

JORDAN SIDE-OPENING SLEEPER

Price and Specification Guide

GSA

GS-03F-084DA



krug HEALTHCARE 

TERMS & CONDITIONS | INFORMATION FOR ORDERING ACTIVITIES

General Services Administration Federal Supply Schedule

FSC Groups 7110, 7125
Subcategory: Furniture
CONTRACT NUMBER: GS-03F-084DA
CONTRACT PERIOD: April 1, 2016 through March 31, 2026
CONTRACTOR/ ADMINISTRATOR: Mira Jaksic-Husic
Krug Inc.
421 Manitou Drive
Kitchener, Ontario, Canada
Tel: 1-800-265-2796
Fax: 1-800-265-2798

1. List of Special Item Numbers on Contract

33721P Packaged Office Furniture w Ancillary Installation Services
33721 Office Furniture w Ancillary Installation Services
339113H Healthcare Furniture w Ancillary Installation Services
OLM Order Level Materials

2. SPECIAL ITEM NUMBER	MAXIMUM ORDER
33721P	\$5,000,000
33721	\$250,000
339113H	\$500,000
OLM	\$250,000

3. SPECIAL ITEM NUMBER	MINIMUM ORDER
33721P	\$100.00
33721	\$100.00
339113H	\$100.00
OLM	NA

4. Geographic Coverage

48 contiguous States and Washington, DC

5. Point of Production

Krug Inc.
421 Manitou Drive
Kitchener, Ontario, CANADA
N2C 15L

6. Discount from List Prices

33721P Package Office Furniture Krug Product Discounts As Below
GSA Teaming Partner Products at their
Approved GSA Discount Terms. Krug
Installation Charge 12.75% of Net Order
(Max.). No Charge for Project Mgt Services.

33721 Office Furniture	
Executive Office Furniture	56.6%
Executive Conference Furniture	56.6%
Tables and Accessories	56.6%
Fully Upholstered Lounge Furniture	56.6%
Multiple Seating	56.6%
Multi-Purpose Seating	56.6%
Stacking Chairs	56.6%
Installation Ancillary to these products	12.75% Charge of Net Order (Max.)

339113H Healthcare Furniture	
Hospital Patient Room Furniture	56.6%
Hospital Geriatric Chairs & Lounge Seating	56.6%
Patient Service Systems	56.6%
Installation Ancillary to these products	12.75% Charge of Net Order (Max.)

7. Quantity Discounts (off Net pricing)

Multiple Seating, Multipurpose Seating, Stacking
Chairs

25,001 – 50,000	1%
50,001 – 100,000	2%
100,001 – 150,000	3%
150,001 – 250,000	4%

Lounge Seating, Tables & Accessories

25,000 – 50,000	1%
50,001 – 75,000	2%
75,001 – 100,000	3%
100,001 – 180,000	4%
180,001 – 200,000	5%
200,001 – 250,000	6%

Hosp/Geriatric Chairs and Lounge, Patient Room
Furniture, Patient Service Systems

\$100,000 - \$200,000	1%
\$200,000.01 - \$300,000	1.5%
\$300,000.01 - \$400,000	2%
\$400,000.01 - \$500,000	2.5%

Quantity Discounts for Executive Office and
Executive Conference are no longer applicable
based on the MAS Consolidation revisions to
Maximum Order Limits.

8. Prompt Payment Terms

Net 30 Days

9. Visa and MasterCard are accepted above and

below the micro-purchase threshold.

NOTE: No additional discount will be offered on
orders placed using credit cards.

10. Foreign Items

All items manufactured in Canada.

11a. Time of Delivery

60-90 Days ARO for all items.

11b. Expedited Delivery

Please contract Krug GSA Customer Service for
information on Expedited Delivery/Krug Express
Program. 1-800-265-2796

11c. Overnight & 2 day Delivery

N/A

11d. Urgent Requirements

Please contact Krug for urgent requirements.

12. F.O.B. Point

Destination

13. Payment Address

Same as above

TERMS & CONDITIONS | INFORMATION FOR ORDERING ACTIVITIES

14. Warranty

For commercial products, Krug warrants the construction and the finish of all our products to be free from defects in materials and workmanship for a period of 10 years from the date of purchase. For Krug Healthcare products (as outlined in the US Healthcare price and specification Guide dated March 1, 2019), Krug warrants the construction and finish of all Healthcare products to be free from defects in materials and workmanship for the lifetime of their use. This warranty is applicable to products in use by their original purchaser. This warranty does not apply to components not manufactured by Krug including textiles, which are subject to the specific warranties of those manufacturers, if any. Textiles (fabric, leather, vinyl, or any other covering material) suppliers do not guarantee their products for durability and color fastness, and nor does Krug.

Casters, mechanical and electrical components have a warranty of five years from the date of purchase. The Krug warranty does not apply to COM-specified materials, damage caused by a carrier other than Krug, or variation in wood finishes due to natural wood color variation. Krug cannot be held responsible for variations in fabric dye lots from order to order. All fabric is carefully inspected when it is received, but a degree of variation in color should be expected. Repairs or replacement of any defect covered under this warranty by Krug will be made, at our option and method, at no charge to the original purchaser during the warranty period. Krug's judgement is final and binding with respect to the nature or cause of defects or damage, and the necessity or manner of repair or replacement.

This warranty does not apply to defects or damage resulting from:

- normal wear and tear occurring with the use of the product
- negligence, misuse, excessive use, alteration, improper cleaning or repair
- substitution or use of incorrect or unauthorized components or material
- handling or installation that is incorrect, or that causes damage or defect
- damage incurred by a freight carrier other than Krug
- wearing of finishes and fabrics, and normal variations in materials (including dye lot variations)
- properties of natural materials, including wood and leather
- exposure to environments with uncontrolled temperature and humidity (products must be transported, stored and used in climate controlled conditions)

Note, specific warranties for components and materials not manufactured by Krug: Height Adjustable Mechanism Warranty Krug warrants to the original consumer purchaser its Height Adjustable Mechanism that it will be free from defects in material and workmanship. This limited warranty covers material and manufacturing defects, which cause a non-conformance in the function of a table base and is limited to the following products and warranty term determined from their dates of purchase: a) Electronic components such as control boxes, hand switches and motors – two (2) years b) Mechanical components such as crank drives, spindles – five (5) years c) Structural components such as J-channels, feet and top supports – ten (10) years. The start of the warranty period is the documented date of your purchase of the product. The warranty herein is made to and for the benefit of the original consumer purchaser of the product and is non-transferable. If you discover a defect in material or workmanship during the warranty period, and Krug agrees that the defect exists, Krug will, at its option, repair or replace the Product at no charge to you, provided it is returned during the warranty period. In the unlikely event that your product should require repair or replacement during the warranty period, please contact Krug to obtain warranty service. The warranty period on replacement products is the remainder of the warranty on the original product or 30 days, whichever is longer.

Jordan Sleepers Heavy-Duty Mechanism, made with heavy gauge steel and minimal moving parts - is backed by a 5-year warranty on the mechanism itself, in addition to the lifetime warranty on the rest of the product. If it does become damaged or degraded, the mechanism can be field-replaced. Juno and Trevisa Overbed Tables have a 2-year warranty.

