2229
	C5P1HB42B Black Aluminum knee	1286 e tilt, Black	1360 base	1438	1540	1663	1769	1890	2040	2192
	POLISHED ALUMINU	JM ARM V	VITH POL	YMER PAD)					
	C5P1HB11A Polished Aluminum k	1147 nee tilt, Po	1215 olished Ali	1283 uminum ba	1376 ase	1483	1578	1685	1818	1954
	C5P1HB12B Black Aluminum knee	1110 e tilt, Black	1177 base	1244	1336	1445	1538	1645	1779	1914
	BLACK POLYMER AF	RM								
	C5P1HB32B Black Aluminum knee	1022 e tilt, Black	1089 c base	1157	1251	1357	1452	1559	1692	1827
	BLACK POLYMER AF	RM.								
	C5P1HB33C Black Swivel tilt, Polis	962	1031 ninum bas	1096 e	1193	1302	1393	1501	1634	1771
	C5P1HB33D Black Swivel tilt, Blac	934 k base	1002	1066	1164	1270	1361	1473	1606	1741
	ORDERING NOTES: For jury base, please add a 'J' for the base style at the end of the model number and add \$80 list. Hard casters are the standard and soft wheel casters can be ordered for \$64 list per chair. CAL 133 and Moisture Barrier options are available for an upcharge of \$64 list per yard. For UPHOLSTERED ARM PAD on polished arm versions only select arm style 2 and add upcharge below.									
Ţ	1 2 3 114 120 12	4 6 13						_		
PRODUCT CODE KEY	Series					17			Page	
Line C5P	1		k Style MB		Arm Style		Mechanisn 1		Base S	
C5 Pulls	Tilter		d Back		hed Alumir with Polyme		olished Alum Knee Tilt	inum F	olished Alun for Kne	
			НВ	, uiil V	2		2		В	
		Hig	h Back		shed Alumir with Uph. I		Black Alumin Knee Tilt	um	Black I for Kne	
				DI	3	\rm	Block Swivel	T:I+ -	C Coliobad Alum	
				Blac	k Polymer A	AIIII	Black Swivel	IIIL F	Polished Alun for Swiv	
				Fu	ılly Uph. Arı	n		Е	Black Base fo	 r Swivel Tilt

J Jury Base

GENERAL INFORMATION

Terms and Conditions

Net 30 days on approved credit. A late payment charge of 1% per month will be applied on overdue invoices. This charge will be pro-rated to the number of days past 30 days that the invoice is overdue. All applicable sales taxes are extra. Distribution of this price list does not in itself constitute an offer to sell. Orders can be received only from authorized Krug dealers. Acceptance of any order and terms of sale may be established at the discretion of Krug. Deposits are required on orders received from new accounts as well as on large or special orders. Krug reserves the right to discontinue designs, or to change designs, construction, prices, or materials without notice.

Contact Information

Phone: 1.888.578.KRUG (5784) | Fax: 1.519.748.5177

Purchase Order Fax: 1.888.236.4783 Purchase Order E-mail: orders@krug.ca Web: www.krug.ca E-mail: solutions@krug.ca

Customer Service Hours

Please note customer service hours are:

8:30 am to 5:00 pm est

Customer Satisfaction

It is the primary goal of Krug and our staff to ensure the complete satisfaction of our customers with our products and performance. If a problem arises with a Krug product after the expiration of the limited warranty period, Krug will exercise its best efforts to achieve the satisfaction of the customer in a manner that is fair to all concerned.

Order Acknowledgments

Each order will be acknowledged via e-mail or fax. This acknowledgments is the final agreement between Krug and the customer, superseding all previous communications regarding the purchase order. Where there is a discrepancy on a purchase order between a product code and a description, Krug will make every effort to resolve the discrepancy, but will be ruled by the product code ordered. Please check all acknowledgments for accuracy, and advise Krug of any discrepancies with a purchase order.

