

JUNO BEHAVIORAL HEALTH
Price and Specification Guide
USA



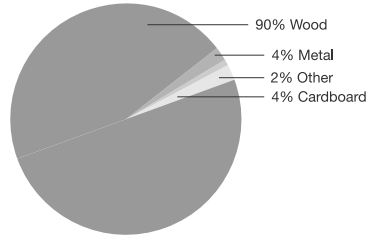
Effective January 1, 2025

krug HEALTHCARE 

JUNO BEHAVIORAL HEALTH | ENVIRONMENTAL SUMMARY



MATERIAL CONTENT:



PRE-CONSUMER
RECYCLED CONTENT = 91%

POST-CONSUMER
RECYCLE CONTENT = 5%

		CONTRIBUTES TO
CREDIT 2.1 - 2.2	Construction Waste Management	1-2 point(s)
CREDIT 4.1	Recycled Content	1 point
CREDIT 4.2	Recycled Content	1 point
CREDIT 4.5	Low Emitting Materials, (MUST BE REQUESTED)	1 point
	Composite Wood & Laminate Adhesives	1 point
CREDIT 5.1	Regional Materials*	1 point
CREDIT 7	Certified Wood (PLEASE ENQUIRE)	1 point

* This credit is only applicable if in total 20% of the combined value of the procured construction materials and furniture is manufactured within a radius of 500 miles. This credit will apply if the installation of the finished product occurs within 500 miles of Toronto, Ontario.

level® CERTIFICATION, AIR EMISSIONS AND FSC® CERTIFICATION



level® CERTIFICATION

BIFMA's e3 Furniture Sustainability Standard is a voluntary, multi-attribute standard that measures the degree of sustainability of furniture. This standard evaluates product and company environmental attributes and compliance systems in a wide range of elements which include Materials, Energy & Atmosphere, Human & Ecosystem Health and Social Responsibility. Juno products have earned level®, BIFMA's sustainability certification program for furniture, certification through third-party verification against the e3 standard.

AIR-EMISSIONS

All Juno products are supplied with air-emissions certified. Contact customer service for information.



FSC®

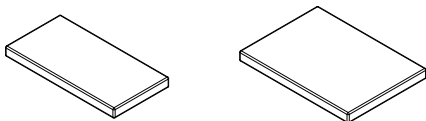
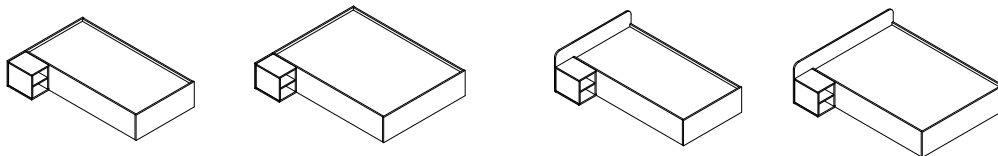
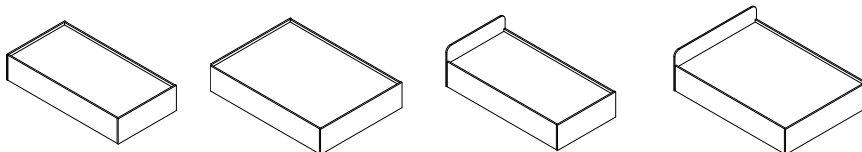
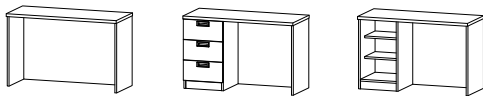
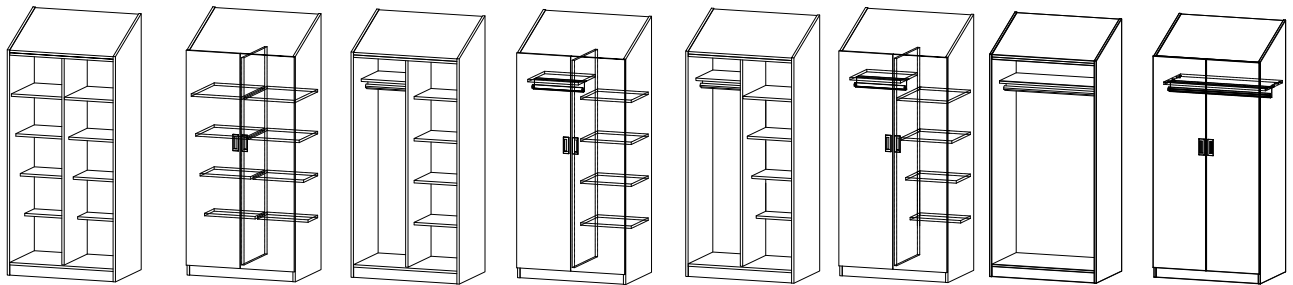
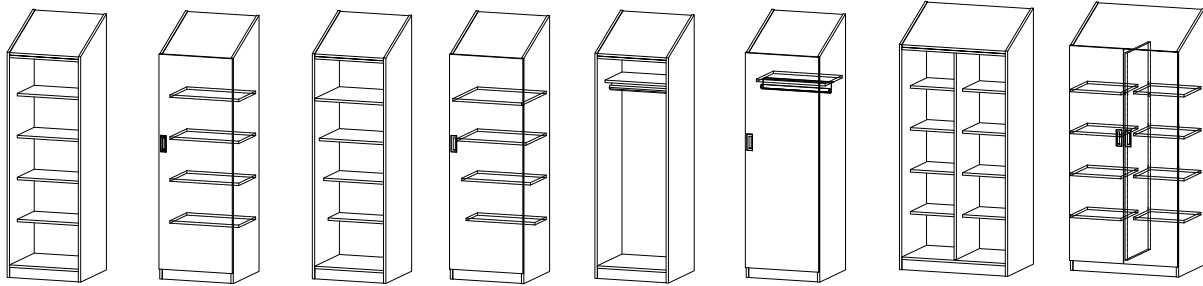
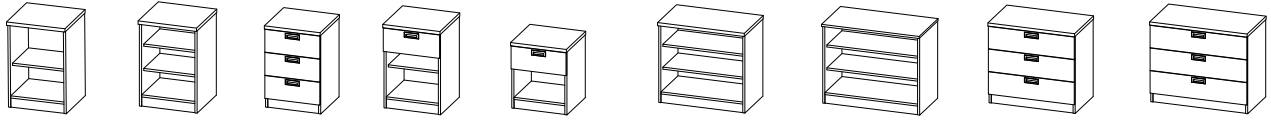
In 2005, Krug received Forest Stewardship Council® (FSC®) Chain-of-Custody certification for our manufacturing facilities. The FSC® Chain-of-Custody tracks certified wood from seedling to final sale. It verifies that the material for our FSC® certified products only come from well-managed, FSC®-certified forests and other controlled sources. FSC® is dedicated to the promotion of responsible forest management worldwide helping to take care of forests for future generations. Juno and other Krug products can be specified with FSC® Certification. Contact customer service for further information, pricing and lead times.



