JUNO BEHAVIORAL HEALTH

Price and Specification Guide **USA**

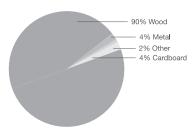


krug HEALTHCARE ﴾

JUNO BEHAVIORAL HEALTH | ENVIRONMENTAL SUMMARY



MATERIAL CONTENT:



PRE-CONSUMER
RECYCLED CONTENT = 91%

POST-CONSUMER
RECYCLE CONTENT = 5%

		CONTRIBUTES TO	
CREDIT 2.1 - 2.2	Construction Waste Management	1-2 point(s)	
CREDIT 4.1	Recycled Content	1 point	
CREDIT 4.2	Recycled Content	1 point	
CREDIT 4.5	Low Emitting Materials, (MUST BE REQUESTED)	1 point	
	Composite Wood & Laminate Adhesives	1 point	
CREDIT 5.1	Regional Materials*	1 point	
CREDIT 7	Certified Wood (PLEASE ENQUIRE)	1 point	

^{*} This credit is only applicable if in total 20% of the combined value of the procured construction materials and furniture is manufactured within a radius of 500 miles. This credit will apply if the installation of the finished product occurs within 500 miles of Toronto, Ontario.

level® CERTIFICATION, AIR EMISSIONS AND FSC® CERTIFICATION



level® CERTIFICATION

BIFMA's e3 Furniture Sustainability Standard is a voluntary, multi-attribute standard that measures the degree of sustainability of furniture. This standard evaluates product and company environmental attributes and compliance systems in a wide range of elements which include Materials, Energy & Atmosphere, Human & Ecosystem Health and Social Responsibility. Juno products have earned level®, BIFMA's sustainability certification program for furniture, certification through third-party verification against the e3 standard.

AIR-EMISSIONS

All Juno products are supplied with air-emissions certified. Contact customer service for information.



FSC®

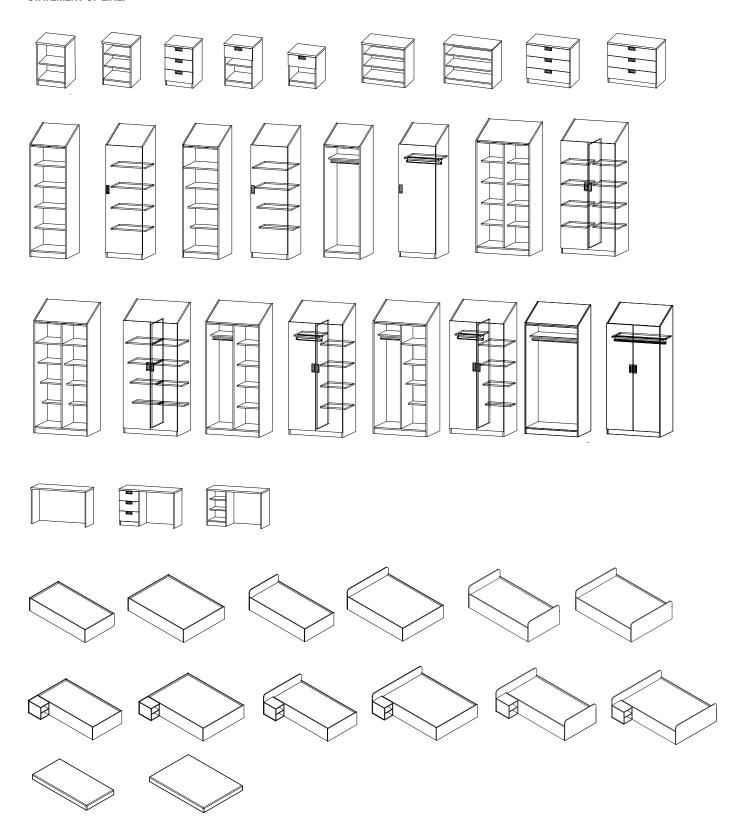
In 2005, Krug received Forest Stewardship Council® (FSC®) Chain-of-Custody certification for our manufacturing facilities. The FSC® Chain-of-Custody tracks certified wood from seedling to final sale. It verifies that the material for our FSC® certified products only come from well-managed, FSC®-certified forests and other controlled sources. FSC® is dedicated to the promotion of responsible forest management worldwide helping to take care of forests for future generations. Juno and other Krug products can be specified with FSC® Certification. Contact customer service for further information, pricing and lead times.



Architects, designers, and building professionals can specify FSC®-certified products in order to achieve a point from the US. Green Building Council's Leadership in Energy and Environmental Design (LEED) Rating System.

JUNO BEHAVIORAL HEALTH | STATEMENT OF LINE

STATEMENT OF LINE:



JUNO BEHAVIORAL HEALTH | FEATURES

CUSTOM CAPABILITY

Krug offers standard products in customs sizes in addition to completely customized units.