Order Cancellation

Krug reserves the right to not accept or allow cancellation of orders. All products are manufactured on a custom-made, make-to-order basis, and the purchasing, engineering and production of orders begins shortly after order placement - and the customer purchase order is a contract that authorizes Krug to manufacture the products. Acceptance of order cancellation (or partial cancellation) is solely at the discretion of Krug, and is dependent on the extent to which engineering, purchasing and manufacturing has been initiated by the time cancellation is requested. No order cancellations (partial or otherwise) are allowable more than 4 weeks from date of order placement (as order production is unable to be terminated by that point), and full payment of the acknowledged order value is required for any orders cancelled after 4 weeks. Cancellations may be allowable in less than 4 weeks after order placement, depending on the extent to which manufacturing has been initiated. An acceptance of order cancellation requires that the purchaser agrees to make payment for all costs incurred to the point of acceptance of cancellation. Cancellation charges include all costs for purchase of dedicated material and components, engineering costs for non-standard products, and all costs for manufacturing completed to that point, as well as a \$367 net charge for processing of the original order and for processing of cancellation invoicing.

Krug endeavors to ensure that all prices in this price list reflect accurately our current prices. However, errors do occur and will be rectified through notices to the field. Krug reserves the right to acknowledge pricing that may be different from the price list.

Storage Charges

Krug reserves the right to assess a nominal storage charge if a customer does not accept shipment of an order within a week of the ship date.

Warrantv

Krug warrants the construction and the finish of all our products to be free from defects in materials and workmanship for a period of 10 years from the date of purchase. This warranty is applicable to products in use by their original purchaser. This warranty does not apply to components not manufactured by Krug including textiles, which are subject to the specific warranties of those manufacturers, if any. Textiles (fabric, leather, vinyl, or any other covering material) suppliers do not guarantee their products for durability and color fastness, and nor does Krug. Casters, mechanical and electrical components have a warranty of five years from the date of purchase. The Krug warranty does not apply to COMspecified materials, damage caused by a carrier other than Krug, or variation in wood finishes due to natural wood color variation. Krug cannot be held responsible for variations in fabric dye lots from order to order. All fabric is carefully inspected when it is received, but a degree of variation in color should be expected. Repairs or replacement of any defect covered under this warranty by Krug will be made, at our option and method, at no charge to the original purchaser during the warranty period. Krug's judgement is final and binding with respect to the nature or cause of defects or damage, and the necessity or manner of repair or replacement.

This warranty does not apply to defects or damage resulting from:

- normal wear and tear occurring with the use of the product
- · negligence, misuse, excessive use, alteration, improper cleaning or
- · substitution or use of incorrect or unauthorized components or material
- handling or installation that is incorrect, or that causes damage or
- damage incurred by a freight carrier other than Krug
- wearing of finishes and fabrics, and normal variations in materials (including dye lot variations)
- · properties of natural materials, including wood and leather
- · exposure to environments with uncontrolled temperature and humidity (products must be transported, stored and used in climatecontrolled conditions)

Blanket Wrapping

Krug will blanket wrap larger seating orders at customer's request. Please indicate on your purchase order and contact Customer Service.

Export Packaging

Krug is pleased to provide the option for export packaging on all our products, to provide additional protection from damage. For shipments overseas, a quote for export packaging can be provided, based on the products to be ordered and the delivery destination please contact Customer Service or Bids & Specification Support for more information and a quotation. KRUG is not responsible for shipment damage occurring on overseas shipments

Export Packaging is STRONGLY RECOMMENDED for:

(A) all shipments outside of the lower 48 states and Canada.

(B) all shipments that will be held in storage for an extended period prior to installation.

Important: Please note that Krug will not be responsible for damage claims on product shipped or stored in the above conditions but where export packaging has not been utilized.

Dimensions

Dimensions are in inches and approximate, and subject to change without notice. Contact Customer Service if dimensions are critical.

Installation Support

For assistance please contact Technical Support at 1-888-578-5784 x216 or e-mail installationhelp@krug.ca and you will be directed to the appropriate installation support person.