15. Export Packing Charges

Quoted upon request

16. Terms and Conditions of Government Commercial Credit Card

ACCEPTANCE: KRUG will accept the government commercial credit card but will not Offer any additional discount for orders placed using the credit card

17. Term and Conditions of Rental Maintenance and Repair.

N/A

18. Term and Conditions of Installation

N/A

19. Term and Conditions of Repair

N/A

20a. Term and Conditions for any other services

N/A

20. Service and Distribution points

Call contractor

21. Participating Dealers

Call contractor

22. Preventative Maintenance

N/A

23. Environmental Attributes

Krug maintains a program to reduce the impact on the environment of our products and operations.

24. Data Universal Number System (DUNS) number

251476669

25. Notification regarding registration in SAM.

Krug Inc.'s registration in SAM is current, accurate and valid.

26 Cage Code: 37310

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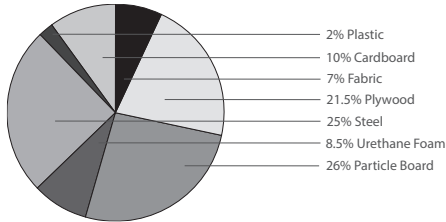
17 *KrugExpress* Program

JORDAN SIDE-OPENING SLEEPER | ENVIRONMENTAL SUMMARY

LEED CI CREDITS



MATERIAL CONTENT:



- 2% Plastic
- 10% Cardboard
- 7% Fabric
- 21.5% Plywood
- 25% Steel
- 8.5% Urethane Foam
- 26% Particle Board

PRE-CONSUMER
RECYCLED CONTENT =34.75%

POST-CONSUMER
RECYCLED CONTENT =14.66%

Up to 35% of this Jordan Side-Opening Sleeper product is recyclable at the end of its useful life.

CONTRIBUTES TO		
CREDIT 2.1 - 2.2	Construction Waste Management	1-2 point(s)
CREDIT 3.3	Resource Reuse	1 point
CREDIT 4.1	Recycled Content	1 point
CREDIT 4.2	Recycled Content	1 point
CREDIT 4.5	Low Emitting Materials, Systems & Seating	1 point
CREDIT 5.1	Regional Materials*	1 point
CREDIT 7	Certified Wood (MUST BE REQUESTED)	1 point(s)

*This credit is only applicable if in total 20% of the combined value of the procurement of construction materials and in the furniture are manufactured within a radius of 500 miles. This credit will apply if the installation of the finished product occurs within 500 miles of Kitchener, Ontario.



level® CERTIFICATION

BIFMA's e3 Furniture Sustainability Standard is a voluntary, multi-attribute standard that measures the degree of sustainability of furniture. This standard evaluates product and company environmental attributes and compliance systems in a wide range of elements which include Materials, Energy & Atmosphere, Human & Ecosystem Health and Social Responsibility. Jordan products have earned level®, BIFMA's sustainability certification program for furniture, certification through third-party verification against the e3 standard.

AIR-EMISSIONS

All Jordan products are supplied with air-emissions certified. Contact customer service for information.



FSC®

In 2005, Krug received Forest Stewardship Council® (FSC®) Chain-of-Custody certification for our manufacturing facilities. The FSC® Chain-of-Custody tracks certified wood from seedling to final sale. It verifies that the material for our FSC® certified products only come from well-managed, FSC®-certified forests and other controlled sources. FSC® is dedicated to the promotion of responsible forest management worldwide helping to take care of forests for future generations. Jordan and other Krug products can be specified with FSC® Certification. Contact customer service for further information, pricing and lead times.



Architects, designers, and building professionals can specify FSC®-certified products in order to achieve a point from the US. Green Building Council's Leadership in Energy and Environmental Design (LEED) Rating System.

JORDAN SIDE-OPENING SLEEPER | FEATURES & OPTIONS



RECONFIGURABLE CUSHIONS

The side extending platform allows the seat and backrest cushions to transform the lounge unit into a full-length sleeper. When the unit is switched from sitting (chair) position into sleeping position, the back becomes an integral component of the sleep surface. This means the cushion does not need to be stored elsewhere. Cushions feature comfortable foam with moisture barrier, a PVC-free sleep surface and can be removed for cleaning or replacement.



TETHERED STRAP

The tethered strap feature is designed to keep the seat cushion securely in place, ensuring a tidy and comfortable seating experience. This durable strap is seamlessly integrated into the cushion design, allowing for effortless attachment to the lounge frame. The strap prevents slipping or shifting, even during extended use. The tethered strap offers long-lasting performance while maintaining the aesthetic appeal of the sleeper.



FULLY UPHOLSTERED ARM

Fully upholstered arm is field replaceable if it becomes damaged or degraded.



FULLY UPHOLSTERED ARM WITH URETHANE CAP

The optional urethane arm cap provides durability and protection for the arms. It is field replaceable if it becomes damaged or degraded. Urethane arm cap is available in three colors; Black, Grey and Taupe.



FULLY UPHOLSTERED ARM WITH SOLID SURFACE CAP

The optional solid surface arm cap provides enhanced durability, protection and cleanability for the arms. It is field replaceable if it becomes damaged or degraded. Solid surface arm cap is available in 8 standard colors. See page 11 for color selection.



LEGS

The standard base is a 3" tall round steel leg with nylon glides. Legs under the stationary arm have adjustable glides.



STEEL CONSTRUCTION

Welded steel interior framework provides exceptional strength and durability for extended product life and problem-free usage. The platform over the framework is covered in an attractive, durable upholstered cover to support infection control and ease of cleaning.



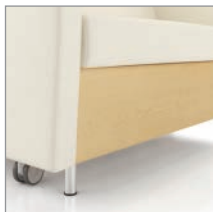
CASTERS

3" dual-wheel locking casters are optional. The low profile soft wheels offer quiet and smooth performance.



STORAGE COMPARTMENT

Optional under-seat storage compartment features a cleanable interior surface with a vented bottom and clean-out for debris and fluids. The spring assisted hinges hold the storage lid in the upright position to provide safe access.



LAMINATE FRONT PANEL

High pressure laminate can be specified for the front panel in Krug's in-stock laminates with matching 3mm edging.



COMBINATION UPHOLSTERY OPTION

Jordan upholstered products are available with the option of specifying more than one upholstery cover within the same unit. When specified with upholstery of the same grade (or COM), an upcharge for dual fabrics, **\$33 list** per unit is applied. **\$64 list** per unit is applied for three fabrics. When graded-in combination upholstery is selected, use the highest grade upholstery selected or contact Customer Service for a quote - please provide the fabrics specified and a description of where each fabric is to be applied on the product in order to obtain a quote.



CENTRAL CASTER LOCKING SYSTEM

Allows for single action locking of all four casters at one time. Casters are locked both directionally and rotationally, keeping the recliner in place when locked. The color-coded external foot pedal indicates Red for the locked position (when lowered) and Green for the unlocked position (when unlowered). The standard position of foot pedal is located at the rear outside of the stationary arm. Central locking casters are 4" diameter with soft wheel treads. Purchase orders must indicate Central Caster Locking System option and include the upcharge - see pricing pages for upcharge info.

JORDAN SIDE-OPENING SLEEPER DIMENSIONS & C.O.M.

DIMENSIONS	Overall Width in Seat Position	Overall Width Sleeper Position	Overall Depth	Overall Height	Sleep Surface Length	Seat Height	Width Between Arms in Seat Position	Arm Height	Seat Depth	Shipping Weight	Cubes
Side-Opening Sleeper	46	86	31.5	33.5	80	19	40	29	18.5	200	38
Storage Compartment	38.75	11	6								

WEIGHT CAPACITIES

Jordan Side-Opening Sleeper is load rated to 525 lbs.

