### LEYTON | BEHAVIORAL HEALTH Price and Specification Guide CANADA



## **krug** HealthCare §

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### LEYTON BEHAVIORAL HEALTH | ENVIRONMENTAL SUMMARY

LEED CI CREDITS		
Lounge Seating		
	MATERIAL CONTENT:Image: state st	Pre-Consumer Recycled Content = 28.61% Post-Consumer Recycled Content = 9.91% Up to 8.81% of this Leyton product is recyclable at the end of its useful life.
CREDIT 2.1 - 2.2	Construction Waste Management	1-2 point(s)
CREDIT 3.3	Resource Reuse	1 point
CREDIT 4.1	Recycled Content	1 point
CREDIT 4.2	Recycled Content	1 point
CREDIT 4.5	Low Emitting Materials,	
	Systems & Seating	1 point
CREDIT 5.1	Regional Materials*	1 point
CREDIT 7	Certified Wood (MUST BE REQUESTED)	1 point(s)

\*This credit is only applicable if in total 20% of the combined value of the procurement of construction materials and in the furniture are manufactured within a radius of 500 miles. This credit will apply if the installation of the finished product occurs within 500 miles of Kitchener, Ontario.

### level® CERTIFICATION, AIR EMISSIONS AND FSC® CERTIFICATION



#### level® CERTIFICATION

BIFMA's e3 Furniture Sustainability Standard is a voluntary, multi-attribute standard that measures the degree of sustainability of furniture. This standard evaluates product and company environmental attributes and compliance systems in a wide range of elements which include Materials, Energy & Atmosphere, Human & Ecosystem Health and Social Responsibility. Leyton products have earned level®, BIFMA's sustainability certification program for furniture, certification through third-party verification against the e3 standard.

#### **AIR EMISSIONS**

All Leyton products are supplied air-emissions certified. Contact customer service for information and upcharges.



#### **FSC**®

In 2005, Krug received Forest Stewardship Council® (FSC®) Chain-of-Custody certification for our manufacturing facilities. The FSC® Chain-of-Custody tracks certified wood from seedling to final sale. It verifies that the material for our FSC certified products only come from well-managed, FSC®-certified forests and other controlled sources. FSC® is dedicated to the promotion of responsible forest management worldwide helping to take care of forests for future generations. Leyton and other Krug products can be specified with FSC® Certification. Contact customer service for further information, pricing and lead times.



In addition, architects, designers, and building professionals can specify FSC<sup>®</sup>-certified products in order to achieve a point from the US. Green Building Council's Leadership in Energy and Environmental Design (LEED) Rating System.

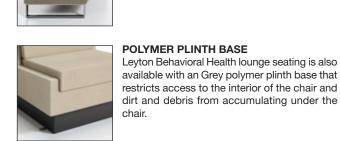
### **LEYTON BEHAVIORAL HEALTH | FEATURES & OPTIONS**

#### ARM STYLE

Leyton Behavioral Health features two design styles Upholstered Armless, Upholstered Full Arm.



Upholstered Armless



#### SLED BASE

The sled base also features Polished Chrome structural steel with Black glides. Non-marring glides are available upon request.

Upholstered Full Arm



### **RESTRICTED ACCESS UPHOLSTERY**

This product has been designed to minimize the ability to use it for ligature - the closed arm panels, the elimination of legs, and the option of Restricted Access Upholstery significantly reduce the points on the product that could be used for ligature.



#### TAMPER-RESISTANT HARDWARE

This is utilized on all connection points of the product that are (or potentially) accessible, hindering components from being removed or the product being dis-assembled. The unique tools for these fasteners are available from Krug for any maintenance and component replacement.



#### UNDERSEAT SHIELD

The polymer shield is attached with tamperresistant hardware. It is designed to restrict access to the interior of the chair.



#### **REPLACEABLE COMPONENTS**

Leyton chairs are uniquely designed to allow major components to be field replaced, providing a very cost effective means to significally extend the life of the product. Seats, backs, arms and frames are field replaceable, with the only exceptions being the Upholstered Armless, Upholstered Full Arm and Upholstered Front Panel as it is one piece.



#### COMBINATION UPHOLSTERY

When combination upholstery is specified with fabric of the same grade or COM, an upcharge for dual fabrics is \$32 list per unit and \$61 list per unit for three fabrics will be applied. When graded in combination upholstery is selected, use the highest grade upholstery selected or to obtain a quote for blended grading contact Customer Service (please provide the fabrics specified and location of where each fabric is to be applied on the product).





#### FLOOR ANCHORING

This can be provided when the product is ordered, or can be added in the field. In both cases, the fastening hardware attaching the steel floor anchoring brackets to the product is tamper-resistant.

#### SUPPLEMENTAL WEIGHT

The option of additional weighting can be specified, to specific weight requirements. Additional weighting is achieved through steel plating that is fastened to the interior side of the Steel Bottom Shield, making it secure and inaccessible. This option increases total shipping weight to 87lbs.

#### SECURED GLIDES

The glides are screwed in place using temper resistant screws to hinder their removal. They can be field-replaced with the use of tools.

#### **CAL 133 & MOISTURE BARRIER**

California Technical Bulletin 133 is a flammability test for seating. Krug offers a compliance method which, in combination with nonflammable upholstery covers, may enable the products to meet certification requirements for this test. This process at the same time also provides the products with a Moisture Barrier - a treatment that helps to prevent the passage of liquids and moisture to inside of upholstered components - thereby conferring sanitary and anti-infection benefits. So when CAL 133 is specified, the product also automatically has a Moisture Barrier, and when a Moisture Barrier is specified, the product also features the compliance method and low flammability features of CAL 133. CAL 133 and Moisture Barrier are available for an upcharge. See page 19 for more information.