CLEANABILITY

Juno Behavioral Health casegoods manufactured with Krug standard laminates can be cleaned with mild soap and warm water. Do not use steel wool, hot water, or any other abrasive cleaning product. For non-standard laminates, follow the manufacturers instructions. Solid surface tops can be cleaned with 5%? bleach diluted solutions.

https://krug.ca/wp-content/uploads/2023/11/Cleaning-Guidelines.pdf

ENVIRONMENTAL FEATURES

Juno Behavioral Health casegoods are manufactured with a significant amount of recycled content that contributes to both LEED credits 4.1 and 4.2. In addition, the freight packaging is recyclable and Greenguard certification is an option.

DURABILITY

Juno Behavioral Health casegoods are manufactured with 3/4" low-pressure laminate panels that are glued and dowelled for superior strength, safety and durability. All exposed particle board has 3mm polymer edge-banding to restrict moisture and bacteria from seeping into the core. Tamper-resistant hardware is used to attach doors, drawers, pulls and J-bars..

TOPS

Tops on bedside tables, dressers and desks are 1" thick low-pressure laminate with particle board core and 3mm polymer edge-banding. Tops on wardrobes are ¾" thick low-pressure laminate with 3mm polymer edge-banding and feature a 25-degree slope.

DRAWERS

Drawers feature white metal sides with integrated glides for easy cleaning and disinfection and white low-pressure laminate backs and base panels. All exposed particle board has 3mm polymer edge-banding. Drawers are fixed and non-removable.

DRAWER FRONTS

Drawer fronts are 3/4" thick low-pressure laminate with 3mm polymer edge-banding and are installed with tamper-resistant hardware.

DOOR AND DRAWER PULL

Drawer pulls are inset to reduce ligature risk and are installed with tamper-resistant hardware

DOOR HINGES

Wardrobe doors are attached with a heavy gauge steel piano hinge that is ligature-resistant. The hinge is installed with tamper-resistant hardware.

SHELVES

Shelves on bedside tables, dressers and desks are inset 2", fixed and non-removeable. Shelves on wardrobes are inset 7", fixed and non-removeable. Reverse stair step shelving is also available on wardrobes.

BASE RAIL

Cabinets feature a 3/4" low-pressure laminate base rail that restricts access to the underside of the cabinet.

PLATFORM BEDS

Juno Behavioral Health platform beds feature double wall construction and are completely enclosed. Non-removable, non-pickable caulking is installed around the deck perimeter, minimizing the risk of access to the core and reducing the risk of fluids seeping into the interior.

MATTRESS

The Juno Behavioral Health mattress has a durable tear, puncture and fluid resistant anti-microbial vinyl cover over a polyurethane foam core. Welded seams reduce the risk of bed bugs and the moisture barrier supports infection control..

HARDWARE

All hardware is tamper-resistant.

WARRANTY

Juno Behavioral Health casegoods have a lifetime warranty.

JUNO BEHAVIORAL HEALTH | OPTIONS



Anchor Brackets

Tamper-resistant anchor brackets are available to attach casegoods and beds to the floor for additional safety and security. Krug provides the hardware to attach to the casegoods and beds, but installer must provide hardware to attach to the floor.



Lower Wardrobe Shelf

Wardrobes with J-Bars are available with an optional lower shelf that is 12" above finished base panel.



Restraint Brackets

Four stainless steel restraint brackets are installed on both sides of the bed.



High Pressure Laminate

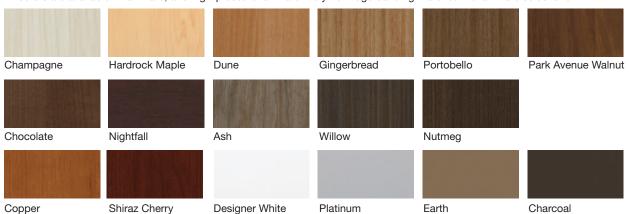
Casegoods can be specified in high pressure laminate for an upcharge.



JUNO BEHAVIORAL HEALTH | FINISHES

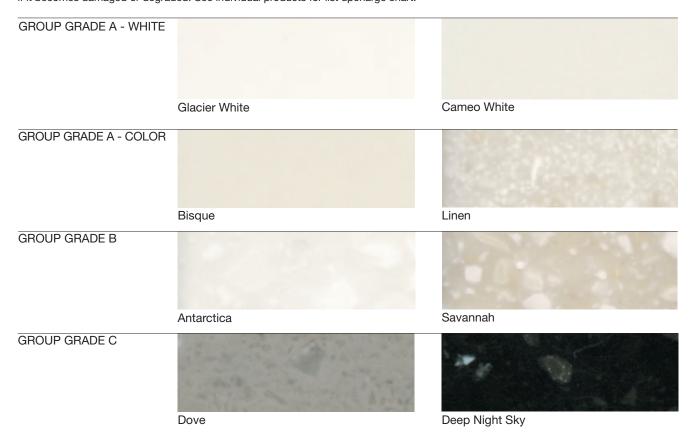
STANDARD LAMINATE PROGRAM

All colors are available in laminate, and high-pressure laminate. Polymer Edge banding matches the laminate selections



SOLID SURFACE PROGRAM

The Solid Surface option provides an enhanced durability, protection and cleanability. It is available in 8 standard colors and is replaceable if it becomes damaged or degraded. See individual products for list upcharge chart.