COM REQUIREMENTS

	Ydg Complete Unit Grey Vinyl Outer Back (Standard)	Ydg Complete Unit with COM Uph. Outer Back	Arm Panels only (set of 2)	Yardage Seat Cushion only	Yardage Folding Back Cushion only	Yardage Uph. Front Panel	Yardage Inner Back	Yardage Outer Back
Side-Opening Sleeper	8.5	9.1	3.9	1.7	1.5	.5	1	1.7

Vinyl sleep surface is 1.6 yds

ORDERING NOTES:

NOTE: Some vinyls, leathers and upholsteries are not suitable for application on Jordan seating.

The approval process is as follows:

1. A sample of the COM must be provided to Krug Customer Service prior to or at the time of order.
2. The sample will be reviewed and the customer advised if the upholstery cover is unsuitable.
3. The COM upholstery cover or leather will be inspected when received at the factory, to identify any further concerns with its suitability.

COMBINATION/COM UPHOLSTERY OPTIONS

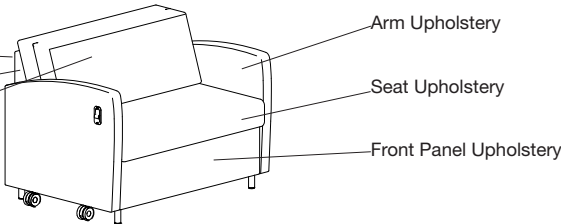
When ordering combination upholstery or using COM fabric, please use the following fabric placement reference guide. Simply make a copy, note the fabrics and send in with the order

Outer Back Upholstery

Jordan outer back is standard with latex-free grey colored vinyl

Inner Back Upholstery

Back Cushion Upholstery



The standard **Outer Back** upholstery supplied is a latex-free grey colored vinyl , a high-durability polyester fabric with a vinyl backer, designed to withstand impact and helps prevent the passage of moisture. The Sleep Surface is a hospital grade pvc free fabric.

EXTENDED SLEEP SURFACE

The Side-Opening Sleeper provides an effective sleep solution for tighter spaces: with a depth of less than 32” whether open or closed, it makes efficient use of wall space to provide a comfortable sleep-over function in patient rooms. The sleep surface extends to 80” in length in the standard size, and an optional storage area is provided underneath. The side opening is released with a hand activator at the side of the sleeper; The backrest cushion unfolds and converts into the sleep surface keeping all components with the unit when in the sleep position.

TO EXTEND SLEEP SURFACE



1. To activate side extending platform, release with the hand activator on the outside of the sleeper arm



3. Flip seat cushion over to sleep platform.



2. Pull arm to easily roll out sleep platform.



4. Unfold backrest cushion, converts into the extended sleep surface.

JORDAN SIDE-OPENING SLEEPER

Description	Model	COM 1	2	COL 3	4	FABRIC GRADES 5	6	7	LEATHER 8	9
	Left Side-Opening, with Upholstered Front, Upholstered Arm and Legs JOR6-SSLUFUPH2	5060	5372	5684	5996	6386	6776	7244	7712	8297
	Right Side-Opening, with Upholstered Front , Upholstered Arm and Legs JOR6-SSRUFUPH2	5060	5372	5684	5996	6386	6776	7244	7712	8297
	Left Side-Opening, Upholstered Front, Upholstered Arm with Storage and Legs JOR6-SSLUSUPH2	5675	5987	6299	6611	7001	7391	7859	8327	8912
	Right Side-Opening, Upholstered Front,Upholstered Arm with Storage and Legs JOR6-SSRUSUPH2	5675	5987	6299	6611	7001	7391	7859	8327	8912
	Left Side-Opening, Upholstered Front, with Urethane Arm Cap and Legs JOR6-SSLUFUUR2	5503	5815	6127	6439	6829	7219	7687	8155	8740
	Right Side-Opening, Upholstered Front, with Urethane Arm Cap, and Legs JOR6-SSRUFUUR2	5503	5815	6127	6439	6829	7219	7687	8155	8740
	Left Side-Opening, Upholstered Front, Urethane Arm Cap, with Storage and Legs JOR6-SSLUSUUR2	6118	6430	6742	7054	7444	7834	8302	8770	9355
	Right Side-Opening, Upholstered Front, Urethane Arm Cap, with Storage and Legs JOR6-SSRUSUUR2	6118	6430	6742	7054	7444	7834	8302	8770	9355

Jordan Side-Opening Sleeper Option Upcharges		\$ List		\$ List
Moisture Barrier (per yard)		64	Combination Upholstery - Two fabrics	33
Casters		55	Combination Upholstery - Three fabrics	64
Central Caster Locking System (CCLS)		1163		
Solid Surface Arm Cap (per pair) - Gr A White		517		
Solid Surface Arm Cap (per pair) - Gr A Color		527		
Solid Surface Arm Cap (per pair) - Gr B		548		
Solid Surface Arm Cap (per pair) - Gr C		550		
Removable Kick Plate Covers		295		

Jordan Side-Opening Sleepers are standard with a latex-free grey colored outer back. Upholstered outer backs are available for the following upcharges:

	Grade 1	Grade 2	Grade 3	Grade 4	Grade 5	Grade 6	Grade 7	Grade 8	Grade 9
\$ List	113	169	227	338	451	561	676	786	1015

ORDERING NOTES : To specify caster version change the last digit in the model number from “2” to “1” for standard or “3” for Central Caster Locking System and add upcharge above.

PRODUCT CODE KEY						
Line	Series	Chair Type	Front Style	Storage	Arm Style	Base Style
JOR	6	SSL	U	S	UPH	1
Jordan	Motion	Side-Opening Sleeper Left Opening	Upholstered	Storage	Upholstered Arm	Casters
		SSR	L	F	UUR	2
		Side-Opening Sleeper Right Opening	Laminate	Without Storage	Urethane Arm Cap	Legs
					USS	3
					Solid Surface Arm Cap	CCLS

JORDAN SIDE-OPENING SLEEPER

Description	Model	COM 1	2	COL 3	4	FABRIC GRADES 5	6	7	LEATHER 8	9
	Left Side-Opening, with Laminate Front and Legs JOR6-SSLLFUPH2	4972	5254	5535	5817	6169	6521	6943	7366	7894
	Right Side-Opening, with Laminate Front and Legs JOR6-SSRLFUPH2	4972	5254	5535	5817	6169	6521	6943	7366	7894
	Left Side-Opening, Laminate Front, with Storage and Legs JOR6-SSLLSUPH2	5587	5869	6151	6432	6784	7136	7559	7981	8509
	Right Side-Opening, Laminate Front, with Storage and Legs JOR6-SSRLSUPH2	5587	5869	6151	6432	6784	7136	7559	7981	8509
	Left Side-Opening, Laminate Front, with Urethane Arm Cap and Legs JOR6-SSLLFUUR2	5415	5697	5979	6260	6612	6964	7387	7809	8337
	Right Side-Opening, Laminate Front, with Urethane Arm Cap, and Legs JOR6-SSRLFUUR2	5415	5697	5979	6260	6612	6964	7387	7809	8337
	Left Side-Opening, Laminate Front, Urethane Arm Cap, with Storage and Legs JOR6-SSLLSUUR2	6030	6312	6594	6875	7227	7579	8002	8424	8952
	Right Side-Opening, Laminate Front, Urethane Arm Cap, with Storage and Legs JOR6-SSRLSUUR2	6030	6312	6594	6875	7227	7579	8002	8424	8952