### LEYTON | DIMENSIONS, COM REQUIREMENTS & MOISTURE BARRIER

#### DIMENSIONS

	Overall Width	Overall Depth	Overall Height	Seat Height min/max	Height of Arms from	Width between	Seat	Shipping Weight	Shipping Weight	Shipping Weight	
			Ũ		Floor	Arms	Depth	Leg Base	Sled Base	Plinth Base	Cube
LEY31UF	28.5	29.25	31	17.75	26.25	23.25	19.25	89	92	100	18.5
LEY31.5UF	35.5	29.25	31	17.75	26.25	30.25	19.25	114	118	132.5	25.2
LEY32UF	52	29.25	31	17.75	26.25	47	19.25	138	140	167	32.5
LEY33UF	75.75	29.25	31	17.75	26.25	70.5	19.25	186	198	233	46.5
LEY31UN	28.5	29.25	31	17.75	n/a	23.25	19.25	85	88	96	18.5
LEY31.5UN	35.5	29.25	31	17.75	n/a	30.25	19.25	110	114	128.5	25.2
LEY32UN	52	29.25	31	17.75	n/a	47	19.25	134	146	163	32.5
LEY33UN	75.75	29.25	31	17.75	n/a	70.5	19.25	182	194	229	46.5

All dimensions are in inches and approximate and are subject to change without notice. Contact Customer Service if dimensions are critical.

#### COM YARDAGE REQUIREMENTS

	Fully Upholstered (Complete Unit)	Wood Surround (Seat and Back only)	Seat Cushion only (Wood or Full Uph)	Back Cushion only (Wood or Full Uph)	Full Arm & front panel (Pair)	Armless panel & front panel (pair)	Back Panel only	Full body with arm, Front panel & Back pane
One-Seat - O	ne Chair							
Armless	3.75	1.6	0.9	0.8		1.75	.75	2.5
Full Arm	4.6	1.6	0.9	0.8	2.6		.75	3.35
One & Half-S	eat - One Chair							
Armless	5.2	2.3	1.3	1		2.1	.75	2.85
Full Arm	5.7	2.3	1.3	1	2.6		.75	3.35
Two-Seat - O	ne Chair							
Armless	5.7	3	1.5	1.5		2	.75	2.75
Full Arm	6.3	3	1.5	1.5	2.6		.75	3.35
Three-Seat -	One Chair							
Armless	8	4.6	2.4	2.2		2.3	1.5	3.8
Full Arm	8.7	4.6	2.4	2.2	3		1.5	4.5

#### COM APPROVAL PROCESS:

The approval process is as follows:

1. A sample of the COM fabric must be provided to Krug Customer Service prior to or at time of order.

2. The sample will be reviewed and the customer advised if the fabric is unsuitable.

3. The COM fabric will be inspected when received at the factory to identify any further concerns with its suitability.

#### **CAL 133 MOISTURE BARRIER**

Model	Upcharge	Model	Upcharge	Model	Upcharge	Model	Upcharge
LEY31UN	283	LEY32UN	416	LEY31.5UN	366	LEY33UN	705
LEY31UF	351	LEY32UF	488	LEY31.5UF	456	LEY33UF	772

#### WEIGHT CAPACITIES

All Leyton seating feature Plus Weight capacities. One-Seat - 750lbs One-seat Wide - 750lbs Two-Seat - 975lbs Three-Seat - 1200lbs Leyton has been tested to ANSI / BIFMA.

DESCRIPTION/MODEL		COM 1	2	COL 3	FABI 4	RIC GRA 5	DES 6	7	LEATHEF 8	9
	One-seat, Upholstered, LEY3-BH1UN0	Armless w 2585	th Legs 2900	3050	3200	3387	3574	3799	4024	4306
	One-seat, Upholstered, I LEY3-BH1UF0		ith Legs 2979	3147	3315	3525	3736	3988	4240	4556
	One-seat, Upholstered, A	Armless w 2732		3ase 3197	3347	3534	3721	3946	4171	4453
	One-seat, Upholstered, I LEY3-BH1UF1	<sup>-</sup> ull Arm w 2793		3ase 3294	3462	3672	3883	4135	4387	4703
	One-seat, Upholstered, A		ith Polym 3272	er Plinth 3422	Base 3572	3759	3946	4171	4396	4678
	One-seat, Upholstered, I LEY3-BH1UF2	<sup>-</sup> ull Arm w 3018	ith Polym 3351	ner Plinth 3519	Base 3687	3897	4108	4360	4612	4928
Leyton Lounge Behavioral Healt	h Option Upcharges	\$ List								\$ List
Floor Anchoring Hardware		270	Suppl	emental	Weight Tl	nree-sea	t			231
Supplemental Weight One-Seat Supplemental Weight One-Seat Supplemental Weight Two-seat	Plus	110 128 162			isture Ba				see p	bage 5
LEYTON LOUNGE PRODUCT COD	E KEY Series	Seat C	ount		Arm S	style		Ro	зе Туре	
	CONCO	Jear U	Jun		7.000			Dat	19he	
LEY Leyton	3-BH Soft Seating	1 One S One & Ha 2 Two S 3 Three S	if Seat eat		UF Ipholstered UN Ipholstered	d Full Arm		Sle	0 g Base 1 d Base 2 Plinth Base	e

		COM	0	COL 3					EATHER	
DESCRIPTION/MODEL		1	2		4	5	6	7	8	9
	One & Half Seat, Uph LEY3-BH1.5UN0	olstered, Arm 3070	aless with 3261	Legs 3451	3641	3879	4117	4402	4687	5044
	One & Half Seat, Uph	olstered. Full	Arm with	Leas						
	LEY3-BH1.5UF0		3340	3548	3757	4017	4278	4591	4903	5294
	One & Half Seat, Uph	olstered, Arm	nless with	Sled Ba	se					
	LEY3-BH1.5UN1		3408	3598	3788	4026	4264	4549	4834	5191
	One & Half Seat, Uph	olstered. Full	Arm with	Sled Ba	ise					
	LEY3-BH1.5UF1		3487	3695	3904	4164	4425	4738	5050	5441
	One & Half Seat, Uph LEY3-BH1.5UN2		nless with 3701	Polymer 3891	r Plinth B 4081	ase 4319	4557	4842	5127	5484
	One & Half Seat, Uph LEY3-BH1.5UF2	olstered, Full 3571	Arm with 3780	n Polyme 3988	r Plinth B 4197	ase 4457	4718	5031	5343	5734
Leyton Lounge Behavioral Healt	h Option Upcharges	\$ List								\$ List
Floor Anchoring Hardware		270	Supple	mental W	leight Th	ree-seat				231
Supplemental Weight One-Seat		110	CAL 13	3 & Mois	sture Barı	rier (per y	/ard)		see p	age 5
Supplemental Weight One-Seat	Plus	128								
Supplemental Weight Two-seat		162								
LEYTON LOUNGE PRODUCT COD										
Line	Series	Seat Cou	unt		Arm St	yle		Base	Туре	
LEY	3-BH Soft Seating	1 One Se 1.5 One & Half			UF holstered UN holstered			Leg	) Base 1 Base	
		2 Two Sea	at						2 Plinth Base	