Architects, designers, and building professionals can specify FSC®-certified products in order to achieve a point from the US Green Building Council's Leadership in Energy and Environmental Design (LEED) Rating System.

JUNO BEHAVIORAL HEALTH | STATEMENT OF LINE

STATEMENT OF LINE:



JUNO BEHAVIORAL HEALTH | FEATURES

CUSTOM CAPABILITY

Krug offers standard products in custom sizes in addition to completely customized units.

CLEANABILITY

Juno Behavioral Health casegoods manufactured with Krug standard laminates can be cleaned with mild soap and warm water. Do not use steel wool, hot water, or any other abrasive cleaning product. For non-standard laminates, follow the manufacturer's instructions. Solid surface tops can be cleaned with 5% bleach diluted solutions.

<https://krug.ca/wp-content/uploads/2023/11/Cleaning-Guidelines.pdf>

ENVIRONMENTAL FEATURES

Juno Behavioral Health casegoods are manufactured with a significant amount of recycled content that contributes to both LEED credits 4.1 and 4.2. In addition, the freight packaging is recyclable and Greenguard certification is an option.

DURABILITY

Juno Behavioral Health casegoods are manufactured with ¾" low-pressure laminate panels that are glued and dowelled for superior strength, safety and durability. All exposed particle board has 3mm polymer edge-banding to restrict moisture and bacteria from seeping into the core. Tamper-resistant hardware is used to attach doors, drawers, pulls and J-bars..

TOPS

Tops on bedside tables, dressers and desks are 1" thick low-pressure laminate with particle board core and 3mm polymer edge-banding. Tops on wardrobes are ¾" thick low-pressure laminate with 3mm polymer edge-banding and feature a 25-degree slope.

DRAWERS

Drawers feature white metal sides with integrated glides for easy cleaning and disinfection and white low-pressure laminate backs and base panels. All exposed particle board has 3mm polymer edge-banding. Drawers are fixed and non-removable.

DRAWER FRONTS

Drawer fronts are ¾" thick low-pressure laminate with 3mm polymer edge-banding and are installed with tamper-resistant hardware.

DOOR AND DRAWER PULL

Drawer pulls are inset to reduce ligature risk and are installed with tamper-resistant hardware.

DOOR HINGES

Wardrobe doors are attached with a heavy gauge steel piano hinge that is ligature-resistant. The hinge is installed with tamper-resistant hardware.

SHELVES

Shelves on bedside tables, dressers and desks are inset 2", fixed and non-removable. Shelves on wardrobes are inset 7", fixed and non-removable. Reverse stair step shelving is also available on wardrobes.

BASE RAIL

Cabinets feature a ¾" low-pressure laminate base rail that restricts access to the underside of the cabinet.

PLATFORM BEDS

Juno Behavioral Health platform beds feature double wall construction and are completely enclosed. Non-removable, non-pickable caulking is installed around the deck perimeter, minimizing the risk of access to the core and reducing the risk of fluids seeping into the interior.

MATTRESS

The Juno Behavioral Health mattress has a durable tear, puncture and fluid resistant anti-microbial vinyl cover over a polyurethane foam core. Welded seams reduce the risk of bed bugs and the moisture barrier supports infection control..