Jordan Side-Opening Sleeper Option Upcharges	\$ List		\$ List	
Moisture Barrier (per yard)	64	Combination Upholstery - Two fabrics	33	
Casters	55	Combination Upholstery - Three fabrics	64	
Central Caster Locking System (CCLS)	1163			
Solid Surface Arm Cap (per pair) - Gr A White	517			
Solid Surface Arm Cap (per pair) - Gr A Color	527			
Solid Surface Arm Cap (per pair) - Gr B	548			
Solid Surface Arm Cap (per pair) - Gr C	550			
Removable Kick Plate Covers	295			

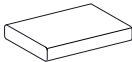
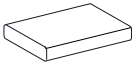
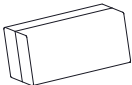
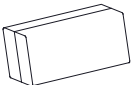
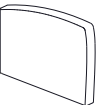
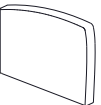
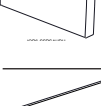
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Line	Series	Chair Type	Front Style	Storage	Arm Style	Base Style
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Jordan	Motion	Side-Opening Sleeper Left Opening	Upholstered	Storage	Upholstered Arm	Casters
		SSR	L	F	UUR	2
		Side-Opening Sleeper Right Opening	Laminate	Without Storage	Urethane Arm Cap	Legs
					USS	3
					Solid Surface Arm Cap	CCLS

JORDAN SIDE-OPENING SLEEPER | REPLACEMENT COMPONENTS

DESCRIPTION/MODEL		1	2	Shipping 3	4	5	6	7	8	9	Yrd	Weight	Cubes
	Seat Cushion												
	JOR6-SSRS	778	838	898	959	1034	1109	1200	1290	1404	1.65	14	5
	Seat Cushion Cover												
	JOR6-SSRSC	349	410	470	530	606	681	772	862	976	1.65	2.4	1
	Backrest Cushion												
	JOR6-SSRB	813	865	917	970	1035	1100	1179	1257	1355	1.43	8	2.5
	Backrest Cushion Cover												
	JOR6-SSRBC	385	437	489	541	607	672	751	829	927	1.43	3	1
	Activation Arm												
	JOR6-SSRAAUPH	1084	1225	1366	1506	1682	1858	2070	2281	2545	2.9	22.4	3
	Activation Arm, Urethane Arm Cap												
	JOR6-SSRAAUUR	1201	1342	1483	1623	1799	1975	2187	2398	2662	2.9	22.4	3
	Stationary Arm												
	JOR6-SSRSAUPH	983	1124	1265	1405	1581	1757	1969	2180	2444	2.9	22.4	3
	Stationary Arm, Urethane Arm Cap												
	JOR6-SSRSAUUR	1100	1241	1382	1522	1698	1874	2086	2297	2561	2.9	22.4	3
	Front Kick - Upholstered												
	JOR6-SSRFKU	365	383	400	417	438	460	486	511	544	0.5	5	0.8
	Front Kick - Laminate												
	JOR6-SSRFKL	279									0.5	5	0.8
	Urethane Arm Cap (per cap)												
	JOR6-SSRACU	137										10	1
	Solid Surface Arm Cap (per cap)												
	JOR6-SSRACS											12	1
	Grade - A White	293											
	Grade - Gr A Color	297											
	Grade - Gr B	307											
	Casters (each)											1.2	0.3
	JOR6-SSRC	45											
	Legs (each)												
	JOR6-SSRL	45										1	0.3

GENERAL INFORMATION

Terms and Conditions

Net 30 days on approved credit. A late payment charge of 1% per month will be applied on overdue invoices. This charge will be pro-rated to the number of days past 30 days that the invoice is overdue. All applicable sales taxes are extra. Distribution of this price list does not in itself constitute an offer to sell. Orders can be received only from authorized Krug dealers. Acceptance of any order and terms of sale may be established at the discretion of Krug. Deposits are required on orders received from new accounts as well as on large or special orders. Krug reserves the right to discontinue designs, or to change designs, construction, prices, or materials without notice.

Contact Information

Phone: 1.888.578.KRUG (5784) | Fax: 1.519.748.5177

Purchase Order Fax: 1.888.236.4783

Purchase Order E-mail: orders@krug.ca

Web: www.krug.ca E-mail: solutions@krug.ca

Customer Service Hours

Please note customer service hours are:

8:30 am to 5:00 pm est

Customer Satisfaction

It is the primary goal of Krug and our staff to ensure the complete satisfaction of our customers with our products and performance. If a problem arises with a Krug product after the expiration of the limited warranty period, Krug will exercise its best efforts to achieve the satisfaction of the customer in a manner that is fair to all concerned.

Order Acknowledgments

Each order will be acknowledged via e-mail or fax. This acknowledgment is the final agreement between Krug and the customer, superseding all previous communications regarding the purchase order. Where there is a discrepancy on a purchase order between a product code and a description, Krug will make every effort to resolve the discrepancy, but will be ruled by the product code ordered. Please check all acknowledgments for accuracy, and advise Krug of any discrepancies with a purchase order.

Order Cancellation

Krug reserves the right to not accept or allow cancellation of orders. All products are manufactured on a custom-made, make-to-order basis, and the purchasing, engineering and production of orders begins shortly after order placement - and the customer purchase order is a contract that authorizes Krug to manufacture the products. Acceptance of order cancellation (or partial cancellation) is solely at the discretion of Krug, and is dependent on the extent to which engineering, purchasing and manufacturing has been initiated by the time cancellation is requested. No order cancellations (partial or otherwise) are allowable more than 4 weeks from date of order placement (as order production is unable to be terminated by that point), and full payment of the acknowledged order value is required for any orders cancelled after 4 weeks. Cancellations may be allowable in less than 4 weeks after order placement, depending on the extent to which manufacturing has been initiated. An acceptance of order cancellation requires that the purchaser agrees to make payment for all costs incurred to the point of acceptance of cancellation. Cancellation charges include all costs for purchase of dedicated material and components, engineering costs for non-standard products, and all costs for manufacturing completed to that point, as well as a \$350 net charge for processing of the original order and for processing of cancellation invoicing.

Pricing

Krug endeavors to ensure that all prices in this price list reflect accurately our current prices. However, errors do occur and will be rectified through notices to the field. Krug reserves the right to acknowledge pricing that may be different from the price list.

Storage Charges

Krug reserves the right to assess a nominal storage charge if a customer does not accept shipment of an order within a week of the ship date.

Warranty

Krug warrants the construction and the finish of all our products to be free from defects in materials and workmanship for the lifetime of their use. This warranty is applicable to products in use by their original purchaser. This warranty does not apply to components not manufactured by Krug including textiles, which are subject to the specific warranties of those manufacturers, if any. Textiles (fabric, leather, vinyl, or any other covering material) suppliers do not guarantee their products for durability and color fastness, and nor does Krug. Casters, mechanical and electrical components have a warranty of five years from the date of purchase. The Krug warranty does not apply to COM-specified materials, damage caused by a carrier other than Krug, or variation in wood finishes due to natural wood color variation. Krug cannot be held responsible for variations in fabric dye lots from order to order. All fabric is carefully inspected when it is received, but a degree of variation in color should be expected. Repairs or replacement of any defect covered under this warranty by Krug will be made, at our option and method, at no charge to the original purchaser during the warranty period. Krug's judgement is final and binding with respect to the nature or cause of defects or damage, and the necessity or manner of repair or replacement.