Polymer Plinth Base

DESCRIPTION/MODEL		COM	2	COL 3	FABI 4	RIC GRA 5	DES 6	7	LEATHEF 8	9
	Two-seat, Upholstered, A			4026	4238	4504	4769	5087	5405	5803
	Two-seat, Upholstered, LEY3-BH2UF0		ith Legs 3893	4123	4354	4642	4930	5276	5621	6053
	Two-seat, Upholstered, LEY3-BH2UN1	Armless wi 3749		3ase 4173	4385	4651	4916	5234	5552	5950
	Two-seat, Upholstered, LEY3-BH2UF1	Full Arm w 3810	ith Sled I 4040	Base 4270	4501	4789	5077	5423	5768	6200
	Two-seat, Upholstered, A LEY3-BH2UN2	Armless wi 4484		er Plinth 4908	Base 5120	5386	5651	5969	6287	6685
	Two-seat, Upholstered, LEY3-BH2UF2	Full Arm w 4545	ith Polym 4775	ner Plinth 5005	Base 5236	5524	5812	6158	6503	6935
Leyton Lounge Behavioral Healt	h Option Upcharges	\$ List								\$ List
Floor Anchoring Hardware		270	Supp	lemental	Weight T	hree-sea	t			231
Supplemental Weight One-Seat Supplemental Weight One-Seat Supplemental Weight Two-seat	Plus	110 128 162			isture Ba				see p	bage 5
LEYTON LOUNGE PRODUCT COD	E KEY Series	Seat C	ount		Arm S	Style		Bas	е Туре	
		Sour O	- and		,			Dat		
LEY Leyton	3-BH Soft Seating	1 One S 1.5 One & Ha 2 Two S 3 Three S	eat 5 If Seat eat		UF Jpholstered Uh Jpholstered	d Full Arm		Sle	0 g Base 1 d Base 2 Plinth Base	8

DESCRIPTION/MODEL		COM 1	2	COL 3	FAE 4	BRIC GR	ADES 6	7	LEATHEF 8	9
	Three-Seat, Upholsterec LEY3-BH3UN0		ss with L 5111	egs 5408	5704	6074	6445	6889	7333	7889
	Three-Seat, Upholstered LEY3-BH3UF0		m with L 5190	.egs 5505	5819	6213	6606	7078	7550	8139
	Three-Seat, Upholsterec LEY3-BH3UN1		ss with S 5258	iled Base 5555	5851	6221	6592	7036	7480	8036
	Three-Seat, Upholsterec LEY3-BH3UF1		m with \$ 5337	Bled Base 5652	5966	6360	6753	7225	7697	8286
	Three-Seat, Upholsterec LEY3-BH3UN2		ss with F 6092	Polymer Pl 6389	inth Base 6685	9 7055	7426	7870	8314	8870
	Three-Seat, Upholsterec LEY3-BH3UF2	l, Full Ar 5857		Polymer P 6486	linth Base 6800	e 7194	7587	8059	8531	9120
Leyton Lounge Behavioral Health	n Option Upcharges	\$ List								\$ List
Floor Anchoring Hardware Supplemental Weight One-Seat Supplemental Weight One-Seat F Supplemental Weight Two-seat		270 110 128 162		plemental . 133 & Mo	-				see p	231 bage 5
LEYTON LOUNGE PRODUCT CODE	Series	Seat 0	Count		Arm	Stude		Pa	ase Type	
	00100	Juan			7 1111			00		
LEY	3-BH Soft Seating	One & H	.5 alf Seat 2		Upholstere	ed Full Arr		SI	0 eg Base 1 ed Base 2 er Plinth Base	9
		Three								

### LEYTON BEHAVIORAL HEALTH | ENVIRONMENTAL SUMMARY

### LEED CI CREDITS

	MATERIAL CONTENT:		
	27.0	16% Particle Board 03% Steel 81% Cardboard	PRE-CONSUMER RECYCLED CONTENT = 34.73% POST-CONSUMER RECYCLED CONTENT = 15.68% Up to 62.16% of this Leyton product is recyclable at the end of its useful life.
	CONTRIBUTES TO		
CREDIT 2.1 - 2.2	Construction Waste Management		1-2 point(s)
CREDIT 3.3	Resource Reuse		1 point
CREDIT 4.1	Recycled Content		1 point
CREDIT 4.2	Recycled Content		1 point
CREDIT 4.5	Low Emitting Materials,		
	Systems & Seating		1 point
CREDIT 5.1	Regional Materials*		1 point
CREDIT 7	Certified Wood (MUST BE REQUESTED)		1 point(s)

\*This credit is only applicable if in total 20% of the combined value of the procurement of construction materials and in the furniture are manufactured within a radius of 500 miles. This credit will apply if the installation of the finished product occurs within 500 miles of Kitchener, Ontario.