GENERAL INFORMATION

Freight Terms and Conditions

- 1. All product is shipped FOB the Krug factory. Freight is either pre-paid to the destination or not pre-paid, depending on established customer specific freight terms.
- 2. Docks at the selected delivery location must be equipped to handle a 53' trailer. If a dock is inadequate for delivery by Krug, Krug will re-deliver to another local location and any additional costs will be charged to the customer.
- 3. For all deliveries, it is understood that Krug or its agent is making a dock delivery only (equipped to handle a 53' trailer), and any further work of truck unloading, delivery beyond the dock, installation, and removal of packaging is not authorized or paid for by Krug.
- 4. Drop shipments to the installation site, and timed deliveries, are available on larger shipments (full truckloads or slightly less) at no additional charge. Drop shipments or timed deliveries for smaller shipments may not be available, or if available will require a surcharge. Deliveries on an after hours basis, or on weekends, or any other special requirements, may be subject to a surcharge. Location and contact information, and the requested time of delivery, is required at least one week prior to the acknowledged shipment date. If this information is not provided one week in advance, or if the location or time of the drop shipment is changed less than one week in advance, a surcharge may be applied, and/or the drop shipment may not be scheduled. For deliveries requested Monday to Thursday after 5:00 pm, please apply a surcharge of \$262/shipment. For deliveries requested Monday to Friday before 7:00 am, please apply a surcharge of \$262/shipment. For deliveries requested Friday (after 3:00 pm) or weekends, please apply a surcharge of \$525/shipment. (local times).
- 5. For all deliveries whether to the Customer location or drop shipment any circumstances that result in the delay of our carrier (including unsuitable receiving facilities, or facilities not open or available), service charges will be applied at the rate of \$125/hour. Where re-delivery is necessary because of these circumstances, the full cost of re-delivery will be charged. If Less Than Truck Load is delivering, one hour is allocated to unload. Any additional time required to unload after the first hour is \$125/hour. If a Truck Load is delivering the order, three hours is allocated to unload. Any additional time required to unload is \$125/hour. Direct deliveries to site for large orders are possible, (must exceed \$60,000 net), and accommodate 48 53' trailers. Krug is responsible for delivery to the approved delivery address. If an address change is required, this must be authorized by Krug 5 business days prior to ship date. Any additional delivery costs incurred after this time will be charged to the customer.

Product Strength and Durability Testing

All management seating meets or exceeds the testing requirements of ANSI/BIFMA X5.1-2011. All lounge seating meets or exceeds the testing requirements of FNAE-80-214A. Specific test results and documentation are available on request.

Damaged Shipments

All Krug product is well engineered, carefully inspected, and expertly loaded onto our trucks at our Distribution Center. If you receive any damaged freight, we ask that you do not refuse the shipment. Krug is not responsible for damage to goods that occurs in transit or storage. It is the purchaser and/or receiver's responsibility to examine the goods upon receipt and to notify Krug of any damages, overages or shortages. Any discrepancies should be noted on the Bill of Lading. The delivering carrier will not accept responsibility for shortages or damages if signed "clear". Notification of concealed damage claims must be made to Krug Distribution within 5 days of delivery, along with digital pictures if available. All product and packaging must be available for inspection. Krug liability ceases after 5 business days and Krug will not be responsible for concealed damages if shipments are left unopened. Krug is not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not controlled.

Field Product Report Authorization

Krug's written authorization, in the form of an FPR number, must be obtained prior to incurring charges of any kind if Krug is expected to pay these charges. This includes authorization for field repairs and replacements, installation and delivery charges. Krug reserves the right to have its representative inspect product related to any request for such authorizations, prior to that authorization being provided. Deductions from invoices paid for any charges to Krug, without prior written authorization in the form of an FPR, will not be accepted. Digital photographs may be required to complete the FPR process.

Returns

No merchandise may be returned without Krug's prior written consent. In the event of an authorized return, a Field Product Report (FPR) number will be issued, and a restocking charge will apply. Return transportation charges must be prepaid. Unauthorized returns will not be accepted and will be returned freight collect. All merchandise being returned must be properly packaged in its original or comparable replacement packaging to ensure protection of the product during handling and transportation. Returns on orders duplicated by the customer must be received in their original packaging to be accepted. Product being returned where Krug has authorized its liability for replacement or repair will be thoroughly inspected on its return, and the results compared to the reason for the return stated on the FPR. Any discrepancies, such as additional damage, signs of usage, missing parts, etc., will result in an adjustment to the amount of credit issued.

Custom Capabilities

Over 15% of our orders involve some type of custom work, and we invite our customers to make use of our extensive capabilities.

These include:

- 1) Dimensional customization of standard size products
- 2) Custom finishes
- For larger orders, completely custom-designed products, as well as non-standard wood species can be specified.

Custom orders may require additional production lead times. Contact Engineering at the e-mail address engquotes@krug.ca.

Care and Maintenance Leather

Leather is a natural product and requires very little care during use. Most stains can be removed with a clean dry cloth. For stubborn spots and stains, use a mild non-detergent cleaner, rinse well and let air dry naturally. Do not use saddle soap, cleaning solvents, furniture polish, oils, varnish, abrasive cleaners, soaps or ammonia waters.