JUNO BEHAVIORAL HEALTH | BEDSIDE TABLES

Description	Model	Laminate	Width	Depth	Shipping Height	Weight	Cube
Open, One Shelf	JBHB7209	1075	20.25	19.25	30	74	8
Open, Two Shelves	JBHB8209	1155	20.25	19.25	30	78	8
1 Drawer, 1 Fixed Shelf	JBHB2209	1386	20.25	19.25	30	74	8
1 Drawer	JBHB3209	1247	20.25	19.25	24	62	8
3 Drawer	JBHB4209	1686	20.25	19.25	30	89	8

Required	to	Spe	cify
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- 1. Model number
- Moder Hamber
 Top Color (Page 508)
 Body Color (Page 508)
 Options (right)

Option Upcharges	\$ List	
Solid Surface Top - Gr A White	521	
Solid Surface Top - Gr A Color	573	
Solid Surface Top - Gr B	645	
Solid Surface Top - Gr C	748	
Spill Guard	91	
Anchor Bracket - (per pair)	79	

Product Line	Description	Style	Width	Base Style	Top Option
JBH	В	2	20	9	SS
Juno Behavioral Health	Bedside Table	1 Drawer, 1 Fixed Shelf	20 inches	Platform	Solid Surface
		3 1 Drawer			
		4 3 Drawer			
		7 Open,1 Fixed Shelf			
		8			
		Open, 2 Fixed Shelves			

JUNO BEHAVIORAL HEALTH | DRESSERS

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
30" Open Dresser	JBHD7309	1304	30	19.75	30	90	13
36" Open Dresser	JBHD7369	1391	35.75	19.75	30	92	16
30" 3 Drawer Dresser	JBHD4309	2028	30	19.75	30	112	13
36" 3 Drawer Dresser	JBHD4369	2135	35.75	19.75	30	125	16

Required to Specify	Option Upcharges	30" \$ List	36" \$ List
1. Model number	Solid Surface Top - Gr A White	640	694
2. Top Color (Page 508)	Solid Surface Top - Gr A Color	712	782
3. Body Color (Page 508)	Solid Surface Top - Gr B	819	904
4. Options (right)	Solid Surface Top - Gr C	943	1052
	Anchor Bracket - (per pair)	79	

Product Line	Description	Style	Width	Base Style	Top Option	
JBH Juno Behavioral Health	D Dresser	4 3 Drawer	30 30 inches	9 Platform	SS Solid Surface	
		7	36			
		Open	36 inches			

2524

JBHS1249R

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Single Storage Open, Inset Shelves	JBHS7249N	1996	23.25	23.75	70/79.75	164	21
Single Storage Closed,	JBHS1249L	2524	23.25	23.75	70/79.75	196	32

23.25

23.75

70/79.75

196

32



Inset Shelves

Required to Specify

- 1. Model number
- 2. Body Color (Page 508)
- 3. Options (below)

Options

Anchor Bracket - (per pair) \$79

Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH Juno Behavioral Health	S Storage	1 Closed Inset Shelves	24 24 inches	9 Platform	L Left
		7 Open Inset Shelves			Right
					Not Applicable

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Single Storage Open Reverse Stair Step	JBHS8249N	1996	23.25	23.75	70/79.75	160	32



Single Storage Closed,	JBHS2249L	2524	23.25	23.75	70/79.75	191	32
Reverse Stair Step Shelves	JBHS2249R	2524	23.25	23.75	70/79.75	191	32



Required to Specify

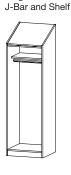
- 1. Model number
- 2. Body Color (Page 508)
- 3. Options (below)

Options

Anchor Bracket - (per pair) \$79

Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH Juno Behavioral Health	S Storage	2 Closed Reverse Stair Step Shelves	24 24 inches	9 Platform	L Left
		8 Open Reverse Stair Step Shelves			Right
		Ottail Otop Otionio			Not Applicable

Description	Model	Laminate	Width	Depth	Height	Snipping Weight	Cube
Single Wardrobe Open,	JBHW7249N	2256	23.25	23.75	70/79.75	145	32