### level® CERTIFICATION, AIR EMISSIONS AND FSC® CERTIFICATION



#### level® CERTIFICATION

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#### AIR EMISSIONS

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#### **FSC**®

he mark of responsible forest



In 2005, Krug received Forest Stewardship Council® (FSC®) Chain-of-Custody certification for our manufacturing facilities. The FSC® Chain-of-Custody tracks certified wood from seedling to final sale. It verifies that the material for our FSC certified products only come from well-managed, FSC®-certified forests and other controlled sources. FSC® is dedicated to the promotion of responsible forest management worldwide helping to take care of forests for future generations. Jordan and other Krug products can be specified with FSC® Certification. Contact customer service for further information, pricing and lead times.

In addition, architects, designers, and building professionals can specify FSC<sup>®</sup>-certified products in order to achieve a point from the US. Green Building Council's Leadership in Energy and Environmental Design (LEED) Rating System.

### LEYTON BEHAVIORAL HEALTH | TABLES

DESCRIPTION/MODEL	Maple, Oak Walnut Palette Laminate	Cherry Anigre Sycamore (5 UNIT MIN.)	Solid Surface top Grade A - White	Solid Surface top Grade A - Color	Solid Surface top Grade B	Solid Surface top Grade C
<u>^</u>	LEY4BH182416 793	873	1097	1154	1267	1346
	LEY4BH242416 821	920	1211	1283	1426	1525
	LEY4BH302416 851	967	1319	1404	1574	1690
	LEY4BH362416 877	1010	1454	1556	1757	1893
	LEY4BH422416 1023	1177	1571	1687	1915	2073
	LEY4BH183016 851	947	1233	1300	1433	1527
	LEY4BH243016 885	1008	1355	1439	1611	1725
	LEY4BH303016 926	1066	1474	1575	1776	1914
	LEY4BH363016 961	1121	1621	1740	1978	2141
	LEY4BH423016 1096	1283	1766	1900	2173	2360

**Note**: Leyton veneers are quarter cut, except for White Oak, which is rift cut - both quarter cut and rift cut veneers provide a straight grain appearance. Please note Cherry, Anigre and Sycamore species require a minimum quantity order of 5 tables (any combination of sizes) per species. Leyton Lounge and Tables feature Polished Chrome structural steel legs with glides.

#### Leyton Lounge Behavioral Health Option Upcharges \$List

Floor Anchoring Hardware

270

Model	Width	Width Depth		Shipping Weight	Cubes	
LEY4BH182416	18	24	16	27	1.4	
LEY4BH242416	24	24	16	33	1.8	
LEY4BH302416	30	24	16	39	2.2	
LEY4BH362416	36	24	16	45	2.7	
LEY4BH422416	42	24	16	51	3.1	
LEY4BH183016	18	30	16	28	1.4	
LEY4BH243016	24	30	16	34	1.8	
LEY4BH303016	30	30	16	40	2.2	
LEY4BH363016	36	30	16	46	2.7	
LEY4BH423016	42	30	16	52	3.1	

### **LEYTON | FINISHES & LAMINATES**

FINISH

Light Oak SilverGrey on Oak

Espresso Oak

Harvest Oak

Mahogany

Mellow oak

Clear Maple

Honey Maple

Wheat Maple

Natural Walnut

Dark Walnut

Cordovan Walnut

Imperial Cherry

Medium Cherry

Natural Cherry

Clear Anigre

Medium Anigre

Clear Sycamore

Standard Cherry

Sable Cherry Light Cherry

Appalachian Cherry American Cherry

SilverGrey on Walnut Regular Walnut

#### WOOD FINISHES

SPECIES

OAK

MAPLE

WALNUT

CHERRY

ANIGRE

SYCAMORE

Standard wood finishes are:

#### VENEERS

Leyton veneers are quarter cut, except for White Oak, which is rift cut - both quarter cut and rift cut veneers provide a straight grain appearance. The grain direction of the veneers on vertical faces is horizontal.

#### NON-STANDARD VENEER SPECIES

In addition to range of standard wood species, Leyton can be made with virtually any commercially available veneers. Please contact customer service for information and pricing on wood species not included in Leyton's standard offering.

#### NATURAL CHARACTERISTICS OF WOOD

Wood is a natural product with inherent color variations that will never be fully mitigated by the finishing process. Please anticipate variation in colors within a single unit, from piece to piece, and from Krug wood finish samples. If a very close match is required, a sample must be provided with the order and an upcharge will apply. Exact color matches are not possible.

#### **CUSTOM WOOD FINISHES**

Add 10% list to your order for special finishes, minimum upcharge is \$525 list per finish per order. (For example, on all orders up to \$5250 list, an upcharge of \$525 will apply, on orders \$5000 and up add 10% list to your order.)

For orders with special finishes, a sample that is a minimum 3" by 3" must be received with the order. Special finishes may add additional lead time to production schedules.

Special finish upcharges on seating products are calculated on a grade 1 value. For orders with special finishes, a sample that is a minimum 3" by 3" must be received with the order. Special finishes may add additional lead time to production schedules. Since wood is a natural product, some variations in grain, color and stain acceptance will occur. In our finishing processes, we try to minimize variations, but some variation between samples and finished goods should be anticipated.

Leyton features the Krug's proprietary catalyzed varnish formulation, that has repeatedly shown through independent laboratory testing to be the industry leader in durability and

abrasion resistance. The Krug finish looks better longer than competitors and is uniquely

suited to the demands of high traffic environments.

#### **KRUG FINISH**

Please note Cherry, Anigre and Sycamore species require a minimum quantity order, of 5 units for seating and 5 units for tables, per species.

> Black White Sand Soft Green Steel Blue Slate

PALETTE

**IN-STOCK LAMINATE** 

Krug's in-stock laminates are available on Leyton Table surfaces in 4 solid laminate selections. Laminate surfaces are self-edged.

#### SOLID LAMINATES

Designer White - Platinum - Earth - Charcoal

### SOLID SURFACE PROGRAM

The Solid Surface option provides an enhanced durability, protection and cleanability. It is available in 8 standard colors and is replaceable if it becomes damaged or degraded. See individual products for list upcharge chart.