Fabric Upholstery

Professional upholstery cleaning is recommended.

Flammability Standards for Krug Fabric Program

 Passes State of California Technical Bulletin CAL 117-2013

KRUG TEXTILES - UPHOLSTERY FABRICS



${\bf Krug\ Textiles\ -\ Stocked\ Fabric\ Program}$

Grade 1

ARLO

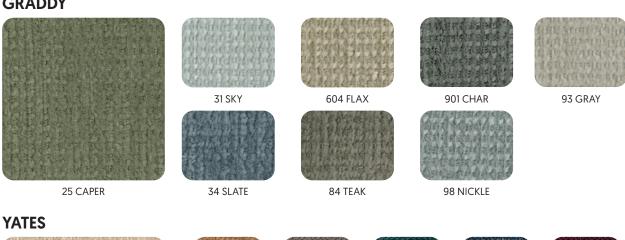


KRUG TEXTILES - UPHOLSTERY FABRICS

Krug Textiles - Stocked Fabric Program

Grade 2

GRADDY





MCCOY





KRUG TEXTILES - UPHOLSTERY FABRICS



Krug Textiles - Stocked Fabric Program

Grade 3

MORITZ













82 CLAY

304 CAPRI

31 AEGEAN

LORENZO





9008 CHARCOAL







32 MIST



106 HENNA

91 FLANNEL

604 STUCCO

BISCOTTI









91 GRANITE

002 07



601 OYSTER









27 OLIVE







Krug Textiles - Faux Leather Program - Grade 2



Krug Textiles - Leather Program - Grade 8

Please contact Customer Service for specific information on leathers, available colors and lead times.



Krug Textiles - Cut fabric NET price per yard

Grade 1 \$22 Grade 2 \$34 Grade 3 \$46

LATEX FREE

Krug products are made with latex-free materials to prevent the allergic reaction that latex causes in some people.

CUSTOMER'S OWN MATERIAL - C.O.M.

Customer's Own Material (COM/COL)

COM/COL must be received three weeks prior to the acknowledged ship date. Orders with COM/COL not received by the required deadline will be delayed. A description of the upholstery cover, including supplier name, pattern name, upholstery cover name and color number must be included with the purchase order.

COM/COL testing requires 3 business days and samples are to be directed to Customer Service. The customer has the option of providing the sample COM/COL before, at time of order, or once the sample COM/COL is received. If the customer does not send a sample for approval in advance of sending actual material, Krug will not be responsible for the cost of any upholstery cover or other material that it determines to be unsuitable for the product or our process.

When the COM/COL upholstery cover is received at Krug, it must be clearly identified with the upholstery cover name and color, and tagged with name of the Krug customer and purchase order number. Krug will inspect all COM/COL upholstery covers when received to determine if it will be suitable for upholstery. Where Krug feels that the upholstery cover or leather specified will compromise the quality or integrity of our products, customers will be contacted to direct these concerns. Further, Krug reserves the right to refuse to accept and use any COM upholstery covers or leathers that will compromise our products in any way that is unacceptable to Krug. Krug cannot assume responsibility for the durability or tailoring quality of customer's own material.

Yardage specified in this price guide is approximate. In the case of multiple product orders, multiply the number of items by the COM yardage specified to determine upholstery cover required, unless otherwise indicated. Additional yardage may be needed if the material is less than 54" wide, or patterned or striped and requires matching. All COMs are cut "up the roll" unless otherwise stated by the customer. All striped upholstery covers will be applied vertically unless otherwise stated by the customer and after approval by Krug. Krug will not be responsible for directional or positional problems with its application of COM material, unless it has been provided with explicit instructions by the customer. Special instructions should be sent to Krug Customer Service, including a sample (or photocopy) of the upholstery cover. Krug is not responsible for instructions sent with the upholstery cover rolls, or for the method of upholstery if no instructions have been provided.

Price increases and freight charges to COM/COL acquired on the customer's behalf will be passed onto the customer.

Application of Directional Upholstery cover

Some COM upholstery covers will be considered directional by Krug even though they are not considered directional by the supplier. All COMs are automatically cut "up the roll" unless otherwise stated by the customer (please see below).





Standard-Cut "up the roll"

Non-Standard-Cut across the roll "railroad"

COM/COL Shipping Procedures

For seating COM/COL upholstery covers, please send upholstery covers to: Krug Inc.