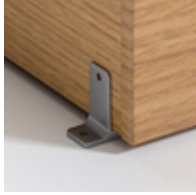
HARDWARE

All hardware is tamper-resistant.

WARRANTY

Juno Behavioral Health casegoods have a lifetime warranty.

JUNO BEHAVIORAL HEALTH | OPTIONS



Anchor Brackets

Tamper-resistant anchor brackets are available to attach casegoods and beds to wall or floor for additional safety and security. Krug provides the hardware to attach to the wall or floor.



Lower Wardrobe Shelf

Wardrobes with J-Bars are available with an optional lower shelf that is 12" above finished base panel.



Restraint Brackets

Four stainless steel restraint brackets are installed on both sides of the bed



High Pressure Laminate

Casegoods can be specified in high pressure laminate for an upcharge.



JUNO BEHAVIORAL HEALTH | BEDSIDE TABLES

Description	Model	Laminate	Width	Depth	Shipping Height	Weight	Cube
Open, One Shelf	JBHB7209	1024	20.25	19.25	30	74	8



Open, Two Shelves	JBHB8209	1100	20.25	19.25	30	78	8
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1 Drawer, 1 Fixed Shelf	JBHB2209	1320	20.25	19.25	30	74	8
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1 Drawer	JBHB3209	1188	20.25	19.25	24	62	8
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3 Drawer	JBHB4209	1606	20.25	19.25	30	89	8
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Required to Specify

1. Model number
2. Top Color (Page 5)
3. Body Color (Page 5)
4. Options (right)

Option Upcharges

	\$ List
Solid Surface Top - Gr A White	497
Solid Surface Top - Gr A Color	546
Solid Surface Top - Gr B	615
Solid Surface Top - Gr C	713
Spill Guard	87
Anchor Bracket - (per pair)	76

PRODUCT CODE KEY

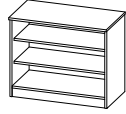
Product Line	Description	Style	Width	Base Style	Top Option
JBH	B	2	20	9	SS
Juno Behavioral Health	Bedside Table	1 Drawer, 1 Fixed Shelf	20 inches	Platform	Solid Surface
		3			
		1 Drawer			
		4			
		3 Drawer			
		7			
		Open, 1 Fixed Shelf			
		8			
		Open, 2 Fixed Shelves			

JUNO BEHAVIORAL HEALTH | DRESSERS

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
30" Open Dresser	JBHD7309	1242	30	19.75	30	90	13



36" Open Dresser	JBHD7369	1325	35.75	19.75	30	92	16
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30" 3 Drawer Dresser	JBHD4309	1932	30	19.75	30	112	13
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36" 3 Drawer Dresser	JBHD4369	2034	35.75	19.75	30	125	16
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Required to Specify

1. Model number
2. Top Color (Page 5)
3. Body Color (Page 5)
4. Options (right)

Option Upcharges

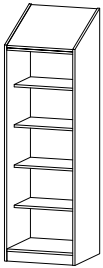
	30" \$ List	36" \$ List
Solid Surface Top - Gr A White	610	661
Solid Surface Top - Gr A Color	679	745
Solid Surface Top - Gr B	780	861
Solid Surface Top - Gr C	899	1002
Anchor Bracket - (per pair)	76	

PRODUCT CODE KEY

Product Line	Description	Style	Width	Base Style	Top Option
JBH	D	4	30	9	SS
Juno Behavioral Health	Dresser	3 Drawer	30 inches	Platform	Solid Surface
		7	36		
		Open	36 inches		

JUNO BEHAVIORAL HEALTH | SINGLE STORAGE

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Single Storage Open, Inset Shelves	JBHS7249N	1901	23.25	23.75	70/79.75	164	21



Single Storage Closed, Inset Shelves	JBHS1249L	2404	23.25	23.75	70/79.75	196	32
	JBHS1249R	2404	23.25	23.75	70/79.75	196	32



Required to Specify

1. Model number
2. Body Color (Page 22)
3. Options (below)

Options

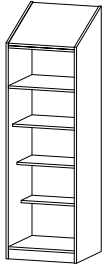
Anchor Bracket - (per pair) \$76

PRODUCT CODE KEY

Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH Juno Behavioral Health	S Storage	1 Closed Inset Shelves	24 24 inches	9 Platform	L Left
		7 Open Inset Shelves			R Right
					N Not Applicable

JUNO BEHAVIORAL HEALTH | SINGLE STORAGE

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Single Storage Open Reverse Stair Step Shelves	JBHS8249N	1901	23.25	23.75	70/79.75	160	32



Single Storage Closed, Reverse Stair Step Shelves	JBHS2249L	2404	23.25	23.75	70/79.75	191	32
	JBHS2249R	2404	23.25	23.75	70/79.75	191	32



Required to Specify

1. Model number
2. Body Color (Page 22)
3. Options (below)

Options

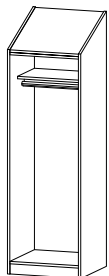
Anchor Bracket - (per pair) \$76

PRODUCT CODE KEY

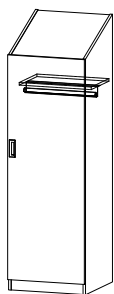
Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH	S	2	24	9	L
Juno Behavioral Health	Storage	Closed Reverse Stair Step Shelves	24 inches	Platform	Left
		8			R
		Open Reverse Stair Step Shelves			Right
					N
					Not Applicable