Single Wardrobe Closed,	JBHW1249L	2799	23.25	23.75	70/79.75	177	32
J-Bar and Shelf	JBHW1249R	2799	23.25	23.75	70/79.75	177	32



Required to Specify

- 1. Model number
- 2. Body Color (Page 508)
- 3. Options (below)

Options

Anchor Bracket - \$79 Lower Shelf - \$101

Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)					
JBH Juno Behavioral Health	W Wardrobe	1 Closed Inset Shelves	24 24 inches	9 Platform	L Left					
		7 Open Inset Shelves			Right					
					N Not Applicable					

JUNO BEHAVIORAL HEALTH | DOUBLE WARDROBE

Description	Model	Laminate	Width	Depth	Height	Weight	Cube
Double Storage Open,	JBHS7369N	2743	35.75	23.75	70/79.75	248	47





Required to Specify

- 1. Model number
- 2. Body Color (Page 508)
- 3. Options (below)

Options

Anchor Bracket - \$79

Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)				
JBH Juno Behavioral Health	S Storage	1 Closed Inset Shelves	36 inches	9 Platform	L Left				
		7 Open Inset Shelves			Right				
					N				
					Not Applicable				

JUNO BEHAVIORAL HEALTH | DOUBLE STORAGE

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Double Storage Open, Reverse Stair Step Shelves	JBHS8369N	2743	35.75	23.75	70/79.75	246	47



Double Storage Closed, Reverse Stair Stept Shelves JBHS2369N

3669

35.75

23.75 7

70/79.75

292

47



Required to Specify

- 1. Model number
- 2. Body Color (Page 508)
- 3. Options (below)

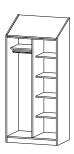
Options

Anchor Bracket - \$79

Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH Juno Behavioral Health	S Storage	2 Closed Reverse Stair Step Shelves	36 inches	9 Platform	L Left
		8 Open Reverse Stair Step Shelves			Right
					Not Applicable

JUNO BEHAVIORAL HEALTH | DOUBLE WARDROBE/STORAGE

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Double Wardrobe/Storage	JBHW9369L	2990	35.75	23.75	70/79.25	234	47
Open, Inset Shelves	.IBHW9369B	2990	35.75	23 75	70/79 25		



Double Wardrobe/Storage	JBHW5369L	3917	35.75	23.75	70/79.25	280	47
Closed, Inset Shelves	JBHW5369R	3917	35.75	23.75	70/79.25	280	47
	02	0011	00110		,		



Required to Specify

- 1. Model number
- 2. Body Color (Page 22)
- 3. Options (below)

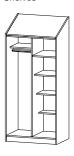
Options

Anchor Bracket - \$79 Lower Shelf - \$101

Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH Juno Behavioral Health	W Wardrobe	5 Closed Inset Shelves	36 inches	9 Platform	L Left
		9 Open Inset Shelves			Right
					Not Applicable

JUNO BEHAVIORAL HEALTH | DOUBLE WARDROBE/STORAGE

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Double Storage Open, Reverse Stair Step Shelves	JBHW8369L JBHW8369R	2990 2990	35.75 35.75	23.75 23.75	70/79.75 70/79.75	232 232	47 47



Double Storage Closed,	JBHW236L	3917	35.75	23.75	70/79.75	278	47
Reverse Stair Step Shelves	JBHW236R	3917	35.75	23.75	70/79.75	278	47



Required to Specify

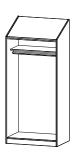
- 1. Model number (directly preceding add L or V to designate material)
- 2. Body Color (Page 508)
- 3. Options (below)

Options

Anchor Bracket - \$79 Lower Shelf - \$101

Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH Juno Behavioral Health	W Wardrobe	2 Closed Reverse Stair Step Shelves	36 inches	9 Platform	L Left
		8 Open Reverse Stair Step Shelves			Right
		'			N Not Applicable

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Double Wardrobe Open, J-Bar and Shelf	JBHW7369N	2923	35.75	23.75	70/79.75	232	47



 Double Wardrobe
 JBHW1369N
 3850
 35.75
 23.75
 70/79.75
 278
 47

 Closed, J-Bar and Shelf



Required to Specify

- 1. Model number
- 2. Body Color (Page 508)
- 3. Options (below)

Options

Anchor Bracket - \$79 Lower Shelf - \$120

Product Line	Description	Style	Width	Base Style	Orientation (hinge side when facing cabinet)
JBH Juno Behavioral Health	W Wardrobe	1 Closed Inset Shelves	36 inches	9 Platform	L Left
		7 Open Inset Shelves			Right
					Not Applicable