111 Ahrens Street Kitchener, Ontario Canada N2H 4C2 Attention: RECEIVER

COM/COL orders cannot be scheduled into production until the upholstery cover has arrived and inspection is complete.

All packages must be clearly marked

"For Customs Clearance by Willson International Custom Brokers".

According to the North American Free Trade Agreement (NAFTA), goods shipped between the United States and Canada can qualify for exemption from all duties, or for a reduction in duties, if the goods can be proven to originate in either the United States, Canada or Mexico.

Canada Customs requires that a NAFTA Certificate of Origin and a Commercial Invoice be completed and sent with the upholstery cover shipment. The Commercial Invoice must clearly state the description of the upholstery cover, the selling price, the make-up or content, and the purchaser. The absence of these two documents will delay the shipments at the U.S./Canada border, thereby potentially delaying the customer order. If the total value of the shipment is less than \$1200 U.S., Customs will accept a Low Value Statement of Origin in place of the NAFTA Certificate of Origin. The Low Value Statement must be signed by a representative of the exporting company. This statement may either be included on the commercial invoice or attached to the invoice. Krug is happy to answer any questions or concerns about COM/COL shipping procedures and the required documents.

CAL 133 & Moisture Barrier

California Technical Bulletin 133 is a flammability test for seating. Krug offers a compliance method which, in combination with non-flammable upholstery covers, may enable the products to meet certification requirements for this test. This process at the same time also provides the products with a Moisture Barrier - a treatment that helps to prevent the passage of liquids and moisture to inside of upholstered components - thereby conferring sanitary and anti-infection benefits. So when CAL 133 is specified, the product also automatically has a Moisture Barrier, and when a Moisture Barrier is specified, the product also features the compliance method and low flammability features of CAL 133.

The application of this upcharge and the compliance method does not mean that the specific configuration of product and upholstery cover are tested and officially certified as being CAL 133 compliant. If official certification is required, Krug will provide this (through an independent certified testing laboratory) at a charge of \$917 per item, plus the cost of the product to be tested. Lead time for certification testing is typically 4-8 weeks. Krug assumes no responsibility for the testing of our products in combination with upholstery covers, or for the results of any testing conducted. Some specific configurations of product and upholstery have already been tested. Please contact Customer Service for additional information.

C.O.L. Yardage

To calculate C.O.L. yardage required, please use the following conversions based on COM yardage: Leather must be ordered in square footage.

- 17 square feet in a yard

- Approx. 3 yards in a hide
- Approx. 51 square feet in a hide
- Please use grade 3 pricing for COL

Upholstery Cover Yardage Calculation

To calculate yardage required for COM and other non-standard upholstery cover orders, please contact Krug Customer Service at 1.888.578.5784. Unless otherwise stated, upholstery cover rolls are assumed to be a minimum 54" wide. Please use the guide below to calculate the percentage of extra upholstery cover required to cover large repeats. The repeat is calculated by adding both the vertical and horizontal measurements together and then referring to the chart below for extra yardage required.

		2"-14"	15"-19"	20"-27"	28"-36"
FABRIC	Plain	Repeat	Repeat	Repeat	Repeat
54	0%	10%	15%	20%	25%
53-50	16%	20%	25%	30%	35%
48	16%	25%	30%	35%	40%
45	40%	50%	55%	60%	65%
36	50%	60%	65%	70%	75%

GRADED-IN UPHOLSTERY PROGRAMS

Krug has partnered with several textile brands to grade in their offerings, designed to provide a wide range of upholstery selections for our seating products.

Upholstery pricing and availability is subject to change without notice. We grade this upholstery according to the pricing of the fabric suppliers - when their pricing changes, the Krug grade may change.

When placing an order, a Krug customer must specify the complete upholstery number, along with the appropriate Krug model number and finish. Krug will supply the complete product at the prices listed. Orders specifying graded-in upholstery cannot be cancelled once the upholstery has been ordered.

Upholstery Grades

To determine the price of a product for graded-in upholstery, use the reference lists located on Krug's website under - Products - Textiles, to view the upholstery grade (1-9). Krug is not responsible for the discontinuation of this upholstery. Please contact Customer Service for information on upholstery not listed.

When two upholstery selections are specified for use on seating, the higher grade upholstery price will apply to the order.