JUNO BEHAVIORAL HEALTH | SINGLE STORAGE

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Single Wardrobe Open, J-Bar and Shelf	JBHW7249N	2149	23.25	23.75	70/79.75	145	32



Single Wardrobe Closed, J-Bar and Shelf	JBHW1249L	2666	23.25	23.75	70/79.75	177	32
	JBHW1249R	2666	23.25	23.75	70/79.75	177	32



Required to Specify

1. Model number
2. Body Color (Page 5)
3. Options (below)

Options

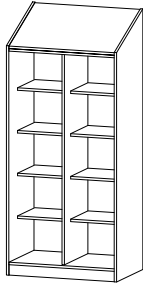
Anchor Bracket -	\$76
Lower Shelf -	\$97

PRODUCT CODE KEY

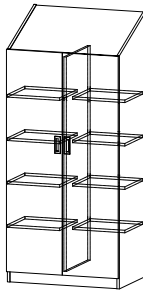
Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH	W	1	24	9	L
Juno Behavioral Health	Wardrobe	Closed Inset Shelves	24 inches	Platform	Left
		7			R
		Open Inset Shelves			Right
					N
					Not Applicable

JUNO BEHAVIORAL HEALTH | DOUBLE WARDROBE

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Double Storage Open, Inset Shelves	JBHS7369N	2613	35.75	23.75	70/79.75	248	47



Double Storage Closed, Inset Shelves	JBHS1369N	3495	35.75	23.75	70/79.75	294	47
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Required to Specify

1. Model number
2. Body Color (Page 22)
3. Options (below)

Options

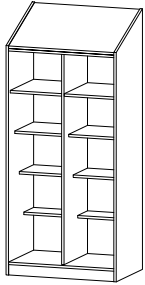
Anchor Bracket - \$76

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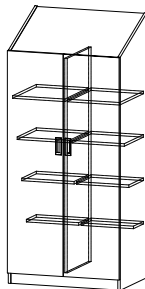
Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH	S	1	36	9	L
Juno Behavioral Health	Storage	Closed Inset Shelves	36 inches	Platform	Left
		7			R
		Open Inset Shelves			Right
					N
					Not Applicable

JUNO BEHAVIORAL HEALTH | DOUBLE STORAGE

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Double Storage Open, Reverse Stair Step Shelves	JBHS8369N	2613	35.75	23.75	70/79.75	246	47



Double Storage Closed, Reverse Stair Step Shelves	JBHS2369N	3495	35.75	23.75	70/79.75	292	47
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Required to Specify

1. Model number
2. Body Color (Page 22)
3. Options (below)

Options

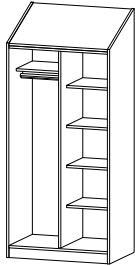
Anchor Bracket - \$76

PRODUCT CODE KEY

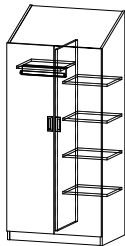
Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH	S	2	36	9	L
Juno Behavioral Health	Storage	Closed Reverse Stair Step Shelves	36 inches	Platform	Left
		8			R
		Open Reverse Stair Step Shelves			Right
					N
					Not Applicable

JUNO BEHAVIORAL HEALTH | DOUBLE WARDROBE/STORAGE

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Double Wardrobe/Storage Open, Inset Shelves	JBHW7369L JBHW7369R	2848 2848	35.75 35.75	23.75 23.75	70/79.25 70/79.25	234	47



Double Wardrobe/Storage Closed, Inset Shelves	JBHW1369L JBHW1369R	3731 3731	35.75 35.75	23.75 23.75	70/79.25 70/79.25	280	47
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Required to Specify

1. Model number
2. Body Color (Page 22)
3. Options (below)

Options

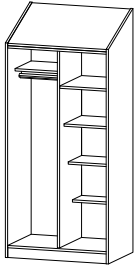
- Anchor Bracket - \$76
- Lower Shelf - \$97

PRODUCT CODE KEY

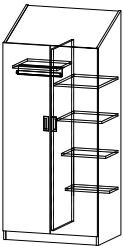
Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH	W	1	36	9	L
Juno Behavioral Health	Wardrobe	Closed Inset Shelves	36 inches	Platform	Left
		7			R
		Open Inset Shelves			Right
					N
					Not Applicable

JUNO BEHAVIORAL HEALTH | DOUBLE WARDROBE/STORAGE

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Double Storage Open, Reverse Stair Step Shelves	JBHW8369L	2848	35.75	23.75	70/79.75	232	47
	JBHW8369R	2848	35.75	23.75	70/79.75	232	47



Double Storage Closed, Reverse Stair Step Shelves	JBHW236L	3731	35.75	23.75	70/79.75	278	47
	JBHW236R	3731	35.75	23.75	70/79.75	278	47