This warranty does not apply to defects or damage resulting from:

- normal wear and tear occurring with the use of the product
- negligence, misuse, excessive use, alteration, improper cleaning or repair
- substitution or use of incorrect or unauthorized components or material
- handling or installation that is incorrect, or that causes damage or defect
- damage incurred by a freight carrier other than Krug
- wearing of finishes and fabrics, and normal variations in materials (including dye lot variations)
- properties of natural materials, including wood and leather
- exposure to environments with uncontrolled temperature and humidity (products must be transported, stored and used in climate-controlled conditions)

Note, specific warranties for components and materials not manufactured by Krug:

Jordan Sleepers Heavy-Duty Mechanism, made with heavy gauge steel and minimal moving parts - is backed by a 5-year warranty on the mechanism itself, in addition to the lifetime warranty on the rest of the product. If it does become damaged or degraded, the mechanism can be field-replaced.

Juno and Trevisa Overbed Tables have a 2-year warranty.

Blanket Wrapping

Krug will blanket wrap larger seating orders at customer's request. Please indicate on your purchase order and contact Customer Service.

Export Packaging

Krug is pleased to provide the option for export packaging on all our products, to provide additional protection from damage. For shipments overseas, a quote for export packaging can be provided, based on the products to be ordered and the delivery destination - please contact Customer Service or Bids & Specification Support for more information and a quotation. KRUG is not responsible for shipment damage occurring on overseas shipments

Export Packaging is STRONGLY RECOMMENDED for:

- (A) all shipments outside of the lower 48 states and Canada.
- (B) all shipments that will be held in storage for an extended period prior to installation.

Important: Please note that Krug will not be responsible for damage claims on product shipped or stored in the above conditions but where export packaging has not been utilized.

Dimensions

Dimensions are in inches and approximate, and subject to change without notice. Contact Customer Service if dimensions are critical.

GENERAL INFORMATION

Freight Terms and Conditions

1. All product is shipped FOB the Krug factory. Freight is either pre-paid to the destination or not pre-paid, depending on established customer specific freight terms.

2. Docks at the selected delivery location must be equipped to handle a 53' trailer. If a dock is inadequate for delivery by Krug, Krug will re-deliver to another local location and any additional costs will be charged to the customer.

3. For all deliveries, it is understood that Krug or its agent is making a dock delivery only (equipped to handle a 53' trailer), and any further work of truck unloading, delivery beyond the dock, installation, and removal of packaging is not authorized or paid for by Krug.

4. Drop shipments to the installation site, and timed deliveries, are available on larger shipments (full truckloads or slightly less) at no additional charge. Drop shipments or timed deliveries for smaller shipments may not be available, or if available will require a surcharge. Deliveries on an after hours basis, or on weekends, or any other special requirements, may be subject to a surcharge. Location and contact information, and the requested time of delivery, is required at least one week prior to the acknowledged shipment date. If this information is not provided one week in advance, or if the location or time of the drop shipment is changed less than one week in advance, a surcharge may be applied, and/or the drop shipment may not be scheduled. For deliveries requested Monday to Thursday after 5:00 pm, please apply a surcharge of \$262/shipment. For deliveries requested Monday to Friday before 7:00 am, please apply a surcharge of \$262/shipment. For deliveries requested Friday (after 3:00 pm) or weekends, please apply a surcharge of \$525/shipment. (local times).

5. For all deliveries - whether to the Customer location or drop shipment - any circumstances that result in the delay of our carrier (including unsuitable receiving facilities, or facilities not open or available), service charges will be applied at the rate of \$125/hour. Where re-delivery is necessary because of these circumstances, the full cost of re-delivery will be charged. If Less Than Truck Load is delivering, one hour is allocated to unload. Any additional time required to unload after the first hour is \$125/hour. If a Truck Load is delivering the order, three hours is allocated to unload. Any additional time required to unload is \$125/hour. Direct deliveries to site for large orders are possible, (must exceed \$60,000 net), and accommodate 48 - 53' trailers. Krug is responsible for delivery to the approved delivery address. If an address change is required, this must be authorized by Krug 5 business days prior to ship date. Any additional delivery costs incurred after this time will be charged to the customer.

Product Strength and Durability Testing

All Krug products have been thoroughly tested, and exceed the testing requirements of ANSI/BIFMA seating standard. Specific test results and documentation are available on request.



Installation Support

For assistance please contact Technical Support at 1-888-578-5784 x216 or e-mail installationhelp@krug.ca and you will be directed to the appropriate installation support person.

Damaged Shipments

All Krug product is well engineered, carefully inspected, and expertly loaded onto our trucks at our Distribution Center. If you receive any damaged freight, we ask that you do not refuse the shipment. Krug is not responsible for damage to goods that occurs in transit or

storage. It is the purchaser and/or receiver's responsibility to examine the goods upon receipt and to notify Krug of any damages, overages or shortages. Any discrepancies should be noted on the Bill of Lading. The delivering carrier will not accept responsibility for shortages or damages if signed "clear". Notification of concealed damage claims must be made to Krug Distribution within 5 days of delivery, along with digital pictures if available. All product and packaging must be available for inspection. Krug liability ceases after 5 business days and Krug will not be responsible for concealed damages if shipments are left unopened. Krug is not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not controlled.

Field Product Report Authorization

Krug's written authorization, in the form of an FPR number, must be obtained prior to incurring charges of any kind if Krug is expected to pay these charges. This includes authorization for returns, field repairs and replacements, post field repairs, installation and delivery charges. Krug reserves the right to have its representative inspect product related to any request for such authorizations, prior to that authorization being provided. Deductions from invoices paid for any charges to Krug, without prior written authorization in the form of an FPR, will not be accepted. Digital photographs may be required to complete the FPR process.

Returns

No merchandise may be returned without Krug's prior written consent. In the event of an authorized return, a Field Product Report (FPR) number will be issued, and a restocking charge will apply. Return transportation charges must be prepaid. Unauthorized returns will not be accepted and will be returned freight collect. All merchandise being returned must be properly packaged in its original or comparable replacement packaging to ensure protection of the product during handling and transportation. Returns on orders duplicated by the customer must be received in their original packaging to be accepted. Product being returned where Krug has authorized its liability for replacement or repair will be thoroughly inspected on its return, and the results compared to the reason for the return stated on the FPR. Any discrepancies, such as additional damage, signs of usage, missing parts, etc., will result in an adjustment to the amount of credit issued.

Custom Capabilities

Over 15% of our orders involve some type of custom work, and we invite our customers to make use of our extensive capabilities.

These include:

- 1) Dimensional customization of standard size products
- 2) Custom finishes
- 3) For larger orders, completely custom-designed products, as well as non-standard wood species can be specified.

Custom orders may require additional production lead times. Contact Engineering at the e-mail address engquotes@krug.ca.

Care and Maintenance Leather

Leather is a natural product and requires very little care during use. Most stains can be removed with a clean dry cloth. For stubborn spots and stains, use a mild non-detergent cleaner, rinse well and let air dry naturally. Do not use saddle soap, cleaning solvents, furniture polish, oils, varnish, abrasive cleaners, soaps or ammonia waters.