GROUP GRADE A - WHITE		
	Glacier White	Cameo White
GROUP GRADE A - COLOR		1
	Bisque	Linen
GROUP GRADE B		
	Antarctica	Savannah
GROUP GRADE C	Dove	Deep Night Sky

### **GENERAL INFORMATION**

#### **Terms and Conditions**

Net 30 days on approved credit. A late payment charge of 1% per month will be applied on overdue invoices. This charge will be pro-rated to the number of days past 30 days that the invoice is overdue. All applicable sales taxes are extra. Distribution of this price list does not in itself constitute an offer to sell. Orders can be received only from authorized Krug dealers. Acceptance of any order and terms of sale may be established at the discretion of Krug. Deposits are required on orders received from new accounts as well as on large or special orders. Krug reserves the right to discontinue designs, or to change designs, construction, prices, or materials without notice.

#### **Contact Information**

Phone: 1.888.578.KRUG (5784) | Fax: 1.519.748.5177 Purchase Order Fax: 1.888.236.4783 Purchase Order E-mail: orders@krug.ca Web: www.krug.ca E-mail: solutions@krug.ca **Customer Service Hours** Please note customer service hours are: 8:30 am to 5:00 pm est

#### **Customer Satisfaction**

It is the primary goal of Krug and our staff to ensure the complete satisfaction of our customers with our products and performance. If a problem arises with a Krug product after the expiration of the limited warranty period, Krug will exercise its best efforts to achieve the satisfaction of the customer in a manner that is fair to all concerned.

#### **Order Acknowledgments**

Each order will be acknowledged via e-mail or fax. This acknowledgments is the final agreement between Krug and the customer, superseding all previous communications regarding the purchase order. Where there is a discrepancy on a purchase order between a product code and a description, Krug will make every effort to resolve the discrepancy, but will be ruled by the product code ordered. Please check all acknowledgments for accuracy, and advise Krug of any discrepancies with a purchase order.

#### **Order Cancellation**

Krug reserves the right to not accept or allow cancellation of orders. All products are manufactured on a custom-made, make-to-order basis, and the purchasing, engineering and production of orders begins shortly after order placement - and the customer purchase order is a contract that authorizes Krug to manufacture the products. Acceptance of order cancellation (or partial cancellation) is solely at the discretion of Krug, and is dependent on the extent to which engineering, purchasing and manufacturing has been initiated by the time cancellation is requested. No order cancellations (partial or otherwise) are allowable more than 4 weeks from date of order placement (as order production is unable to be terminated by that point), and full payment of the acknowledged order value is required for any orders cancelled after 4 weeks. Cancellations may be allowable in less than 4 weeks after order placement, depending on the extent to which manufacturing has been initiated. An acceptance of order cancellation requires that the purchaser agrees to make payment for all costs incurred to the point of acceptance of cancellation. Cancellation charges include all costs for purchase of dedicated material and components, engineering costs for non-standard products, and all costs for manufacturing completed to that point, as well as a \$367 net charge for processing of the original order and for processing of cancellation invoicing.

#### Pricing

Krug endeavors to ensure that all prices in this price list reflect accurately our current prices. However, errors do occur and will be rectified through notices to the field. Krug reserves the right to acknowledge pricing that may be different from the price list.

#### **Storage Charges**

Krug reserves the right to assess a nominal storage charge if a customer does not accept shipment of an order within a week of the ship date.

#### Warranty

Krug warrants the construction and the finish of all our products to be free from defects in materials and workmanship for the lifetime of their use. This warranty is applicable to products in use by their original purchaser. This warranty does not apply to components not manufactured by Krug including textiles, which are subject to the specific warranties of those manufacturers, if any. Textiles (fabric, leather, vinyl, or any other covering material) suppliers do not guarantee their products for durability and color fastness, and nor does Krug. Casters, mechanical and electrical components have a warranty of five years from the date of purchase. The Krug warranty does not apply to COM-specified materials, damage caused by a carrier other than Krug, or variation in wood finishes due to natural wood color variation. Krug cannot be held responsible for variations in fabric dye lots from order to order. All fabric is carefully inspected when it is received, but a degree of variation in color should be expected. Repairs or replacement of any defect covered under this warranty by Krug will be made, at our option and method, at no charge to the original purchaser during the warranty period. Krug's judgement is final and binding with respect to the nature or cause of defects or damage, and the necessity or manner of repair or replacement.

This warranty does not apply to defects or damage resulting from: • normal wear and tear occurring with the use of the product

- negligence, misuse, excessive use, alteration, improper cleaning
- or repair • substitution or use of incorrect or unauthorized components or material
- handling or installation that is incorrect, or that causes damage or defect
- damage incurred by a freight carrier other than Krug
- wearing of finishes and fabrics, and normal variations in materials (including dye lot variations)
- properties of natural materials, including wood and leather
- exposure to environments with uncontrolled temperature and humidity (products must be transported, stored and used in climate-controlled conditions)

Note, specific warranties for components and materials not manufactured by Krug:

Jordan Sleepers Heavy-Duty Mechanism, made with heavy gauge steel and minimal moving parts - is backed by a 5-year warranty on the mechanism itself, in addition to the lifetime warranty on the rest of the product. If it does become damaged or degraded, the mechanism can be field-replaced.

Juno and Trevisa Overbed Tables have a 2-year warranty.

#### **Blanket Wrapping**

Krug will blanket wrap larger seating orders at customer's request. Please indicate on your purchase order and contact Customer Service.

#### **Export Packaging**

Krug is pleased to provide the option for export packaging on all our products, to provide additional protection from damage. For shipments overseas, a quote for export packaging can be provided, based on the products to be ordered and the delivery destination please contact Customer Service or Bids & Specification Support for more information and a quotation. KRUG is not responsible for shipment damage occurring on overseas shipments

Export Packaging is STRONGLY RECOMMENDED for:

(A) all shipments outside of the lower 48 states and Canada.(B) all shipments that will be held in storage for an extended period prior to installation.

**Important:** Please note that Krug will not be responsible for damage claims on product shipped or stored in the above conditions but where export packaging has not been utilized.