JUNO BEHAVIORAL HEALTH | DESK

Description	Model	Laminate	Width	Depth	Height	Shipping Weight	Cube
Desk Shell	JBHDS1369N	958	35.75	19.25	30	90	16
	JBHDS1489N	1225	47.75	19.25	30	101	21
Desk Shell with 3 Shelves	JBHDS3489L JBHDS3489R	1729 1729	47.75 47.75	19.25 19.25	30 30	165 165	21 21
	JBHDS4489L	2238	47.75	19.25	30	188	21
	JBHDS4489R	2238	47.75	19.25	30	188	21



Required to Specify

- 1. Model number
- 2. Top Color (Page 508)
- 3. Body Color (Page 508)
- 4. Options (right)

Option Upcharges	36" \$ List	48" \$ List
Solid Surface Top - Gr A White	694	884
Solid Surface Top - Gr A Color	782	999
Solid Surface Top - Gr B	904	1163
Solid Surface Top - Gr C	1052	1359
Anchor Bracket - AB	79	

Product Line	Description	Style	Width	Base Style	Orientation (when facing cabinet)
JBH Juno Behavioral Health	DS Desk Shell	1 Open	36 36 inches	9 Platform	L Drawers/Shelves Left
		3 Shelves	48 48 inches		R Drawers/Shelves Right
		4 Drawers			Not Applicable

Description	Model	Laminate	Width	Length	Height	Shipping Weight	Cube
Single Platform Bed, without Headboard	JBHP1389N	2936	40	77	14.75	285	52.5
	JBHP2389N	3032	40	82	14.75	295	62.5
Double Platform Bed, without Headboard	JBHP1549N	3492	55.75	77	14.75	390	71.5
	JBHP2549N	3609	55.75	82	14.75	405	81.5
Single Platform Bed, with Headboard	JBHP1389NHB	3096	40	77	23.25	300	60
	JBHP2389NHB	3192	40	82	23.25	310	70
Double Platform Bed with Headboard	JBHP1549NHB	3630	55.75	77	23.25	405	80
	JBHP2549NHB	3748	55.75	82	23.25	420	90

Note: All platform beds have an unfinished plywood frame and do not include a mattress, see page 19 for mattress selection.

Required to Specify

- 1. Model number
- 2. Body Color (Page 5)
- 3. Options (below)

Options

Anchor Bracket - \$79 Restraint Brackets (per pair) - \$394

Product Line	Description	Style	Width	Base Style	Orientation (when facing cabinet)	Options
JBH Juno Behavioral Health	P Platform Bed	1 Bed (75" L)	38 Single Width	9 Platform	L Bedside Left	HB Headboard
		2 Bed XL (80" L) 3 Bed (75" L)	54 Double Width		R Bedside Right N Not Applicable	HBFB Headboard & Footboard
		Attached Bedside 4 Bed XL (80" L)			тест фрисаль	

Description	Model	Laminate	Width	Length	Height	Shipping Weight	Cube
Single Platform Bed, Attached Bedside without Headboard	JBHP3389L	4012	51.5	77	14.75	315	66.5
	JBHP3389R	4012	51.5	77	14.75	315	66.5
	JBHP4389L	4107	51.5	82	14.75	325	76.5
	JBHP4389R	4107	51.5	82	14.75	325	76.5
Double Platform Bed Attached	JBHP3549L	4567	55.75	77	14.75	415	86
Bedside without Headboard	JBHP3549R	4567	55.75	77	14.75	415	86
	JBHP4549L	4685	55.75	82	14.75	430	96
	JBHP4549R	4685	55.75	82	14.75	430	96
Single Platform Bed Attached Bedside with Headboard	JBHP3389LHB	4192	63.5	77	23.25	404	78
	JBHP3389RHB	4192	63.5	77	23.25	404	78
	JBHP4389LHB	4288	63.5	82	23.25	414	88
	JBHP4389RHB	4288	63.5	82	23.25	414	88
Double Platform Bed Attached Bedside with Headboard	JBHP3549LHB	4727	67.5	77	23.25	415	88
	JBHP3549RHB	4727	67.5	77	23.25	415	88
	JBHP4549LHB	4844	67.5	82	23.25	445	96
	JBHP4549RHB	4844	67.5	82	23.25	445	96

Note: All platform beds have an unfinished plywood frame and do not include a mattress, see page 19 for mattress selection.