Required to Specify

1. Model number (directly preceding - add L or V to designate material)
2. Body Color (Page 5)
3. Options (below)

Options

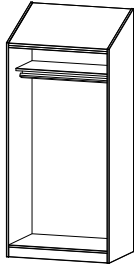
- Anchor Bracket - \$76
- Lower Shelf - \$97

PRODUCT CODE KEY

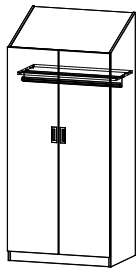
Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH	W	2	36	9	L
Juno Behavioral Health	Wardrobe	Closed Reverse Stair Step Shelves	36 inches	Platform	Left
		8			R
		Open Reverse Stair Step Shelves			Right
					N
					Not Applicable

JUNO BEHAVIORAL HEALTH | SINGLE STORAGE

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Double Wardrobe Open, J-Bar and Shelf	JBHW7369N	2784	35.75	23.75	70/79.75	232	47



Double Wardrobe Closed, J-Bar and Shelf	JBHW1369N	3667	35.75	23.75	70/79.75	278	47
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Required to Specify

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Options

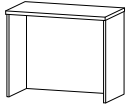
Anchor Bracket - \$76
Lower Shelf - \$115

PRODUCT CODE KEY

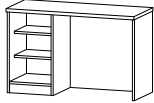
Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH Juno Behavioral Health	W Wardrobe	1 Closed Inset Shelves	36 36 inches	9 Platform	L Left
		7 Open Inset Shelves			R Right
					N Not Applicable

JUNO BEHAVIORAL HEALTH | DESK

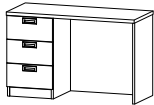
Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Desk Shell	JBHDS1369N	913	35.75	19.25	30	90	16
	JBHDS1489N	1167	47.75	19.25	30	101	21



Desk Shell with 3 Shelves	JBHDS3489L	1647	47.75	19.25	30	165	21
	JBHDS3489R	1647	47.75	19.25	30	165	21



Desk Shell with drawers	JBHDS4489L	2132	47.75	19.25	30	188	21
	JBHDS4489R	2132	47.75	19.25	30	188	21



Required to Specify

1. Model number
2. Top Color (Page 5)
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4. Options (right)

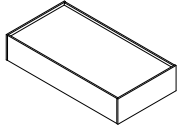
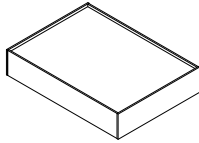
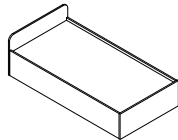
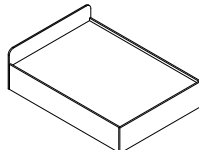
Option Upcharges

	36" \$ List	48" \$ List
Solid Surface Top - Gr A White	661	842
Solid Surface Top - Gr A Color	745	952
Solid Surface Top - Gr B	861	1108
Solid Surface Top - Gr C	1002	1295
Anchor Bracket - AB	76	

PRODUCT CODE KEY

Product Line	Description	Style	Width	Base Style	Orientation (when facing cabinet)
JBH	DS	1	36	9	L
Juno Behavioral Health	Desk Shell	Open	36 inches	Platform	Drawers/Shelves Left
		3	48		R
		Shelves	48 inches		Drawers/Shelves Right
		4			N
		Drawers			Not Applicable

JUNO BEHAVIORAL HEALTH | PLATFORM BED

Description	Model	Laminate	Width	Length	Height	Shipping Weight	Cube
Single Platform Bed, without Headboard 	JBHP1389N	2797	40	82	14.75	285	52.5
Double Platform Bed, without Headboard 	JBHP1549N	3326	55.75	82	14.75	390	71.5
Single Platform Bed, with Headboard 	JBHP2389N	2949	40	82	23.25	300	60
Double Platform Bed with Headboard 	JBHP2549N	3458	55.75	82	23.25	405	80

Note: All platform beds have an unfinished plywood frame and do not include a mattress, see page 19 for mattress selection.

Required to Specify

1. Model number
2. Body Color (Page 5)
3. Options (below)

Options

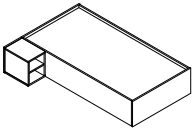
- Anchor Bracket - \$76
- Restraint Brackets (per pair) - \$376

PRODUCT CODE KEY

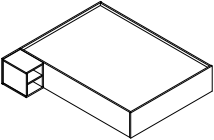
Product Line	Description	Style	Width	Base Style	Orientation (when facing cabinet)
JBH Juno Behavioral Health	P Platform Bed	1 Bed	38 Single Width	9 Platform	L Bedside Left
		2 Bed with Headboard	54 Double Width		R Bedside Right
		3 Bed with Attached Bedside			N Not Applicable
		4 Bed with Headboard & Attached Bedside			

JUNO BEHAVIORAL HEALTH | PLATFORM BED

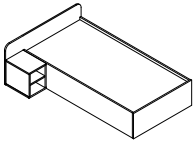
Description	Model	Laminate	Width	Length	Height	Shipping Weight	Cube
Single Platform Bed, Attached Bedside without Headboard	JBHP3389L JBHP3389R	3821 3821	51.5 51.5	82 82	14.75 14.75	315 315	66.5 66.5



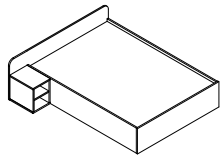
Double Platform Bed Attached Bedside without Headboard	JBHP3549L JBHP3549R	4462 4462	55.75 55.75	82 82	14.75 14.75	415 415	86 86
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Single Platform Bed Attached Bedside with Headboard	JBHP4389L JBHP4389R	3993 3993	51.5 51.5	82 82	23.25 23.25	404 404	78 78
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Double Platform Bed Attached Bedside with Headboard	JBHP4549L JBHP4549R	4502 4502	67.5 67.5	82 82	23.25 23.25	415 415	88 88
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Note: All platform beds have an unfinished plywood frame and do not include a mattress, see page 19 for mattress selection.