#### Dimensions

Dimensions are in inches and approximate, and subject to change without notice. Contact Customer Service if dimensions are critical.

#### **Freight Terms and Conditions**

1. All product is shipped FOB the Krug factory. Freight is either pre-paid to the destination or not pre-paid, depending on established customer specific freight terms.

2. Docks at the selected delivery location must be equipped to handle a 53' trailer. If a dock is inadequate for delivery by Krug, Krug will re-deliver to another local location and any additional costs will be charged to the customer.

3. For all deliveries, it is understood that Krug or its agent is making a dock delivery only (equipped to handle a 53' trailer), and any further work of truck unloading, delivery beyond the dock, installation, and removal of packaging is not authorized or paid for by Krug.

4. Drop shipments to the installation site, and timed deliveries, are available on larger shipments (full truckloads or slightly less) at no additional charge. Drop shipments or timed deliveries for smaller shipments may not be available, or if available will require a surcharge. Deliveries on an after hours basis, or on weekends, or any other special requirements, may be subject to a surcharge. Location and contact information, and the requested time of delivery, is required at least one week prior to the acknowledged shipment date. If this information is not provided one week in advance, or if the location or time of the drop shipment is changed less than one week in advance, a surcharge may be applied, and/or the drop shipment may not be scheduled. For deliveries requested Monday to Thursday after 5:00 pm, please apply a surcharge of \$262/shipment. For deliveries requested Monday to Friday before 7:00 am, please apply a surcharge of \$262/shipment. For deliveries requested Friday (after 3:00 pm) or weekends, please apply a surcharge of \$525/shipment. (local times).

5. For all deliveries - whether to the Customer location or drop shipment - any circumstances that result in the delay of our carrier (including unsuitable receiving facilities, or facilities not open or available), service charges will be applied at the rate of \$125/hour. Where re-delivery is necessary because of these circumstances, the full cost of re-delivery will be charged. If Less Than Truck Load is delivering, one hour is allocated to unload. Any additional time required to unload after the first hour is \$125/hour. If a Truck Load is delivering the order, three hours is allocated to unload. Any additional time required to unload is \$125/hour. Direct deliveries to site for large orders are possible, (must exceed \$60,000 net), and accommodate 48 - 53' trailers. Krug is responsible for delivery to the approved delivery address. If an address change is required, this must be authorized by Krug 5 business days prior to ship date. Any additional delivery costs incurred after this time will be charged to the customer.

#### **Product Strength and Durability Testing**

All Krug products have been thoroughly tested, and exceed the testing requirements of ANSI/BIFMA seating standard. Specific test results and documentation are available on request.



#### Installation Support

For assistance please contact Technical Support at 1-888-578-5784 x216 or e-mail installationhelp@krug.ca and you will be directed to the appropriate installation support person.

#### **Damaged Shipments**

All Krug product is well engineered, carefully inspected, and expertly loaded onto our trucks at our Distribution Center. If you receive any damaged freight, we ask that you do not refuse the shipment. Krug is not responsible for damage to goods that occurs in transit or

### **GENERAL INFORMATION**

storage. It is the purchaser and/or receiver's responsibility to examine the goods upon receipt and to notify Krug of any damages, overages or shortages. Any discrepancies should be noted on the Bill of Lading. The delivering carrier will not accept responsibility for shortages or damages if signed "clear". Notification of concealed damage claims must be made to Krug Distribution within 5 days of delivery, along with digital pictures if available. All product and packaging must be available for inspection. Krug liability ceases after 5 business days and Krug will not be responsible for concealed damages if shipments are left unopened. Krug is not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not controlled.

#### Field Product Report Authorization

Krug's written authorization, in the form of an FPR number, must be obtained prior to incurring charges of any kind if Krug is expected to pay these charges. This includes authorization for returns, field repairs and replacements, post field repairs, installation and delivery charges. Krug reserves the right to have its representative inspect product related to any request for such authorizations, prior to that authorization being provided. Deductions from invoices paid for any charges to Krug, without prior written authorization in the form of an FPR, will not be accepted. Digital photographs may be required to complete the FPR process.

#### Returns

No merchandise may be returned without Krug's prior written consent. In the event of an authorized return, a Field Product Report (FPR) number will be issued, and a restocking charge will apply. Return transportation charges must be prepaid. Unauthorized returns will not be accepted and will be returned freight collect. All merchandise being returned must be properly packaged in its original or comparable replacement packaging to ensure protection of the product during handling and transportation. Returns on orders duplicated by the customer must be received in their original packaging to be accepted. Product being returned where Krug has authorized its liability for replacement or repair will be thoroughly inspected on its return, and the results compared to the reason for the return stated on the FPR. Any discrepancies, such as additional damage, signs of usage, missing parts, etc., will result in an adjustment to the amount of credit issued.

#### **Custom Capabilities**

Over 15% of our orders involve some type of custom work, and we invite our customers to make use of our extensive capabilities.

#### These include:

- 1) Dimensional customization of standard size products
- 2) Custom finishes
- For larger orders, completely custom-designed products, as well as non-standard wood species can be specified.

Custom orders may require additional production lead times. Contact Engineering at the e-mail address <u>engquotes@krug.ca</u>.

#### **Care and Maintenance Leather**

Leather is a natural product and requires very little care during use. Most stains can be removed with a clean dry cloth. For stubborn spots and stains, use a mild non-detergent cleaner, rinse well and let air dry naturally. Do not use saddle soap, cleaning solvents, furniture polish, oils, varnish, abrasive cleaners, soaps or ammonia waters.

#### Fabric Upholstery

Professional upholstery cleaning is recommended.