Required to Specify

- 1. Model number
- 2. Body Color (Page 5)
- 3. Options (below)

Options

Anchor Bracket - \$79

Restraint Brackets (per pair) - \$394

Product Line	Description	Style	Width	Base Style	Orientation (when facing cabinet)	Options
JBH Juno Behavioral Health	P Platform Bed	1 Bed (75" L)	38 Single Width	9 Platform	L Bedside Left	HB Headboard
		2 Bed XL (80" L)	54 Double Width		R Bedside Right	HBFB Headboard & Footboard
		Bed (75" L) Attached Bedside 4 Bed XL (80" L)			Not Applicable	

Description	Model	Laminate	Width	Length	Height	Shipping Weight	Cube
Single Platform Bed, with Headboard & Footboard	JBHP1389NHBFB	3256	40	77	23.25	315	67
Will Treatsould at Footboard	JBHP2389NHBFB	3351	40	82	23.25	330	77
Double Platform Bed with Headboard & Footboard	JBHP1549NHBFB	3769	55.75	77	23.25	420	87
	JBHP2549NHBFB	3887	55.75	82	23.25	435	97
Single Platform Bed Attached Bedside with Headboard	JBHP3389LHBFB JBHP3389RHBFB	4373 4373	51.5 51.5	77 77	23.25 23.25	419 419	79 79
& Footboard	JBHP4389LHBFB	4468	51.5	82	23.25	434	89
	JBHP4389RHBFB	4468	51.5	82	23.25	434	89
Double Platform Bed Attached Bedside with Headboard & Footboard	JBHP3549LHBFB JBHP3549RHBFB	4886 4886	67.5 67.5	77 77	23.25 23.25	430 430	89 89
	JBHP4549LHBFB JBHP4549RHBFB	5004 5004	67.5 67.5	82 82	23.25 23.25	460 460	97 97

Note: All platform beds have an unfinished plywood frame and do not include a mattress, see page 19 for mattress selection.

Required to Specify

- 1. Model number
- 2. Body Color (Page 5)
- 3. Options (below)

Options

Anchor Bracket - \$79 Restraint Brackets (per pair) - \$394

Product Line	Description	Style	Width	Base Style	Orientation (when facing cabinet)	Options
JBH Juno Behavioral Health	P Platform Bed	1 Bed (75" L)	38 Single Width	9 Platform	L Bedside Left	HB Headboard
		2 Bed XL (80" L)	54 Double Width		R Bedside Right	HBFB Headboard & Footboard
		3			N	
		Bed (75" L) Attached Bedside			Not Applicable	
		4 Bed XL (80" L) & Attached Bedside				

Description	Model	Seamless	Width	Length	Height	Shipping Weight	Cube
Single Mattress	JBHM138S	1190	38	75	6	18	17
	JBHM238S	1228	38	80	6	18	17
	Integrated Pillow						
	JBHM138SIP	1409	38	75	6	18	17
•	JBHM238SIP	1513	38	80	6	18	17
Double Mattress	JBHM154S	1625	54	75	6	29	25
	JBHM254S	1787	54	80	6	29	25
	Integrated Pillow JBHM154SIP	1904	54	75	6	29	25
	Integrated Pillow JBHM254SIP	2034	54	80	6	29	25

Product Line	Description	Length	Width	Options	
JBH Juno Behavioral Health	M Mattress	75"	38 Single Width	Standard	
		2 XL 80"	54 Double Width	IP Integrated Pillow	

GENERAL INFORMATION

Terms and Conditions

Net 30 days on approved credit. A late payment charge of 1% per month will be applied on overdue invoices. This charge will be pro-rated to the number of days past 30 days that the invoice is overdue. All applicable sales taxes are extra. Distribution of this price list does not in itself constitute an offer to sell. Orders can be received only from authorized Krug dealers. Acceptance of any order and terms of sale may be established at the discretion of Krug. Deposits are required on orders received from new accounts as well as on large or special orders. Krug reserves the right to discontinue designs, or to change designs, construction, prices, or materials without notice.

Contact Information

Phone: 1.888.578.KRUG (5784) | Fax: 1.519.748.5177

Purchase Order Fax: 1.888.236.4783 Purchase Order E-mail: orders@krug.ca Web: www.krug.ca E-mail: solutions@krug.ca

Customer Service Hours

Please note customer service hours are:

8:30 am to 5:00 pm est

Customer Satisfaction

It is the primary goal of Krug and our staff to ensure the complete satisfaction of our customers with our products and performance. If a problem arises with a Krug product after the expiration of the limited warranty period, Krug will exercise its best efforts to achieve the satisfaction of the customer in a manner that is fair to all concerned.

Order Acknowledgments

Each order will be acknowledged via e-mail or fax. This acknowledgments is the final agreement between Krug and the customer, superseding all previous communications regarding the purchase order. Where there is a discrepancy on a purchase order between a product code and a description, Krug will make every effort to resolve the discrepancy, but will be ruled by the product code ordered. Please check all acknowledgments for accuracy, and advise Krug of any discrepancies with a purchase order.