Required to Specify

1. Model number
2. Body Color (Page 5)
3. Options (below)

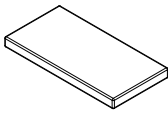
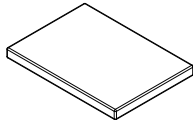
Options

- Anchor Bracket - \$76
- Restraint Brackets (per pair) - \$376

PRODUCT CODE KEY

Product Line	Description	Style	Width	Base Style	Orientation (when facing cabinet)
JBH	P	1	38	9	L
Juno Behavioral Health	Platform Bed	Bed	Single Width	Platform	Bedside Left
		2	54		R
		Bed with Headboard	Double Width		Bedside Right
		3			N
		Bed with Attached Bedside			Not Applicable
		4			
		Bed with Headboard & Attached Bedside			

JUNO BEHAVIORAL HEALTH | PLATFORM BED

Description	Model	Seamless	Width	Depth	Height	Shipping Weight	Cube
Single Mattress	JBHM38S	1170	38	80	6	18	17
	Integrated Pillow JBHM38SIP	1342					
Double Mattress	JBHM54S	1702	54	80	6	29	25
	Integrated Pillow JBHM54SIP	1938					

PRODUCT CODE KEY

Product Line	Description	Width	Style
JBH Juno Behavioral Health	M Mattress	38 Single Width	S Standard
		54 Double Width	IP Integrated Pillow

GENERAL INFORMATION

Terms and Conditions

Net 30 days on approved credit. A late payment charge of 1% per month will be applied on overdue invoices. This charge will be pro-rated to the number of days past 30 days that the invoice is overdue. All applicable sales taxes are extra. Distribution of this price list does not in itself constitute an offer to sell. Orders can be received only from authorized Krug dealers. Acceptance of any order and terms of sale may be established at the discretion of Krug. Deposits are required on orders received from new accounts as well as on large or special orders. Krug reserves the right to discontinue designs, or to change designs, construction, prices, or materials without notice.

Contact Information

Phone: 1.888.578.KRUG (5784) | Fax: 1.519.748.5177

Purchase Order Fax: 1.888.236.4783

Purchase Order E-mail: orders@krug.ca

Web: www.krug.ca E-mail: solutions@krug.ca

Customer Service Hours

Please note customer service hours are:

8:30 am to 5:00 pm est

Customer Satisfaction

It is the primary goal of Krug and our staff to ensure the complete satisfaction of our customers with our products and performance. If a problem arises with a Krug product after the expiration of the limited warranty period, Krug will exercise its best efforts to achieve the satisfaction of the customer in a manner that is fair to all concerned.

Order Acknowledgments

Each order will be acknowledged via e-mail or fax. This acknowledgment is the final agreement between Krug and the customer, superseding all previous communications regarding the purchase order. Where there is a discrepancy on a purchase order between a product code and a description, Krug will make every effort to resolve the discrepancy, but will be ruled by the product code ordered. Please check all acknowledgments for accuracy, and advise Krug of any discrepancies with a purchase order.

Order Cancellation

Krug reserves the right to not accept or allow cancellation of orders. All products are manufactured on a custom-made, make-to-order basis, and the purchasing, engineering and production of orders begins shortly after order placement - and the customer purchase order is a contract that authorizes Krug to manufacture the products. Acceptance of order cancellation (or partial cancellation) is solely at the discretion of Krug, and is dependent on the extent to which engineering, purchasing and manufacturing has been initiated by the time cancellation is requested. No order cancellations (partial or otherwise) are allowable more than 4 weeks from date of order placement (as order production is unable to be terminated by that point), and full payment of the acknowledged order value is required for any orders cancelled after 4 weeks. Cancellations may be allowable in less than 4 weeks after order placement, depending on the extent to which manufacturing has been initiated. An acceptance of order cancellation requires that the purchaser agrees to make payment for all costs incurred to the point of acceptance of cancellation. Cancellation charges include all costs for purchase of dedicated material and components, engineering costs for non-standard products, and all costs for manufacturing completed to that point, as well as a \$367 net charge for processing of the original order and for processing of cancellation invoicing.

Pricing

Krug endeavors to ensure that all prices in this price list reflect accurately our current prices. However, errors do occur and will be rectified through notices to the field. Krug reserves the right to acknowledge pricing that may be different from the price list.

Storage Charges

Krug reserves the right to assess a nominal storage charge if a customer does not accept shipment of an order within a week of the ship date.