Fabric Upholstery

Professional upholstery cleaning is recommended.

Flammability Standards for Krug Textiles - Upholstery Program

- Passes State of California Technical Bulletin CAL 117-2013

JORDAN | LAMINATES

LAMINATES

Krug's in-stock Laminates are available in 17 different laminate selections. Please note that 4 of the colors (Gingerbread, Portobello, Ash and Willow) have textured finishes and may not be appropriate for use in patient areas due to infection control concerns. Minimum order quantities and extended lead times may apply for exotic laminate colors, please check with customer service. Polymer Edge will be selected to match the worksurface. Krug's previous laminate in-stock program will be phased out as in-stock supply depletes. Please contact customer service for availability.

IN-STOCK LAMINATES

Wood Grain Laminates	High Pressure Laminate Supplier	Textured Wood Grain Laminates	High Pressure Laminate Supplier
Champagne	Tafisa T492CR	Gingerbread	Tafisa T556UR
Hardrock Maple	Formica 86992-58	Portobello	Tafisa T557UR
Dune	Tafisa T491CR	Ash	Tafisa T535AT
Copper	Tafisa T521CR	Willow	Tafisa T543AT
Shiraz Cherry	Tafisa T472CR	Solid Laminates	
Park Avenue Walnut	Wilsonart 7984-38		
Chocolate	Tafisa T498CR		
Nutmeg	Tafisa T477CR		
Dark Walnut	Tafisa T469CR		
		Designer White	Wilsonart D354-60
		Platinum	Tafisa T202CR
		Earth	Tafisa T767CR
		Charcoal	Tafisa T228CR

PHASE OUT LAMINATES

Almond - Black- Shadows - Edgewood Sycamore - Gunstock Walnut

Non-Stocked Laminates

For specific lead time and application questions, please contact Krug Customer Service for your requirement. Upcharges will be applicable for non-stocked laminates, depending on their cost. Non-stock laminates may require a minimum order quantity, please contact customer service. Stocked polymer edges only can be specified for use with non-stocked laminates or tops will be self-edged.

JORDAN | FINISHES

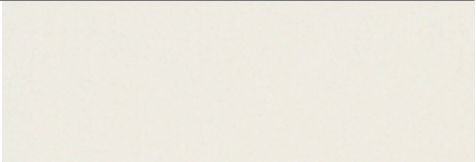
SOLID SURFACE PROGRAM

The Solid Surface option provides an enhanced durability, protection and cleanability. It is available in 8 standard colors and is replaceable if it becomes damaged or degraded. See individual products for list upcharge chart.