Order Cancellation

Krug reserves the right to not accept or allow cancellation of orders. All products are manufactured on a custom-made, make-to-order basis, and the purchasing, engineering and production of orders begins shortly after order placement - and the customer purchase order is a contract that authorizes Krug to manufacture the products. Acceptance of order cancellation (or partial cancellation) is solely at the discretion of Krug, and is dependent on the extent to which engineering, purchasing and manufacturing has been initiated by the time cancellation is requested. No order cancellations (partial or otherwise) are allowable more than 4 weeks from date of order placement (as order production is unable to be terminated by that point), and full payment of the acknowledged order value is required for any orders cancelled after 4 weeks. Cancellations may be allowable in less than 4 weeks after order placement, depending on the extent to which manufacturing has been initiated. An acceptance of order cancellation requires that the purchaser agrees to make payment for all costs incurred to the point of acceptance of cancellation. Cancellation charges include all costs for purchase of dedicated material and components, engineering costs for non-standard products, and all costs for manufacturing completed to that point, as well as a \$367 net charge for processing of the original order and for processing of cancellation invoicing.

Pricing

Krug endeavors to ensure that all prices in this price list reflect accurately our current prices. However, errors do occur and will be rectified through notices to the field. Krug reserves the right to acknowledge pricing that may be different from the price list.

Storage Charges

Krug reserves the right to assess a nominal storage charge if a customer does not accept shipment of an order within a week of the ship date.

Warranty

Krug warrants the construction and the finish of all our products to be free from defects in materials and workmanship for the lifetime of their use. This warranty is applicable to products in use by their original purchaser. This warranty does not apply to components not manufactured by Krug including textiles, which are subject to the specific warranties of those manufacturers, if any. Textiles (fabric, leather, vinyl, or any other covering material) suppliers do not guarantee their products for durability and color fastness, and nor does Krug. Casters, mechanical and electrical components have a warranty of five years from the date of purchase. The Krug warranty does not apply to COM-specified materials, damage caused by a carrier other than Krug, or variation in wood finishes due to natural wood color variation. Krug cannot be held responsible for variations in fabric dye lots from order to order. All fabric is carefully inspected when it is received, but a degree of variation in color should be expected. Repairs or replacement of any defect covered under this warranty by Krug will be made, at our option and method, at no charge to the original purchaser during the warranty period. Krug's judgement is final and binding with respect to the nature or cause of defects or damage, and the necessity or manner of repair or replacement.

This warranty does not apply to defects or damage resulting from:

- normal wear and tear occurring with the use of the product
- negligence, misuse, excessive use, alteration, improper cleaning or repair
- substitution or use of incorrect or unauthorized components or material
- handling or installation that is incorrect, or that causes damage or defect
- damage incurred by a freight carrier other than Krug
- wearing of finishes and fabrics, and normal variations in materials (including dye lot variations)
- properties of natural materials, including wood and leather
- exposure to environments with uncontrolled temperature and humidity (products must be transported, stored and used in climatecontrolled conditions)

Note, specific warranties for components and materials not manufactured by Krug:

Jordan Sleepers Heavy-Duty Mechanism, made with heavy gauge steel and minimal moving parts - is backed by a 5-year warranty on the mechanism itself, in addition to the lifetime warranty on the rest of the product. If it does become damaged or degraded, the mechanism can be field-replaced.

Juno and Trevisa Overbed Tables have a 2-year warranty.

Blanket Wrapping

Krug will blanket wrap larger seating orders at customer's request. Please indicate on your purchase order and contact Customer Service.

Export Packaging

Krug is pleased to provide the option for export packaging on all our products, to provide additional protection from damage. For shipments overseas, a quote for export packaging can be provided, based on the products to be ordered and the delivery destination please contact Customer Service or Bids & Specification Support for more information and a quotation. KRUG is not responsible for shipment damage occurring on overseas shipments

Export Packaging is STRONGLY RECOMMENDED for:

- (A) all shipments outside of the lower 48 states and Canada.
- (B) all shipments that will be held in storage for an extended period prior to installation.

Important: Please note that Krug will not be responsible for damage claims on product shipped or stored in the above conditions but where export packaging has not been utilized.

Dimensions

Dimensions are in inches and approximate, and subject to change without notice. Contact Customer Service if dimensions are critical.