Warranty

Krug warrants the construction and the finish of all our products to be free from defects in materials and workmanship for the lifetime of their use. This warranty is applicable to products in use by their original purchaser. This warranty does not apply to components not manufactured by Krug including textiles, which are subject to the specific warranties of those manufacturers, if any. Textiles (fabric, leather, vinyl, or any other covering material) suppliers do not guarantee their products for durability and color fastness, and nor does Krug. Casters, mechanical and electrical components have a warranty of five years from the date of purchase. The Krug warranty does not apply to COM-specified materials, damage caused by a carrier other than Krug, or variation in wood finishes due to natural wood color variation. Krug cannot be held responsible for variations in fabric dye lots from order to order. All fabric is carefully inspected when it is received, but a degree of variation in color should be expected. Repairs or replacement of any defect covered under this warranty by Krug will be made, at our option and method, at no charge to the original purchaser during the warranty period. Krug's judgement is final and binding with respect to the nature or cause of defects or damage, and the necessity or manner of repair or replacement.

This warranty does not apply to defects or damage resulting from:

- normal wear and tear occurring with the use of the product
- negligence, misuse, excessive use, alteration, improper cleaning or repair
- substitution or use of incorrect or unauthorized components or material
- handling or installation that is incorrect, or that causes damage or defect
- damage incurred by a freight carrier other than Krug
- wearing of finishes and fabrics, and normal variations in materials (including dye lot variations)
- properties of natural materials, including wood and leather
- exposure to environments with uncontrolled temperature and humidity (products must be transported, stored and used in climate-controlled conditions)

Note, specific warranties for components and materials not manufactured by Krug:

Jordan Sleepers Heavy-Duty Mechanism, made with heavy gauge steel and minimal moving parts - is backed by a 5-year warranty on the mechanism itself, in addition to the lifetime warranty on the rest of the product. If it does become damaged or degraded, the mechanism can be field-replaced.

Juno and Trevisa Overbed Tables have a 2-year warranty.

Blanket Wrapping

Krug will blanket wrap larger seating orders at customer's request. Please indicate on your purchase order and contact Customer Service.

Export Packaging

Krug is pleased to provide the option for export packaging on all our products, to provide additional protection from damage. For shipments overseas, a quote for export packaging can be provided, based on the products to be ordered and the delivery destination - please contact Customer Service or Bids & Specification Support for more information and a quotation. KRUG is not responsible for shipment damage occurring on overseas shipments

Export Packaging is STRONGLY RECOMMENDED for:

- (A) all shipments outside of the lower 48 states and Canada.
- (B) all shipments that will be held in storage for an extended period prior to installation.

Important: Please note that Krug will not be responsible for damage claims on product shipped or stored in the above conditions but where export packaging has not been utilized.

Dimensions

Dimensions are in inches and approximate, and subject to change without notice. Contact Customer Service if dimensions are critical.

GENERAL INFORMATION

Freight Terms and Conditions

1. All product is shipped FOB the Krug factory. Freight is either pre-paid to the destination or not pre-paid, depending on established customer specific freight terms.

2. Docks at the selected delivery location must be equipped to handle a 53' trailer. If a dock is inadequate for delivery by Krug, Krug will re-deliver to another local location and any additional costs will be charged to the customer.

3. For all deliveries, it is understood that Krug or its agent is making a dock delivery only (equipped to handle a 53' trailer), and any further work of truck unloading, delivery beyond the dock, installation, and removal of packaging is not authorized or paid for by Krug.

4. Drop shipments to the installation site, and timed deliveries, are available on larger shipments (full truckloads or slightly less) at no additional charge. Drop shipments or timed deliveries for smaller shipments may not be available, or if available will require a surcharge. Deliveries on an after hours basis, or on weekends, or any other special requirements, may be subject to a surcharge. Location and contact information, and the requested time of delivery, is required at least one week prior to the acknowledged shipment date. If this information is not provided one week in advance, or if the location or time of the drop shipment is changed less than one week in advance, a surcharge may be applied, and/or the drop shipment may not be scheduled. For deliveries requested Monday to Thursday after 5:00 pm, please apply a surcharge of \$262/shipment. For deliveries requested Monday to Friday before 7:00 am, please apply a surcharge of \$262/shipment. For deliveries requested Friday (after 3:00 pm) or weekends, please apply a surcharge of \$525/shipment. (local times).

5. For all deliveries - whether to the Customer location or drop shipment - any circumstances that result in the delay of our carrier (including unsuitable receiving facilities, or facilities not open or available), service charges will be applied at the rate of \$125/hour. Where re-delivery is necessary because of these circumstances, the full cost of re-delivery will be charged. If Less Than Truck Load is delivering, one hour is allocated to unload. Any additional time required to unload after the first hour is \$125/hour. If a Truck Load is delivering the order, three hours is allocated to unload. Any additional time required to unload is \$125/hour. Direct deliveries to site for large orders are possible, (must exceed \$60,000 net), and accommodate 48 - 53' trailers. Krug is responsible for delivery to the approved delivery address. If an address change is required, this must be authorized by Krug 5 business days prior to ship date. Any additional delivery costs incurred after this time will be charged to the customer.