#### Flammability Standards for Krug Textiles - Upholstery Program

 Passes State of California Technical Bulletin CAL 117-2013



Krug Textiles - Stocked Fabric Program

#### Grade 1

ARLO				
	306 PETROL	908 CHARCOAL	93 SEAL	601 PEARL
308 MIDNIGHT	84 NUTMEG	62 OATMEAL	90 LIMESTONE	
FRANKLIN				
	3009 MIDNIGHT	67 FAWN	97 CINDER	94 METAL
47 CAMEL	909 BLACK	9004 CHARCOAL	308 PETROL	108 ORCHID
COMRADE				
	84 TEAK	63 LINEN	24 ALPINE	905 IRON
309 MIDNIGHT	601 SNOW	57 MARIGOLD	31 DUCK EGG	
FELICITY				
	305 SKY	603 TAUPE	93 COAL	405 HENNA

62 FAWN

36 BLUEBERRY

601 IVORY 64 PUTTY 15 | CANADA | HEALTHCARE | BEHAVIORAL HEALTH



Krug Textiles - Stocked Fabric Program

#### Grade 2



908 DOMINO

305 MIDNIGHT

31 SKY 604 FLAX 901 CHAR 93 GRAY 25 CAPER 34 SLATE 98 NICKLE 84 TEAK **YATES** 44 CLAY 87 TAUPE 25 JUNIPER 305 INDIGO 109 CRANBERRY 84 BIRCH 803 TOAST 92 ZINC 91 SILVER 908 CHARCOAL MCCOY 601 CREME 908 CHARCOAL 62 COPPER 108 CORDOVAN 608 TUNDRA 32 ROBIN'S EGG 94 MERCURY 84 BARK ORIS 604 BARK 601 CREAM 306 DELFT 902 ZINC

64 PUTTY

BEHAVIORAL HEALTH | HEALTHCARE | CANADA | 16

205 CHARTREUSE



Krug Textiles - Stocked Fabric Program

#### Grade 3

## **MORITZ** 306 CADET 104 MULBERRY **61 OYSTER 31 AEGEAN** 82 CLAY 205 SPEARMINT 9008 CHARCOAL 304 CAPRI LORENZO 24 ALPINE 64 LINEN 91 FLANNEL 32 MIST 306 INDIGO 601 CREAM 106 HENNA 604 STUCCO **BISCOTTI** 45 SPICE 61 DESERT 91 GRANITE 302 CAPRI **INTRIGUE**



17 | CANADA | HEALTHCARE | BEHAVIORAL HEALTH



#### Krug Textiles - Faux Leather Program - Grade 2



#### Krug Textiles - Leather Program - Grade 8

Please contact Customer Service for specific information on leathers, available colors and lead times.



#### Krug Textiles - Cut fabric NET price per yard

Grade 1 \$21 Grade 2 \$33

Grade 3 \$44

#### LATEX FREE

Krug products are made with latex-free materials to prevent the allergic reaction that latex causes in some people.

#### Customer's Own Material (COM/COL)

COM/COL must be received three weeks prior to the acknowledged ship date. Orders with COM/COL not received by the required deadline will be delayed. A description of the upholstery cover, including supplier name, pattern name, upholstery cover name and color number must be included with the purchase order.

COM/COL testing requires 3 business days and samples are to be directed to Customer Service. The customer has the option of providing the sample COM/COL before, at time of order, or once the sample COM/COL is received. If the customer does not send a sample for approval in advance of sending actual material, Krug will not be responsible for the cost of any upholstery cover or other material that it determines to be unsuitable for the product or our process.

When the COM/COL upholstery cover is received at Krug, it must be clearly identified with the upholstery cover name and color, and tagged with name of the Krug customer and purchase order number. Krug will inspect all COM/COL upholstery covers when received to determine if it will be suitable for upholstery. Where Krug feels that the upholstery cover or leather specified will compromise the quality or integrity of our products, customers will be contacted to direct these concerns. Further, Krug reserves the right to refuse to accept and use any COM upholstery covers or leathers that will compromise our products in any way that is unacceptable to Krug. Krug cannot assume responsibility for the durability or tailoring quality of customer's own material.

Yardage specified in this price guide is approximate. In the case of multiple product orders, multiply the number of items by the COM yardage specified to determine upholstery cover required, unless otherwise indicated. Additional yardage may be needed if the material is less than 54" wide, or patterned or striped and requires matching. All COMs are cut "up the roll" unless otherwise stated by the customer. All striped upholstery covers will be applied vertically unless otherwise stated by the customer and after approval by Krug. Krug will not be responsible for directional or positional problems with its application of COM material, unless it has been provided with explicit instructions by the customer. Special instructions should be sent to Krug Customer Service, including a sample (or photocopy) of the upholstery cover rolls, or for the method of upholstery if no instructions have been provided.

Price increases and freight charges to COM/COL acquired on the customer's behalf will be passed onto the customer.

#### Application of Directional Upholstery cover

Some COM upholstery covers will be considered directional by Krug even though they are not considered directional by the supplier. All COMs are automatically cut "up the roll" unless otherwise stated by the customer (please see below).





Standard-Cut "up the roll"

Non-Standard-Cut

#### across the roll "railroad"

#### COM/COL Shipping Procedures

For seating COM/COL upholstery covers, please send upholstery covers to: Krug Inc.

111 Ahrens Street Kitchener, Ontario Canada N2H 4C2

Attention: RECEIVER

COM/COL orders cannot be scheduled into production until the upholstery cover has arrived and inspection is complete.

All packages must be clearly marked "For Customs Clearance by Willson International Custom Brokers". According to the North American Free Trade Agreement (NAFTA), goods shipped between the United States and Canada can qualify for exemption from all duties, or for a reduction in duties, if the goods can be proven to originate in either the United States, Canada or Mexico.

Canada Customs requires that a <u>NAFTA Certificate of Origin</u> and a <u>Commercial Invoice</u> be completed and sent with the upholstery cover shipment. The Commercial Invoice must clearly state the description of the upholstery cover, the selling price, the make-up or content, and the purchaser. The absence of these two documents will delay the shipments at the U.S./Canada border, thereby potentially delaying the customer order. If the total value of the shipment is less than \$1200 U.S., Customs will accept a Low Value Statement of Origin in place of the NAFTA Certificate of Origin. The Low Value Statement must be signed by a representative of the exporting company. This statement may either be included on the commercial invoice or attached to the invoice. Krug is happy to answer any questions or concerns about COM/COL shipping procedures and the required documents.