GENERAL INFORMATION

Freight Terms and Conditions

- 1. All product is shipped FOB the Krug factory. Freight is either pre-paid to the destination or not pre-paid, depending on established customer specific freight terms.
- 2. Docks at the selected delivery location must be equipped to handle a 53' trailer. If a dock is inadequate for delivery by Krug, Krug will re-deliver to another local location and any additional costs will be charged to the customer.
- 3. For all deliveries, it is understood that Krug or its agent is making a dock delivery only (equipped to handle a 53' trailer), and any further work of truck unloading, delivery beyond the dock, installation, and removal of packaging is not authorized or paid for by Krug.
- 4. Drop shipments to the installation site, and timed deliveries, are available on larger shipments (full truckloads or slightly less) at no additional charge. Drop shipments or timed deliveries for smaller shipments may not be available, or if available will require a surcharge. Deliveries on an after hours basis, or on weekends, or any other special requirements, may be subject to a surcharge. Location and contact information, and the requested time of delivery, is required at least one week prior to the acknowledged shipment date. If this information is not provided one week in advance, or if the location or time of the drop shipment is changed less than one week in advance, a surcharge may be applied, and/or the drop shipment may not be scheduled. For deliveries requested Monday to Thursday after 5:00 pm, please apply a surcharge of \$275/shipment. For deliveries requested Monday to Friday before 7:00 am, please apply a surcharge of \$275/shipment. For deliveries requested Friday (after 3:00 pm) or weekends, please apply a surcharge of \$551/shipment. (local times).
- 5. For all deliveries whether to the Customer location or drop shipment - any circumstances that result in the delay of our carrier (including unsuitable receiving facilities, or facilities not open or available), service charges will be applied at the rate of \$131/hour. Where re-delivery is necessary because of these circumstances, the full cost of re-delivery will be charged. If Less Than Truck Load is delivering, one hour is allocated to unload. Any additional time required to unload after the first hour is \$131/hour. If a Truck Load is delivering the order, three hours is allocated to unload. Any additional time required to unload is \$131/hour. Direct deliveries to site for large orders are possible, (must exceed \$60,000 net), and accommodate 48 - 53' trailers. Krug is responsible for delivery to the approved delivery address. If an address change is required, this must be authorized by Krug 5 business days prior to ship date. Any additional delivery costs incurred after this time will be charged to the customer.

Product Strength and Durability Testing

All Krug products have been thoroughly tested, and exceed the testing requirements of ANSI/BIFMA seating standard.

Specific test results and documentation are available on request.



Installation Support

For assistance please contact Technical Support at 1-888-578-5784 x216 or e-mail installationhelp@krug.ca and you will be directed to the appropriate installation support person.

Damaged Shipments

All Krug product is well engineered, carefully inspected, and expertly loaded onto our trucks at our Distribution Center. If you receive any damaged freight, we ask that you do not refuse the shipment. Krug is not responsible for damage to goods that occurs in transit or

storage. It is the purchaser and/or receiver's responsibility to examine the goods upon receipt and to notify Krug of any damages, overages or shortages. Any discrepancies should be noted on the Bill of Lading. The delivering carrier will not accept responsibility for shortages or damages if signed "clear". Notification of concealed damage claims must be made to Krug Distribution within 5 days of delivery, along with digital pictures if available. All product and packaging must be available for inspection. Krug liability ceases after 5 business days and Krug will not be responsible for concealed damages if shipments are left unopened. Krug is not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not controlled.

Field Product Report Authorization

Krug's written authorization, in the form of an FPR number, must be obtained prior to incurring charges of any kind if Krug is expected to pay these charges. This includes authorization for returns, field repairs and replacements, post field repairs, installation and delivery charges. Krug reserves the right to have its representative inspect product related to any request for such authorizations, prior to that authorization being provided. Deductions from invoices paid for any charges to Krug, without prior written authorization in the form of an FPR, will not be accepted. Digital photographs may be required to complete the FPR process.

Returns

No merchandise may be returned without Krug's prior written consent. In the event of an authorized return, a Field Product Report (FPR) number will be issued, and a restocking charge will apply. Return transportation charges must be prepaid. Unauthorized returns will not be accepted and will be returned freight collect. All merchandise being returned must be properly packaged in its original or comparable replacement packaging to ensure protection of the product during handling and transportation. Returns on orders duplicated by the customer must be received in their original packaging to be accepted. Product being returned where Krug has authorized its liability for replacement or repair will be thoroughly inspected on its return, and the results compared to the reason for the return stated on the FPR. Any discrepancies, such as additional damage, signs of usage, missing parts, etc., will result in an adjustment to the amount of credit issued.

Custom Capabilities

Over 15% of our orders involve some type of custom work, and we invite our customers to make use of our extensive capabilities.

These include:

- 1) Dimensional customization of standard size products
- 2) Custom finishes
- 3) For larger orders, completely custom-designed products, as well as non-standard wood species can be specified.

Custom orders may require additional production lead times. Contact Engineering at the e-mail address engquotes@krug.ca.

Care and Maintenance Leather

Leather is a natural product and requires very little care during use. Most stains can be removed with a clean dry cloth. For stubborn spots and stains, use a mild non-detergent cleaner, rinse well and let air dry naturally. Do not use saddle soap, cleaning solvents, furniture polish, oils, varnish, abrasive cleaners, soaps or ammonia waters.

Fabric Upholstery

Professional upholstery cleaning is recommended.

Flammability Standards for Krug Textiles - Upholstery Program

 Passes State of California Technical Bulletin CAL 117-2013









All products are air emissions certified and are available as FSC® certified