Product Strength and Durability Testing

All Krug products have been thoroughly tested, and exceed the testing requirements of ANSI/BIFMA seating standard. Specific test results and documentation are available on request.



Installation Support

For assistance please contact Technical Support at 1-888-578-5784 x216 or e-mail installationhelp@krug.ca and you will be directed to the appropriate installation support person.

Damaged Shipments

All Krug product is well engineered, carefully inspected, and expertly loaded onto our trucks at our Distribution Center. If you receive any damaged freight, we ask that you do not refuse the shipment. Krug is not responsible for damage to goods that occurs in transit or

storage. It is the purchaser and/or receiver's responsibility to examine the goods upon receipt and to notify Krug of any damages, overages or shortages. Any discrepancies should be noted on the Bill of Lading. The delivering carrier will not accept responsibility for shortages or damages if signed "clear". Notification of concealed damage claims must be made to Krug Distribution within 5 days of delivery, along with digital pictures if available. All product and packaging must be available for inspection. Krug liability ceases after 5 business days and Krug will not be responsible for concealed damages if shipments are left unopened. Krug is not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not controlled.

Field Product Report Authorization

Krug's written authorization, in the form of an FPR number, must be obtained prior to incurring charges of any kind if Krug is expected to pay these charges. This includes authorization for returns, field repairs and replacements, post field repairs, installation and delivery charges. Krug reserves the right to have its representative inspect product related to any request for such authorizations, prior to that authorization being provided. Deductions from invoices paid for any charges to Krug, without prior written authorization in the form of an FPR, will not be accepted. Digital photographs may be required to complete the FPR process.

Returns

No merchandise may be returned without Krug's prior written consent. In the event of an authorized return, a Field Product Report (FPR) number will be issued, and a restocking charge will apply. Return transportation charges must be prepaid. Unauthorized returns will not be accepted and will be returned freight collect. All merchandise being returned must be properly packaged in its original or comparable replacement packaging to ensure protection of the product during handling and transportation. Returns on orders duplicated by the customer must be received in their original packaging to be accepted. Product being returned where Krug has authorized its liability for replacement or repair will be thoroughly inspected on its return, and the results compared to the reason for the return stated on the FPR. Any discrepancies, such as additional damage, signs of usage, missing parts, etc., will result in an adjustment to the amount of credit issued.

Custom Capabilities

Over 15% of our orders involve some type of custom work, and we invite our customers to make use of our extensive capabilities.

These include:

- 1) Dimensional customization of standard size products
- 2) Custom finishes
- 3) For larger orders, completely custom-designed products, as well as non-standard wood species can be specified.

Custom orders may require additional production lead times. Contact Engineering at the e-mail address engquotes@krug.ca.

Care and Maintenance Leather

Leather is a natural product and requires very little care during use. Most stains can be removed with a clean dry cloth. For stubborn spots and stains, use a mild non-detergent cleaner, rinse well and let air dry naturally. Do not use saddle soap, cleaning solvents, furniture polish, oils, varnish, abrasive cleaners, soaps or ammonia waters.

Fabric Upholstery

Professional upholstery cleaning is recommended.

Flammability Standards for Krug Textiles - Upholstery Program

- Passes State of California Technical Bulletin CAL 117-2013

JUNO BEHAVIORAL HEALTH | FINISHES

STANDARD LAMINATE PROGRAM

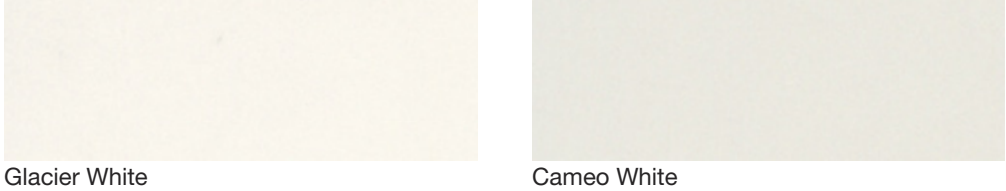
All colors are available in laminate, and high-pressure laminate. Polymer Edge banding matches the laminate selections



SOLID SURFACE PROGRAM

The Solid Surface option provides an enhanced durability, protection and cleanability. It is available in 8 standard colors and is replaceable if it becomes damaged or degraded. See individual products for list upcharge chart.

GROUP GRADE A - WHITE



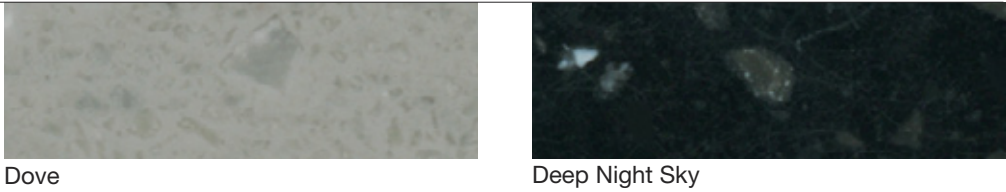
GROUP GRADE A - COLOR



GROUP GRADE B



GROUP GRADE C





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krug

solutions@krug.ca | www.krug.ca | 1.888.578.KRUG