High Performance upholstery; Polyurethane, Vinyl or Crypton, is particularly suitable for healthcare and other intensive-use environments.

Upholstery Samples

If you require additional samples or memos for presentation, please contact fabric supplier directly.

Flammability Standards

- Tunnel Test Surface Ratings Class A rating
- Class 1 UFAC
- Passes State of California Technical Bulletin CAL 117-2013

Please contact fabric supplier directly for further flammability information pertaining to specific upholstery.

Special Conditions

Acknowledgments will give the estimated delivery date of the finished product. Some upholstery is imported, and availability may affect estimated delivery time. For large projects, please contact fabric supplier directly for availability of yardage.

KRUG EXPRESS PROGRAM

PROGRAM DETAILS

KrugExpress orders are <u>ready to ship</u> by the date acknowledged. Delivery and shipping schedules may result in actual shipping of orders at a later date. Statutory holidays and scheduled factory vacations may add to acknowledged lead times of *KrugExpress* orders. Unless otherwise specified on the order, the customer's standard method of shipping Krug products will be utilized.

Available factory capacity for *KrugExpress* is filled by orders received on a "first come, first serve" basis. If the normal KrugExpress lead time is not available for your order because available capacity has been filled, you will be immediately advised of the earliest available ready-to-ship date. Please consult your Customer Service representative in advance if you wish to confirm the specific lead time availability for a *KrugExpress* order.

Orders must be received by midnight of a given day for that day to be considered the official day the order is received. Order lead times are acknowledged from the date the order is received, but not including the date the order is received.

KrugExpress orders must be "clean" when received in order to be considered officially received on a given day, and lead times will be acknowledged from the date orders are determined to be "clean".

Changes to KrugExpress orders are not allowed under any circumstances.

Orders for product on KrugExpress must clearly state: "KrugExpress".

COM and graded-in upholstery is available on Krug Express. Orders are scheduled on Krug Express, and given the best available date, when the upholstery is received at Krug. Some conditions apply.

SEATING & OCCASIONAL TABLES PROGRAM

Orders for seating products on the KrugExpress program may be subject to quantity maximums. Please contact Krug Customer Service for more information.

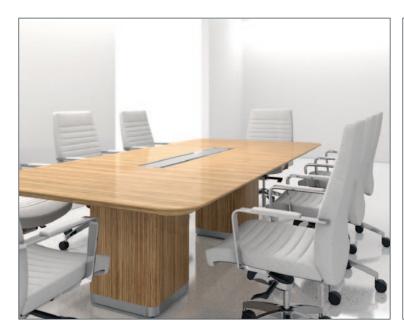
Quantity maximums are dependent upon available capacity, in order to insure that we ship all orders on time. Please note that the CAL 133 option is <u>not</u> available on *KrugExpress*.

Only standard wood finishes are available for KrugExpress orders. Laminates are not available on KrugExpress.

Krug Express includes all Krug seating and occasional tables as well as Krug conference and casegood products to complement this seating offering.

KRUG BASE STYLES

Base Styles	Description									
Black Nylon	5 blade glass re	5 blade glass reinforced molded nylon base with 2 1/4" hooded dual wheel casters.								
Polished Aluminum	5 blade polished	5 blade polished cast aluminum base with 2 1/4" dual wheel casters (upcharge of \$115 applies.)								
Seat Slider		Seat slider mechanism featuring a 2" range of adjustment front to back when seated. The lever to activate this feature is located under the seat of the user's left side and is activated by a simple twist of the knob.								
Wood	5 blade steel ba	5 blade steel bar stock base with finished wood caps and 2" black hooded dual wheel casters.								
Chrome	5 blade polished	5 blade polished chrome base with 2 1/4" dual wheel casters.								
Jury Bases	Into the base is	Jury Bases assembly consists of a black 9" diameter conical/cast base for permanently mounting a chair to the floor. Into the base is inserted a black pneumatic gas cylinder with self returning action from rotation, and self returning								
Jury Bases	height feature w	height feature when exiting the chair. Allows for full 360 degree rotation. Limited degrees of rotation are not available.								
Pan Am Pan1-M11 <u>J</u>	Bank of England 177- <u>J</u>	Dorso D0S1-H2011 <u>J</u>	Cadence CAD1-HW12 <u>J</u>	C5 C5E1MB41A <u>J</u>	Aqua AQU1M33 <u>J</u>					















All products are air emissions certified and are available as FSC® certified