GROUP GRADE A - WHITE

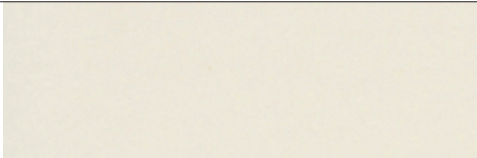


Glacier White

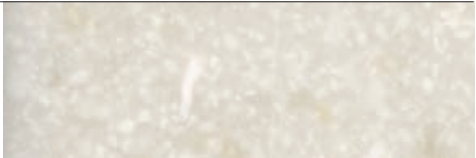


Cameo White

GROUP GRADE A - COLOR

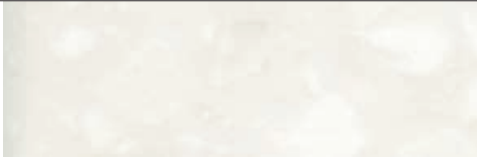


Bisque

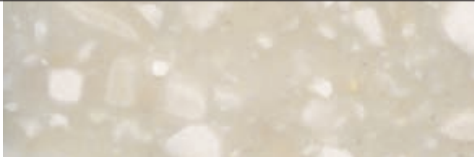


Linen

GROUP GRADE B



Antarctica

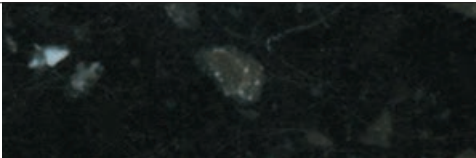


Savannah

GROUP GRADE C



Dove



Deep Night Sky

URETHANE COLOR OPTIONS



Taupe



Grey



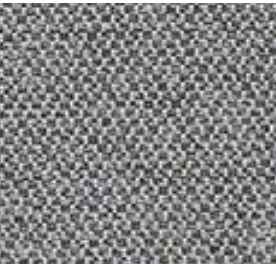
Black

KRUG TEXTILES - UPHOLSTERY FABRICS



Krug Textiles - Stocked Fabric Program

Grade 2



INFINITY PEWTER



BARLEY



LEMONGRASS



MAIZE



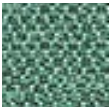
MACINTOSH



TERRAIN



JAVA



ATOLL



VINE



ASTER



BEYOND



GRAPHITE



ECLIPSE



MARATHON TINT



FLAX



WREN



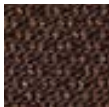
CARAVEL



CURRY



SUNSET



CLOVE



FOLIAGE



OZ



CYAN



TOILE



STORM



NOIR



LINEUP TRANQUIL



BALTIC



SHADOW



SANDSTONE



PEWTER



FERN



SPICE



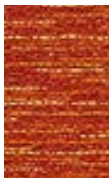
FUSE PRISTINE



SAFFRON



GINGER



PIMENTO



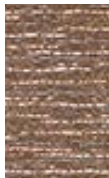
CARMINE



IRIS



WALNUT



MALTED



PRISTINE



PRISTINE



AZUREAN



LUNAR



PEPPER

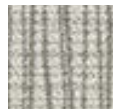
KRUG TEXTILES - UPHOLSTERY FABRICS

Krug Textiles - Stocked Fabric Program

Grade 2



GRAPH ALLOY



ALPINE



CHALICE



CORK



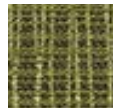
POPPY



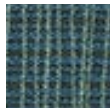
RUBY



BARK



PARROT



TIDAL



WAVE



LAPIS



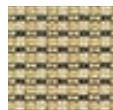
ANCHOR



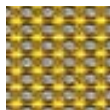
COAL



GRID CHROME



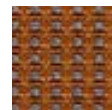
KHAKI



SUNBEAM



APPLE



EMBER



SCARLET



ORCHID



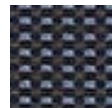
CHROME



GLACIER



SURF



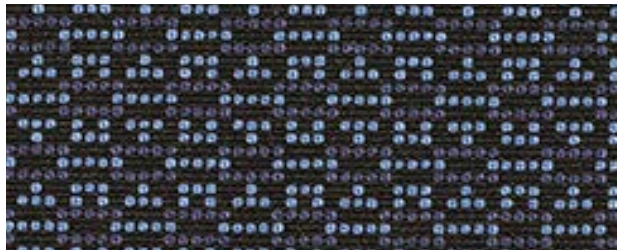
INDIGO



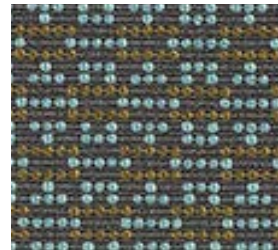
FLINT



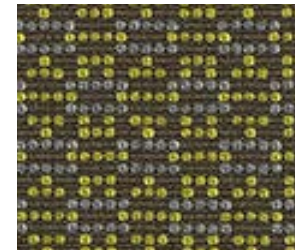
JET



BOBBY IRIS



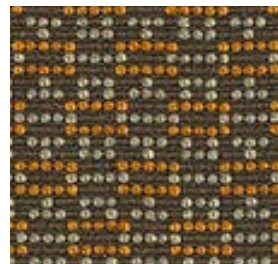
AQUA



MOSS



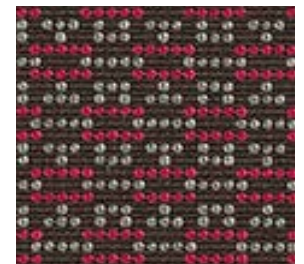
LEMON



GLOW



ANCHOR



FUCHSIA



EPIC LIMESTONE



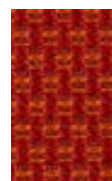
PEARL



JUTE



SLICE



FLARE



PORCINI



ESPRESSO



KIWI



CAPRI



REGAL



AZURE



GRANITE



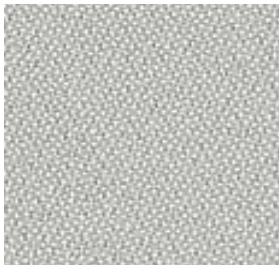
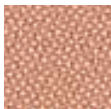
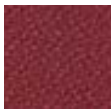
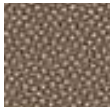
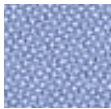
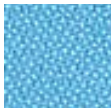
STEEL

KRUG TEXTILES - UPHOLSTERY FABRICS

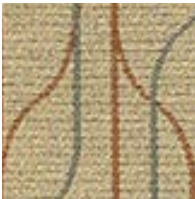
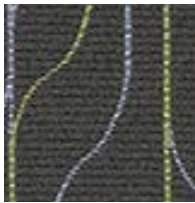


Krug Textiles - Stocked Fabric Program

Grade 2

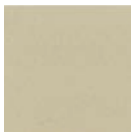
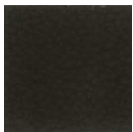
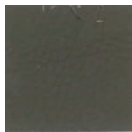
						
ORIGIN ALLOY	WHEAT	CLAY	BLUSH	GARNET	POPPY	MALT
						
AVALON	CLOVER	SEED	GAIA	VINCA	CYAN	EURO
						
ARUNDEL	IRON	STATELY	STEEL	SHALE	JET	

Grade 3

				
SWIM BISCAI	ANJOU	SANDSTONE	CRIMSON	EARTHEN
				
BALKEN	RIVERBANK	INK	CALDERA	

Krug Textiles - Leather Program - Grade 8

Please contact Customer Service for specific information on leathers, available colors and lead times.

					
Black K13.1000	Stone K13.3000	Sand K13.5000	Espresso K13.8000	Graphite K13.4000	White K13.9000

Krug Textiles - Cut fabric NET price per yard

Grade 1	\$22
Grade 2	\$34
Grade 3	\$46

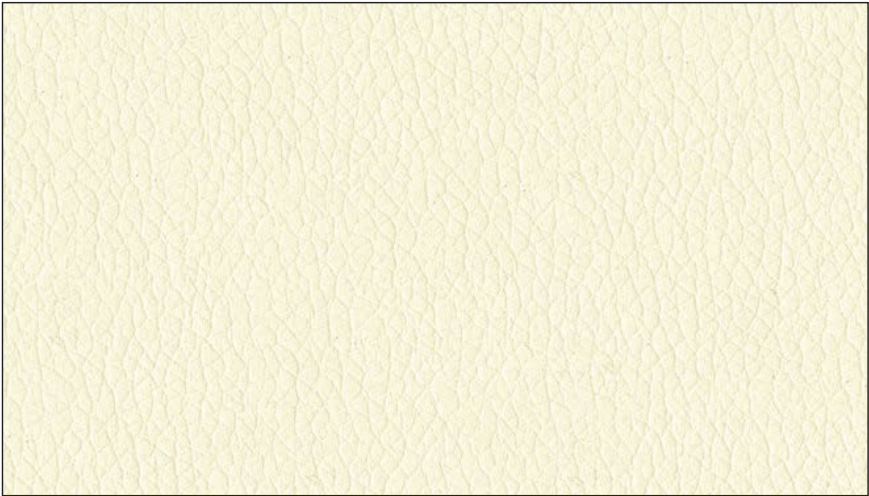
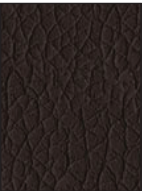
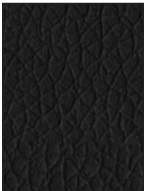
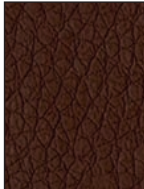
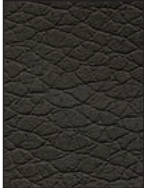
LATEX FREE

Krug products are made with latex-free materials to prevent the allergic reaction that latex causes in some people.



KRUG TEXTILES - UPHOLSTERY FABRICS

Krug Textiles - Faux Leather Program - Grade 2

						
White FL3822	Cream FL6003					
						
Parchment FL0605	Sandstone FL0608	Vanilla FL0061				
						
Taupe FL3948	Mocha FL0808	Tan FL0802	Chestnut FL0087	Bisque FL0805	Chocolate FL8020	Black FL9009
						
Earth FL0084	Brick FL0011	Wine FL0108	Garnet FL0017	Rust FL0014	Citron FL0054	Sprig FL0205
						
Chinchilla FL6009	Steel FL0905	Grey FL9003	Lagoon FL0037	Pacific Blue FL3003	Navy FL3006	Plum FL1009

CUSTOMER'S OWN MATERIAL - C.O.M.

Customer's Own Material (COM/COL)

COM/COL must be received three weeks prior to the acknowledged ship date. Orders with COM/COL not received by the required deadline will be delayed. A description of the upholstery cover, including supplier name, pattern name, upholstery cover name and color number must be included with the purchase order.

COM/COL testing requires 3 business days and samples are to be directed to Customer Service. The customer has the option of providing the sample COM/COL before, at time of order, or once the sample COM/COL is received. If the customer does not send a sample for approval in advance of sending actual material, Krug will not be responsible for the cost of any upholstery cover or other material that it determines to be unsuitable for the product or our process.

When the COM/COL upholstery cover is received at Krug, it must be clearly identified with the upholstery cover name and color, and tagged with name of the Krug customer and purchase order number. Krug will inspect all COM/COL upholstery covers when received to determine if it will be suitable for upholstery. Where Krug feels that the upholstery cover or leather specified will compromise the quality or integrity of our products, customers will be contacted to direct these concerns. Further, Krug reserves the right to refuse to accept and use any COM upholstery covers or leathers that will compromise our products in any way that is unacceptable to Krug. Krug cannot assume responsibility for the durability or tailoring quality of customer's own material.

Yardage specified in this price guide is approximate. In the case of multiple product orders, multiply the number of items by the COM yardage specified to determine upholstery cover required, unless otherwise indicated. Additional yardage may be needed if the material is less than 54" wide, or patterned or striped and requires matching. All COMs are cut "up the roll" unless otherwise stated by the customer. All striped upholstery covers will be applied vertically unless otherwise stated by the customer and after approval by Krug. Krug will not be responsible for directional or positional problems with its application of COM material, unless it has been provided with explicit instructions by the customer. Special instructions should be sent to Krug Customer Service, including a sample (or photocopy) of the upholstery cover. Krug is not responsible for instructions sent with the upholstery cover rolls, or for the method of upholstery if no instructions have been provided.