#### CAL 133 & Moisture Barrier

California Technical Bulletin 133 is a flammability test for seating. Krug offers a compliance method which, in combination with non-flammable upholstery covers, may enable the products to meet certification requirements for this test. This process at the same time also provides the products with a Moisture Barrier - a treatment that helps to prevent the passage of liquids and moisture to inside of upholstered components - thereby conferring sanitary and anti-infection benefits. So when CAL 133 is specified, the product also automatically has a Moisture Barrier, and when a Moisture Barrier is specified, the product also features the compliance method and low flammability features of CAL 133.

The application of this upcharge and the compliance method does not mean that the specific configuration of product and upholstery cover are tested and officially certified as being CAL 133 compliant. If official certification is required, Krug will provide this (through an independent certified testing laboratory) at a charge of \$874 per item, plus the cost of the product to be tested. Lead time for certification testing is typically 4-8 weeks. Krug assumes no responsibility for the testing of our products in combination with upholstery covers, or for the results of any testing conducted. Some specific configurations of product and upholstery have already been tested. Please contact Customer Service for additional information.

#### C.O.L. Yardage

To calculate C.O.L. yardage required, please use the following conversions based on COM yardage: Leather must be ordered in square footage. - 17 square feet in a yard

- Approx. 3 yards in a hide
- Approx. 51 square feet in a hide
- Please use grade 3 pricing for COL

#### Upholstery Cover Yardage Calculation

To calculate yardage required for COM and other non-standard upholstery cover orders, please contact Krug Customer Service at 1.888.578.5784. Unless otherwise stated, upholstery cover rolls are assumed to be a minimum 54" wide. Please use the guide below to calculate the percentage of extra upholstery cover required to cover large repeats. The repeat is calculated by adding both the vertical and horizontal measurements together and then referring to the chart below for extra yardage required.

		2"-14"	15"-19"	20"-27"	28"-36"
FABRIC	Plain	Repeat	Repeat	Repeat	Repeat
54	0%	10%	15%	20%	25%
53-50	16%	20%	25%	30%	35%
48	16%	25%	30%	35%	40%
45	40%	50%	55%	60%	65%
36	50%	60%	65%	70%	75%

### GRADED-IN UPHOLSTERY PROGRAMS

Krug has partnered with several textile brands to grade in their offerings, designed to provide a wide range of upholstery selections for our seating products.

Upholstery pricing and availability is subject to change without notice. We grade this upholstery according to the pricing of the fabric suppliers - when their pricing changes, the Krug grade may change.

When placing an order, a Krug customer must specify the complete upholstery number, along with the appropriate Krug model number and finish. Krug will supply the complete product at the prices listed. Orders specifying graded-in upholstery cannot be cancelled once the upholstery has been ordered.

#### **Upholstery Grades**

To determine the price of a product for graded-in upholstery, use the reference lists located on Krug's website under - Products - Textiles, to view the upholstery grade (1-9). Krug is not responsible for the discontinuation of this upholstery. Please contact Customer Service for information on upholstery not listed.

When two upholstery selections are specified for use on seating, the higher grade upholstery price will apply to the order.

High Performance upholstery; Polyurethane, Vinyl or Crypton, is particularly suitable for healthcare and other intensive-use environments.

#### **Upholstery Samples**

If you require additional samples or memos for presentation, please contact fabric supplier directly.

#### Flammability Standards

- Tunnel Test Surface Ratings Class A rating
- Class 1 UFAC
- Passes State of California Technical Bulletin

CAL 117-2013

Please contact fabric supplier directly for further flammability information pertaining to specific upholstery.

#### **Special Conditions**

Acknowledgments will give the estimated delivery date of the finished product. Some upholstery is imported, and availability may affect estimated delivery time. For large projects, please contact fabric supplier directly for availability of yardage.

### KRUG EXPRESS PROGRAM

#### **PROGRAM DETAILS**

*KrugExpress* orders are <u>ready to ship</u> by the date acknowledged. Delivery and shipping schedules may result in actual shipping of orders at a later date. Statutory holidays and scheduled factory vacations may add to acknowledged lead times of *KrugExpress* orders. Unless otherwise specified on the order, the customer's standard method of shipping Krug products will be utilized.

Available factory capacity for *KrugExpress* is filled by orders received on a "first come, first serve" basis. If the normal KrugExpress lead time is not available for your order because available capacity has been filled, you will be immediately advised of the earliest available ready-to-ship date. Please consult your Customer Service representative in advance if you wish to confirm the specific lead time availability for a *KrugExpress* order.

Orders must be received by midnight of a given day for that day to be considered the official day the order is received. Order lead times are acknowledged from the date the order is received, but not including the date the order is received.

*KrugExpress* orders must be "clean" when received in order to be considered officially received on a given day, and lead times will be acknowledged from the date orders are determined to be "clean".

Changes to KrugExpress orders are not allowed under any circumstances.

Orders for product on KrugExpress must clearly state: "KrugExpress".

COM and graded-in upholstery is available on Krug Express. Orders are scheduled on Krug Express, and given the best available date, when the upholstery is received at Krug. Some conditions apply.

#### SEATING & OCCASIONAL TABLES PROGRAM

Orders for seating products on the *KrugExpress* program may be subject to quantity maximums. Please contact Krug Customer Service for more information.

Quantity maximums are dependent upon available capacity, in order to insure that we ship all orders on time. Please note that the CAL 133 option is <u>not</u> available on *KrugExpress*.

Only standard wood finishes are available for KrugExpress orders. Laminates are not available on KrugExpress.

*Krug Express* includes all Krug seating and occasional tables as well as Krug conference and casegood products to complement this seating offering.





All products are air emissions certified and are available as FSC® certified

# **krug** healthcare 🖗

solutions@krug.ca | www.krug.ca | 1.888.578.KRUG