Price increases and freight charges to COM/COL acquired on the customer's behalf will be passed onto the customer.

Application of Directional Upholstery cover

Some COM upholstery covers will be considered directional by Krug even though they are not considered directional by the supplier. All COMs are automatically cut "up the roll" unless otherwise stated by the customer (please see below).



Standard-Cut
"up the roll"



Non-Standard-Cut
across the roll "railroad"

COM/COL Shipping Procedures

For seating COM/COL upholstery covers, please send upholstery covers to:

Krug Inc.
111 Ahrens Street
Kitchener, Ontario
Canada N2H 4C2

Attention: RECEIVER

COM/COL orders cannot be scheduled into production until the upholstery cover has arrived and inspection is complete.

All packages must be clearly marked

"For Customs Clearance by Willson International Custom Brokers".

According to the North American Free Trade Agreement (NAFTA), goods shipped between the United States and Canada can qualify for exemption from all duties, or for a reduction in duties, if the goods can be proven to originate in either the United States, Canada or Mexico.

Canada Customs requires that a NAFTA Certificate of Origin and a Commercial Invoice be completed and sent with the upholstery cover shipment. The Commercial Invoice must clearly state the description of the upholstery cover, the selling price, the make-up or content, and the purchaser. The absence of these two documents will delay the shipments at the U.S./Canada border, thereby potentially delaying the customer order. If the total value of the shipment is less than \$1200 U.S., Customs will accept a Low Value Statement of Origin in place of the NAFTA Certificate of Origin. The Low Value Statement must be signed by a representative of the exporting company. This statement may either be included on the commercial invoice or attached to the invoice. Krug is happy to answer any questions or concerns about COM/COL shipping procedures and the required documents.

CAL 133 & Moisture Barrier

California Technical Bulletin 133 is a flammability test for seating. Krug offers a compliance method which, in combination with non-flammable upholstery covers, may enable the products to meet certification requirements for this test. This process at the same time also provides the products with a Moisture Barrier - a treatment that helps to prevent the passage of liquids and moisture to inside of upholstered components - thereby conferring sanitary and anti-infection benefits. So when CAL 133 is specified, the product also automatically has a Moisture Barrier, and when a Moisture Barrier is specified, the product also features the compliance method and low flammability features of CAL 133.

The application of this upcharge and the compliance method does not mean that the specific configuration of product and upholstery cover are tested and officially certified as being CAL 133 compliant. If official certification is required, Krug will provide this (through an independent certified testing laboratory) at a charge of \$917 per item, plus the cost of the product to be tested. Lead time for certification testing is typically 4-8 weeks. Krug assumes no responsibility for the testing of our products in combination with upholstery covers, or for the results of any testing conducted. Some specific configurations of product and upholstery have already been tested. Please contact Customer Service for additional information.

C.O.L. Yardage

To calculate C.O.L. yardage required, please use the following conversions based on COM yardage: Leather must be ordered in square footage.

- 17 square feet in a yard
- Approx. 3 yards in a hide
- Approx. 51 square feet in a hide
- Please use grade 3 pricing for COL

Upholstery Cover Yardage Calculation

To calculate yardage required for COM and other non-standard upholstery cover orders, please contact Krug Customer Service at 1.888.578.5784. Unless otherwise stated, upholstery cover rolls are assumed to be a minimum 54" wide. Please use the guide below to calculate the percentage of extra upholstery cover required to cover large repeats. The repeat is calculated by adding both the vertical and horizontal measurements together and then referring to the chart below for extra yardage required.

		2"-14"	15"-19"	20"-27"	28"-36"
FABRIC	Plain	Repeat	Repeat	Repeat	Repeat
54	0%	10%	15%	20%	25%
53-50	16%	20%	25%	30%	35%
48	16%	25%	30%	35%	40%
45	40%	50%	55%	60%	65%
36	50%	60%	65%	70%	75%

GRADED-IN UPHOLSTERY PROGRAMS

Krug has partnered with several textile brands to grade in their offerings, designed to provide a wide range of upholstery selections for our seating products.

Upholstery pricing and availability is subject to change without notice. We grade this upholstery according to the pricing of the fabric suppliers - when their pricing changes, the Krug grade may change.

When placing an order, a Krug customer must specify the complete upholstery number, along with the appropriate Krug model number and finish. Krug will supply the complete product at the prices listed. Orders specifying graded-in upholstery cannot be cancelled once the upholstery has been ordered.

Upholstery Grades

To determine the price of a product for graded-in upholstery, use the reference lists located on Krug's website under - Products - Textiles, to view the upholstery grade (1-9). Krug is not responsible for the discontinuation of this upholstery. Please contact Customer Service for information on upholstery not listed.

When two upholstery selections are specified for use on seating, the higher grade upholstery price will apply to the order.

High Performance upholstery; Polyurethane, Vinyl or Crypton, is particularly suitable for healthcare and other intensive-use environments.

Upholstery Samples

If you require additional samples or memos for presentation, please contact fabric supplier directly.

Flammability Standards

- Tunnel Test Surface Ratings Class A rating
- Class 1 UFAC
- Passes State of California Technical Bulletin 117-Section E

Please contact fabric supplier directly for further flammability information pertaining to specific upholstery.

Special Conditions

Acknowledgments will give the estimated delivery date of the finished product. Some upholstery is imported, and availability may affect estimated delivery time. For large projects, please contact fabric supplier directly for availability of yardage.

KRUGEXPRESS PROGRAM

PROGRAM DETAILS

KrugExpress orders are ready to ship by the date acknowledged. Delivery and shipping schedules may result in actual shipping of orders at a later date. Statutory holidays and scheduled factory vacations may add to acknowledged lead times of *KrugExpress* orders. Unless otherwise specified on the order, the customer's standard method of shipping Krug products will be utilized.

Available factory capacity for *KrugExpress* is filled by orders received on a "first come, first serve" basis. If the normal *KrugExpress* lead time is not available for your order because available capacity has been filled, you will be immediately advised of the earliest available ready-to-ship date. Please consult your Customer Service representative in advance if you wish to confirm the specific lead time availability for a *KrugExpress* order.

Orders must be received by midnight of a given day for that day to be considered the official day the order is received. Order lead times are acknowledged from the date the order is received, but not including the date the order is received.

KrugExpress orders must be "clean" when received in order to be considered officially received on a given day, and lead times will be acknowledged from the date orders are determined to be "clean". Changes to *KrugExpress* orders are not allowed under any circumstances.

Orders for product on *KrugExpress* must clearly state: "*KrugExpress*".

COM and graded-in upholstery is available on Krug Express. Orders are scheduled on Krug Express, and given the best available date, when the upholstery is received at Krug. Some conditions apply.

SEATING PROGRAM

Orders for seating products on the *KrugExpress* program may be subject to quantity maximums. Please contact Krug Customer Service for more information.

Quantity maximums are dependent upon available capacity, in order to insure that we ship all orders on time.

Please note that the CAL 133 option is not available on *KrugExpress*.



The mark of responsible forestry



All products are air emissions certified and are available as FSC® certified

krug HEALTHCARE 

solutions@krug.ca | www.krug.ca | 1.888.578.KRUG